



NOTICE

NEW COUNTER OPERATION HOURS

Dear Valued Customers,

Please be informed that with effect from **Wednesday, 1st March 2017**, our new operation hours for counter service will be from **8:30am to 4:00pm** (from Monday to Friday except for Public holidays). This is to streamline our counter service for us to serve you better.

Customers can also do online payment or other transactions related to Sarawak Energy through our "SEB Cares" Mobile App, available for download at Apple's App Store for iOS and Google's Play Store for Android

For enquiries please contact Sarawak Energy Customer Care Centre at 1-300-88-3111.

Thank you.

NOTIS

PERUBAHAN WAKTU OPERASI KAUNTER

Pelanggan yang dihargai,

Adalah dimaklumkan bahawa bermula **Rabu, 1 Mac 2017**, waktu operasi baharu bagi kaunter perkhidmatan kami adalah dari jam **8.30 pagi hingga 4:00 petang** (Isnin hingga Jumaat kecuali cuti umum). Perubahan ini bertujuan mengemas kini proses perkhidmatan kaunter supaya kami dapat memberi perkhidmatan yang lebih baik kepada tuan/puan.

Tuan/puan juga boleh membuat pembayaran secara "online" atau urusan lain yang berkaitan Sarawak Energy menerusi "SEB Cares" *Mobile App* yang boleh di muat turun, melalui *Apple's App Store* untuk *iOS* dan *Google's Play Store* bagi *android*.

Untuk sebarang pertanyaan, sila hubungi Pusat Khidmat Pelanggan Sarawak Energy di talian 1-300-88-3111.

Terima kasih.

Contact Us for Bill Enquiries, Report Power Outages and Faulty Street Lights



Call
1300 88 3111



Bill Enquiries
Type **Bill**<space>**Account No.**
and send to **33310**
Example:
Bill 100012345678



Email
customercare@sarawakenergy.com.my

Report Power Outage
Type **BD**<space>**District**<space>**Location**
and send to **33310**
Example:
BD Kuching 6, Jalan Bulatan, Tabuan Jaya



**Stay Connected and Pay Your Bill with
Sarawak Energy Mobile App**

Report Faulty Street Light
Type **SL**<space>**District**<space>**Location**
and send to **33310**
Example:
SL Kuching in front of ABC Supermarket, Jln Star

Power to Grow

sarawak  energy

www.sarawakenergy.com.my

 @1SarawakEnergy