

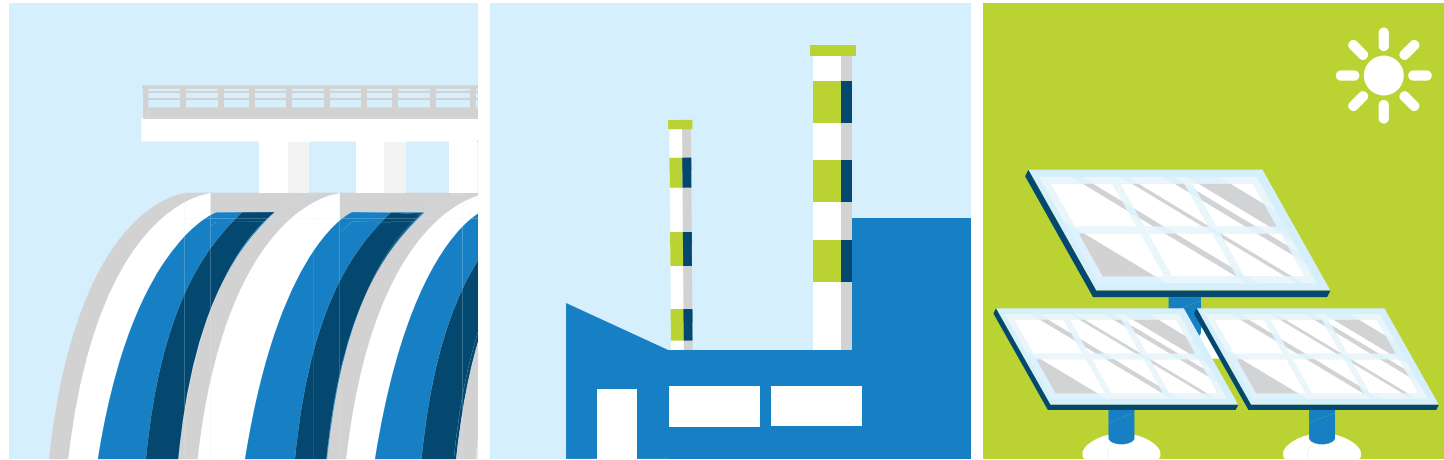
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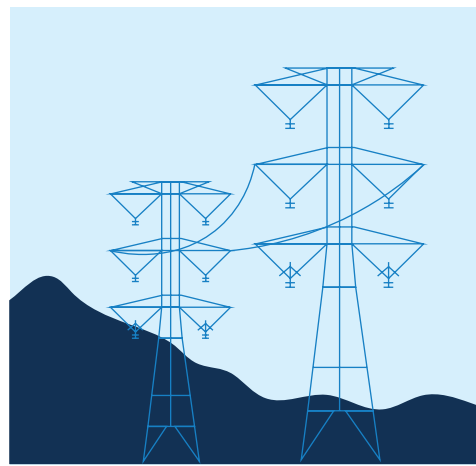
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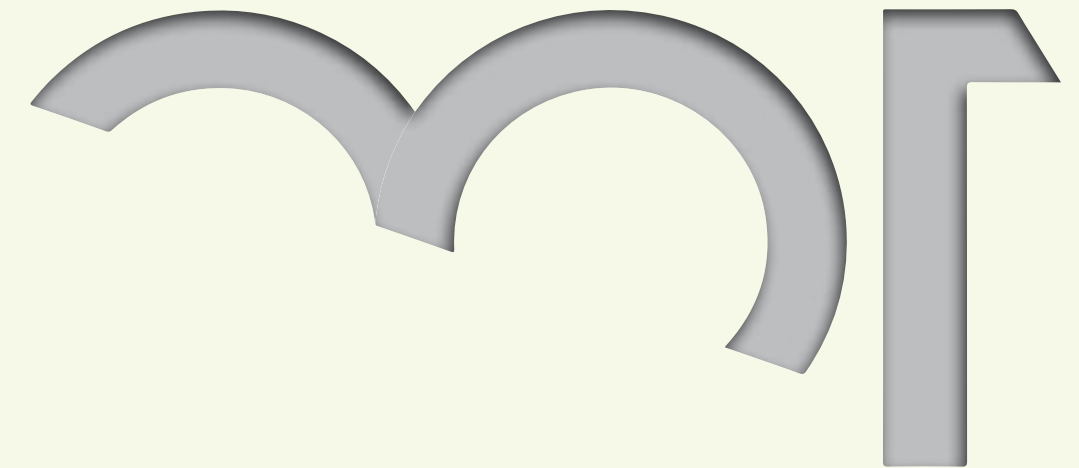
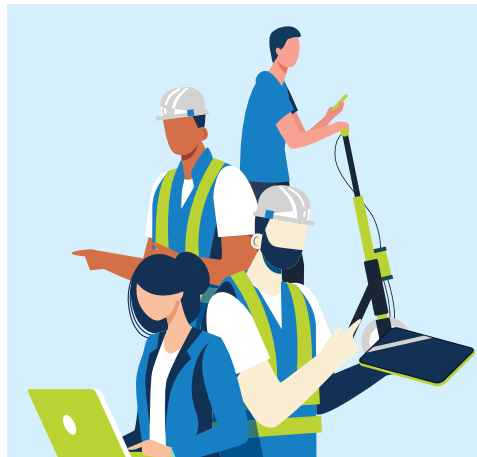
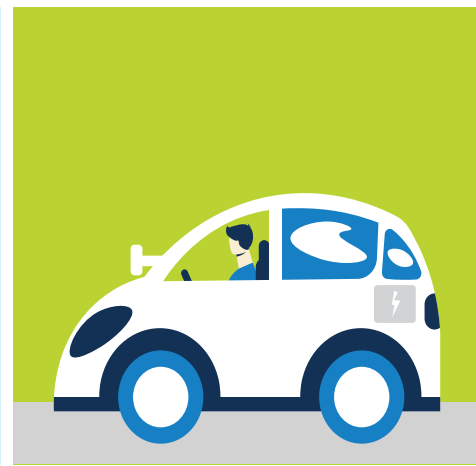
## Power to Grow



## 100 Years of Powering Sarawak



100  
YEARS  
Power to Grow



Scan this QR code to view  
100 Years of Powering  
Sarawak





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COVER RATIONALE

In 2021, we marked 100 years of powering Sarawak.

From a small unit in the government sector of about 30 employees under the Brooke Administration, we have evolved into Malaysia's largest renewable energy developer, electrifying Sarawak as we fulfil our vision of becoming a regional powerhouse by providing reliable, sustainable and affordable energy to Sarawak and beyond.

Sarawak Energy's transformation has been a progressive learning journey. Building on Sarawak Energy's 100-year legacy, we are entering our next century to realise a sustainable energy future for all.

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# ABOUT THIS REPORT

Sarawak Energy's current success is fuelled by both robust corporate strategies and the trust of our shareholders, stakeholders and customers. As part of our commitment to good corporate governance practices, we continue to voluntarily provide updates on our operational, financial and sustainable performance through our annual reports, even though non-public-listed companies are not required to do so.

The Sarawak Energy Annual and Sustainability Report (ASR) provides a holistic and comprehensive overview of the Company's activities and performance for the year 2021. Since this year marks our 100th anniversary, this report also highlights significant milestones from our history.

The year 2021 has been as challenging as the year before due to the ongoing pandemic. Nonetheless, Sarawak Energy remains resilient in the face of difficulties and has continued to grow despite the constantly changing business landscape, as demonstrated through the disclosures in our ASR 2021.

### REPORTING STANDARDS

Guided by local and global best practices in corporate statutory reporting, with the Bursa Malaysia Securities Berhad Listing Requirements as well as the Malaysian Code on Corporate Governance serving as our primary guidelines, our annual report has also complied with the standards set by the Australasian Reporting Awards (ARA).

For further assurance to our stakeholders, this report has been prepared in accordance with the GRI Standards: Core option for our sustainability reporting. For the complete list of Sarawak Energy's GRI disclosures and relevant references, you may refer to

page 183 - 232 of this report. Since 2019, our sustainability report has included recommendations from the Task Force on Climate-related Financial Disclosures (TCFD) to provide consistent, comparable, reliable, clear and efficient climate-related financial disclosures to help our investors and stakeholders make informed decisions.

Sarawak Energy will continue to improve the quality of our reporting while also growing the scope of our disclosures.

### REPORTING SCOPE AND BOUNDARY

The ASR 2021 consists of a comprehensive overview of the Company's activities and performance for the period from 1 January to 31 December 2021. This includes information on our leadership, corporate strategies and commitments and corporate governance and performance report card, as well as sustainability approaches, responsibilities and milestones.

This report also highlights the accomplishments, challenges, risks and opportunities during the year, as well as our plans, goals and objectives for the coming year, so that our stakeholders have a better understanding of our next steps.

The ASR 2021 was developed in response to the feedback received from Sarawak Energy's stakeholders and is based on the assessment of our operations in light of the changes occurring in the economy, as well as the domestic and global energy industry.

### ASSESSMENT OF MATERIAL MATTERS

Our Materiality Issues and Materiality Matrix presented on page 95 of this report are based on the assessment of matters that are of the utmost importance to Sarawak Energy and our stakeholders.

### ASSURANCE

The Sarawak Energy ASR 2021 has been assured by an independent third party. The assurance statement can be found on page 178-182 of this report.

### FEEDBACK

We welcome feedback, comments and enquiries via the following:



**Corporate-related Enquiries:**  
[corpcomm@sarawakenergy.com](mailto:corpcomm@sarawakenergy.com)

**Sustainability-related Enquiries:**  
[sustainability@sarawakenergy.com](mailto:sustainability@sarawakenergy.com)

### STATEMENT OF THE BOARD OF DIRECTORS OF SARAWAK ENERGY BERHAD

The Board is pleased to present the Sarawak Energy Annual and Sustainability Report 2021 with the confidence that it is a fair representation of Sarawak Energy's performance throughout 2021.

Approved by the Board of Directors and signed on behalf of the Board.

**Datuk Amar Abdul Hamed Sepawi**  
*Chairman*

**Datu Haji Sharbini Suhaili**  
*Group Chief Executive Officer*

Sarawak Energy is an energy development group of companies and a vertically integrated power utility, wholly-owned by the Sarawak Government. Our business includes the generation, transmission, distribution, retail and export of electricity.

With an energy mix that is predominantly renewable hydropower, complemented by indigenous gas and coal for energy security and diversity, we provide the power to light up communities, homes and businesses across Sarawak and beyond.

This year marks the 100th year Sarawak Energy has been entrusted to power Sarawak. From our humble beginnings in 1921, we have grown and transformed from a traditional utility into a modern and agile corporation, becoming the largest employer of Sarawakian talents.

Today, we are Malaysia's largest renewable energy developer and are working towards becoming a regional powerhouse that is fully capable of fulfilling our vision of providing renewable, reliable and affordable energy to Sarawak and beyond.



**Total Employees**

**5,442**

(as of 31<sup>st</sup> December 2021)



**Platinum member** of the  
**International Hydropower Association (IHA)**  
since 2010

Member of the  
**Global Reporting Initiative (GRI) Community**  
since 2016

Member of the **UN Global Compact Network Malaysia & Brunei (UNGCMYB)**



**Customer Accounts<sup>1</sup>**

**734,896**



**617,255 Domestic**

**104,537 Commercial**

**1,087 Industrial**

**12,017 Public lighting**

### Notes:

<sup>1</sup> Active customer accounts.

\* These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

# ABOUT SARAWAK ENERGY

## A CENTURY OF GROWTH: 1921-2021

A century ago, our generation mix was fully fossil fuel but is now predominantly renewable hydropower, supplemented by indigenous gas and coal, with a generation capacity of **5,646MW**.

From about **30 employees** in the 1920s, our **workforce** now stands at **5,442**.

In 1923, we had **84 customers**. Today, we have **734,896<sup>1</sup> customers**, including industrial and export customers.

Rural electrification in Sarawak has risen to **96.5%\***, bringing the overall **electrification rate** to **98.6%\***.

Investments in renewable hydropower have significantly **reduced our grid emissions intensity**, enabling us to contribute to Malaysia's decarbonisation target.

The first company in Sarawak to have **electric cars** and the first in Southeast Asia to include hydrogen fuel cell vehicles in its corporate fleet to encourage the adoption of green vehicles.

Successfully commissioned Southeast Asia's **first Integrated Hydrogen Production Plant** and Refuelling Station in Kuching in 2019.

Launched Sarawak's **first renewable energy certificate (REC)** in 2019.

The first corporate body in Malaysia to commit to the "**Business Ambition for 1.5°C**" pledge under the United Nations Global Compact Network to **limit global temperature rise to 1.5°C** above pre-industrial levels by 2030.



# 100 YEARS OF POWERING SARAWAK

# 100 YEARS OF POWERING SARAWAK



Sarawak Energy marked its 100<sup>th</sup> anniversary of powering Sarawak in 2021 since our inception as an Electrical Section set up under the Public Works Department during the Brooke Administration in 1921.

Sarawak's public electricity supply began when Rajah Charles Vyner Brooke acquired two coal-fired steam engines from gold miners in Bau for installation in Kuching. The first power station was commissioned in 1923.

Over the past 100 years, we have undergone tremendous changes in administration, business model, technology and people capabilities, but our commitment to lighting up communities across Sarawak remains unchanged.

Sarawak Energy's transformation has been a progressive learning journey enabled by the people and government of Sarawak. We look forward to the next century of growth together with our shareholders, customers and stakeholders.

## 1920s

- Electrical Section within Public Works Department set up to oversee electricity supply in Sarawak.
- Kuching's first power station** commissioned at Jalan Power where Electra House now stands.



## 1930s

- Electricity supply** reached Sarikei, Dalat, Bintang (Bintangor), Simanggang (Sri Aman) and Bintulu.
- Sarawak Electricity Supply Corporation (SESCO)** was formed to supply electricity throughout Sarawak.
- Mukah power plant came into operation.

## 1940s

- Miri's first power station** commissioned.
- Betong supplied** with power for the first time.

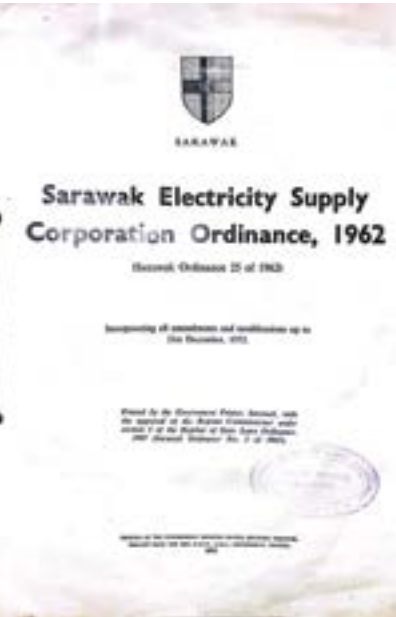
## 1950s

- Extension of supply planned to **15 new centres** – Bari, Batu Kawah, Batu 10, Batu 32, Bau, Dalat, Lawas, Limbang, Marudi, Saratok, Serian, Sibuti, Siniawan, Sungai Merah (Sibu) and Spaoh.
- British-ruled Sarawak Government took over SESCo in September 1953.
- New Sungai Priok power station** in Pending, Kuching commissioned with **total 4.05MW** generating capacity.



## 1960s

- SESCO started **exploration of hydroelectric potential** through a Colombo Plan survey.



- The Sarawak Electricity Supply Company Limited (SESCO) was dissolved, and all electricity installations were transferred to and vested in Sarawak Electricity Supply Corporation (SESCO) under the Sarawak Electricity Supply Corporation Ordinance 1962.
- Rural Electrification Scheme was announced to supply **90% of Sarawakians** with electricity **over the next 40 years**.

## 1970s

- Bakun Hydroelectric Plant (HEP)** on the Balui river upstream of Belaga proposed.
- Kuching completed **38.4MW power station** at Kg. Biawak.

## 1980s



- Sarawak's largest civil engineering project**, Batang Ai HEP was commissioned, launching the company's hydropower journey to create sustainable value for Sarawak.
- New headquarters** at Wisma SESCO completed. The architectural landmark resembled an electric transformer.



## 1990s

- Sarawak Enterprise Corporation Berhad (SECB) acquired **45% equity in SESCO** from the Sarawak Government.
- 195MW Tanjong Kidurong Power Station** became the largest gas-fired plant in Sarawak.
- Two 50MW coal-fired generators** came online before the 210MW Sejingkat Power Plant's completion in 2004 – Sarawak's first major coal-fired power plant.



## 2000s



- SESCO became a wholly-owned subsidiary of SECB and was renamed Syarikat SESCO Berhad.
- Sarawak Enterprise Corporation Berhad officially renamed as Sarawak Energy Berhad** in 2007.
- Launch of the Sarawak Corridor of Renewable Energy (SCORE)** in 2008 to leverage Sarawak's abundant renewable hydropower and natural resources to power energy-intensive industries and attract other investments into the area.



- RM2.7 billion 500kV** second transmission backbone project commenced in 2013, running parallel to the **first 275kV Transmission Grid**.
- Official launch of **944MW Murum HEP** in 2016.
- The **1,285MW Baleh Hydroelectric Project** receives formal approval from the Sarawak Government in 2016.
- First power export to West Kalimantan, Indonesia in 2016, our first step towards materialising the Borneo Grid and the wider ASEAN Power Grid.







102-6, 102-9, 102-12, 103-1, 103-2, 203-1, EU26

# RENEWABLE ENERGY FOR SARAWAK & BEYOND

Sarawak Energy takes a holistic approach to power development, balancing energy security, sustainability and affordability to achieve sustainable socio-economic transformation in Sarawak and the region. Our efforts are also aligned with and support the state’s Post COVID-19 Development Strategy 2030 that puts affordable, reliable and renewable energy as the key enabler to sustainable economic growth.

In pursuing this, we are committed to sustainable development and our business strategies are aligned with the United Nations Sustainable Development Goals (UN SDGs), with a focus on six goals that enable value creation and sustainable growth.

### A BALANCED GENERATION MIX

Sarawak’s generation mix consists primarily of renewable hydropower, with indigenous gas and coal for energy security and diversity.

To maintain at least **60% renewable energy** in the generation mix with the balance from indigenous thermal resources.

Currently, Sarawak’s installed capacity is **5,646MW**.

We are continuing to explore technological advances in alternative and renewable energy sources to light up Sarawak sustainably and cost-effectively.

### ELECTRICITY TARIFF

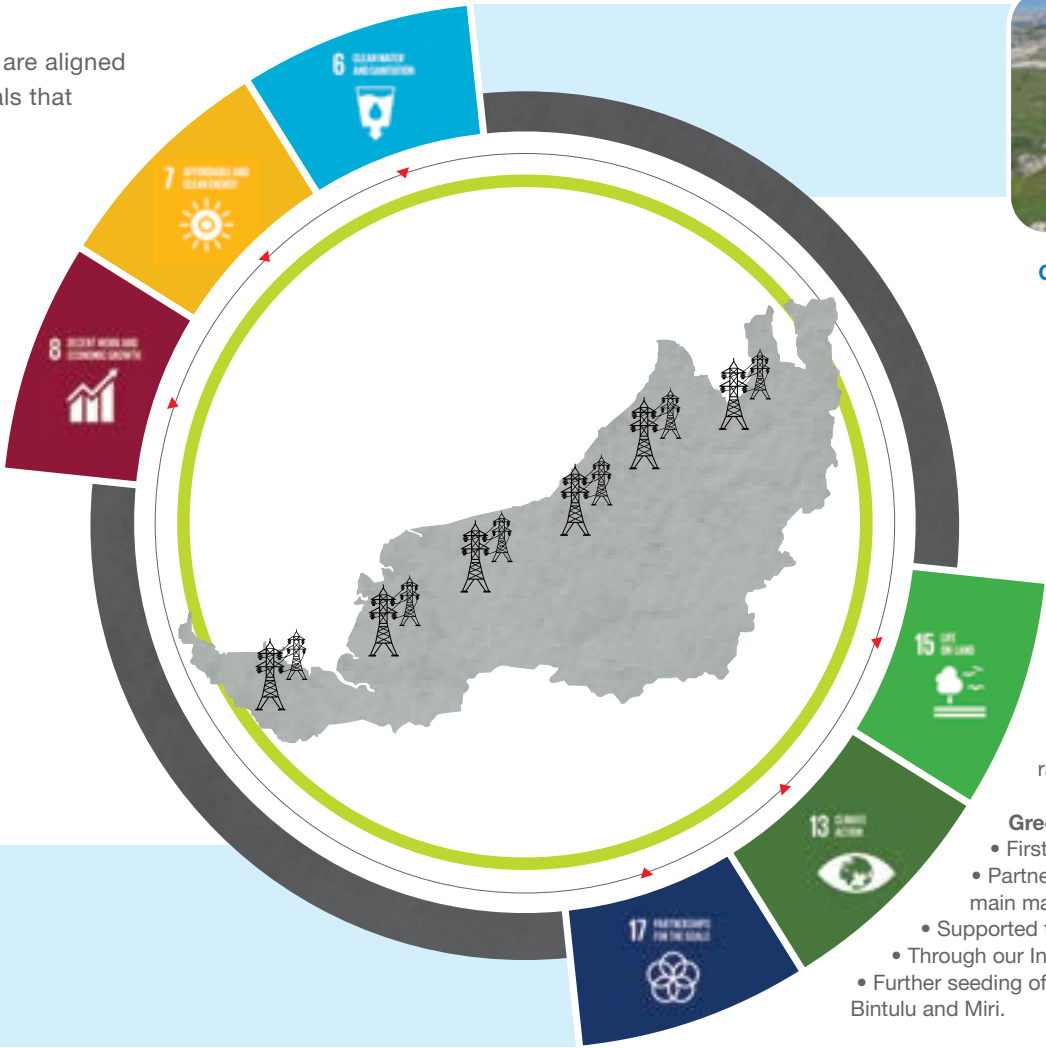
We offer among the most competitively-priced average unsubsidised tariffs in Southeast Asia.

Our average rate is **27.3 cents/kWh**. This has attracted significant investments from power-intensive industries to Sarawak, powering job creation and socio-economic growth.

### LIGHTING UP COMMUNITIES

In line with UN SDG No.7 to ensure access to affordable, reliable, sustainable and modern energy for all, the Sarawak Government, through the Ministry of Utilities (now known as the Ministry of Utility and Telecommunication), has entrusted us to accelerate rural electrification through the Rural Electrification Scheme (RES), Rural Power Supply Scheme (RPSS) and Sarawak Alternative Rural Electrification Scheme (SARES), to support Sarawak’s ambition to achieve full electrification by 2025.

As of 31 December 2021, we have achieved **98.6%\*** overall domestic coverage and **96.5%\*** rural coverage.



### CARBON FOOTPRINT

Carbon intensity for electricity supply

decreased by **72%** from 2011 to 2021.

Our total main grid emissions this year was **5.98 million tCO<sub>2</sub>eq**, a

**7%** increased from 2020.

Our emissions intensity, of

**0.198 tCO<sub>2</sub>eq/MWh\***, continues to be one of the lowest when benchmarked against other power utility companies globally.



### CAPTURING GROWTH

Renewable hydropower offers investors reliable, renewable and affordable energy, as well as the option to green their operations.

### SCORE

Between 2008 and 2021, 14 Power Purchase Agreements (PPA) have been signed with industries in SCORE as well as a Power Exchange Agreement (PEA) for the interconnection with PLN in West Kalimantan. Close to a total of **2,930MW** has been committed.

### NEW OPPORTUNITIES

On 4 March, Sarawak Energy and PETRONAS signed a key term sheet to provide **90MW** of electricity supply to the Malaysia LNG Complex at Tanjung Kidurong, Bintulu beginning in October 2024 for 20 years.

On 15 December, we signed a term sheet agreement with Wenan Steel (Malaysia) Sdn Bhd for a potential future supply of 75MW to its steel manufacturing complex in Samalaju Industrial Park.

### LEADING REGIONAL EFFORTS IN CLIMATE ACTION

#### Green Building

Menara Sarawak Energy is the first building in Borneo to achieve a Green Building Index and has been rated Silver since 2013.

#### Greening the Transportation Sector

- First company in Sarawak to incorporate electric and hydrogen fuel cell vehicles into its corporate fleet.
- Partnered with Malaysia Green Technology Corporation to install universal EV chargers in Kuching’s main malls and hotels.
- Supported the launch of four Kuching Metro electric city buses to further advance green mobility.
- Through our Integrated Hydrogen Production Plant and Refuelling Station, we fuel Kuching’s hydrogen buses and cars.
- Further seeding of universal public EV chargers that are being expanded and deployed to other cities such as Sibul, Bintulu and Miri.

### BECOMING A REGIONAL POWERHOUSE

We are committed to implementing our plans to create an interconnected Borneo via the Borneo Grid and, subsequently, the ASEAN Power grid, placing Sarawak Energy as the Battery of ASEAN.

- ✓

In 2016, we established Sarawak’s first interconnection to export power to West Kalimantan in Indonesia.
- ✓

This year, we signed a Power Exchange Agreement and an Interconnection Agreement with SESB to export power supply to Sabah.
- ✓

We are working with Sembcorp Industries and SP Group from Singapore to study a potential power interconnection between Sarawak and Singapore.
- ✓

We are making significant progress in the comprehensive preparations for the proposed 1,375MW Mentarang Induk Hydroelectric Project in North Kalimantan, which will be our first international joint venture hydropower development project.

**Note:**  
\* These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

### A MORE SUSTAINABLE ENERGY FUTURE

- ✓

As a signatory of the San José Declaration on Sustainable Hydropower, Sarawak Energy is aligned with its principles and advocates that, “The only acceptable hydropower is sustainable hydropower”.
- ✓

First corporate body in Malaysia to pledge support for “Business Ambition for 1.5°Celsius”. We commit to contribute to climate action through science-based targets.
- ✓

SAREF 2.0 was held in November and this time, we partnered with UNGCMYB. SAREF 2.0 was integrated within the GO ESG ASEAN 2021 Summit as a parallel session over one afternoon.
- ✓

Developing a 50MW floating solar project at the reservoir at Batang Ai HEP to increase the share of alternative energy in Sarawak’s generation mix.
- ✓

Working with industrial players in the region to support decarbonisation. Supplying 100% renewable energy via the REC mechanism to offset carbon emissions associated with their electricity consumption.
- ✓

With internationally trained in-house HSAP and HESG assessors, we reinforce our commitment to enhancing Sarawak Energy’s hydropower sustainability performance and establishing ourselves as a renewable hydropower specialist.

**Note:**  
\* This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.











# 2021 YEAR IN REVIEW

## 2021 YEAR IN REVIEW

## Power to Grow



### A GENERATIVE HSSE CULTURE

- Strengthen HSSE Governance by rolling out HSSE-related PPGs
- To progress our Permit to Work (PTW) digitalisation journey, Sarawak Energy has held various awareness training programmes and Train-the-Trainer workshops to prepare the Company for our electronic PTW journey
- Inaugurated Sarawak Energy HSSE Excellence Week 2021
- Exchanged Memorandum of Understanding with Forest Department Sarawak to partner in conserving hydropower catchment areas
- Maintained **100%** Environmental Regulatory Compliance at all our main power stations

- Zero penalties, fines or stop work orders for all Environmental Impact Assessment (EIA) project developments
- Working with the Department of Occupational Safety and Health (DOSH) Sarawak to draft the Guidelines on Occupational Safety and Health in Coal Mining Malaysia
- Decreased overall intrusion cases from **39 in 2020 to 29 in 2021**

### ENSURING RELIABLE ELECTRICITY SUPPLY

- Completed and commissioned two RES substations (**Kanowit 132/33kV** and **Tatau 275/33kV** substation) and two substation extension projects (**Lachau 275kV** and **Kemena 275kV**)
- Completed and commissioned two transmission line projects
- Commissioned Supervisory Control and Data Acquisition (SCADA) Equipped Compact Substation trial at Sky Garden, enabling fast supply restoration during a breakdown
- Collaborated with the Malaysian Royal Police to combat power theft

### FULL ELECTRIFICATION BY 2025

- Achieved overall electrification rate of **98.6%\***
- Achieved rural electrification rate of **96.5%\***
- From 2019 to 2021, **20,439** rural households were electrified under the Sarawak Government's Projek Rakyat initiative
- Connected **3,833** households through Additional Late Applicants Fund (ALAF)

### OPERATIONAL AND SERVICE EXCELLENCE

- Achieved a customer satisfaction index of **96.51%** in 2021
- Reduced non-technical losses, contributing to savings of **464.55GWh**
- Achieved overall System Average Interruption Duration Index (SAIDI) of **120.74 minutes** in 2021 and System Average Interruption Frequency Index (SAIFI) of **1.61 times**
- Opened new customer service counters in Lawas, Kapit and Siburan while Serian counter was moved to Service Sarawak Centre (SSC) Serian

### GROWING LOCAL CONTENT

- Signed a Memorandum of Understanding (MoU) with RHB Islamic Bank Berhad, Small Medium Enterprise Development Bank Malaysia Berhad (SME Bank) and Ikhtiar Factoring Sdn Bhd to provide financial solutions for local contractors under Sarawak Energy's Vendor Financing Programme
- From 2016 to 2021, the share of works awarded to Sarawakian Bumiputera vendors exceeded **RM2.8 billion**

### DEVELOPING OUR PEOPLE

- **96%** of critical positions in the organisation have two "Ready Now" candidates
- Introduced Accelerated Development Programme (ADP) to prepare identified talents for top-level leadership roles
- **710** employees were progressed, the highest number since 2017
- **22** employees certified as Lean Six Sigma Green Belters and one employee certified as a Lean Six Sigma Black Belt
- **50** employees enrolled for Sarawak Energy Executive Leadership Programme, in collaboration with Melbourne Business School

### MAKING SARAWAK ENERGY A GREAT PLACE TO WORK

- Inaugurated Sarawak Energy Mental Health & You Campaign
  - Revised Employee Assistance Programme PPG
  - **100%** participation in Sarawak Energy Employee Survey – Achieved overall score of **84%** for employee engagement, continuous improvement, diversity & inclusiveness
- Diversity, Equity and Inclusiveness**
- Rolled out Diversity & Inclusiveness (D&I) Framework
  - Appointed **59** employees as ambassadors to drive D&I in the organisation
  - As part of our D&I commitment, we have set a KPI that **40%** of ADP candidates should be females

**Note:**

\* These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.









# CHAIRMAN'S STATEMENT



Over the last century, Sarawak Energy has evolved and transformed significantly from a small utility in a government department reliant on imported fossil fuels to Malaysia's largest renewable energy developer.

As we grew, we stayed focused on our mission to support the government of Sarawak and now provide reliable and affordable electricity for almost all of Sarawak's three million people, with a growing domestic and export customer base. Building on the strong foundation and legacy of our predecessors, the last decade has seen a significant change in our journey as we developed our renewable energy resources to power Sarawak's socio-economic development as well as progress our ambition of becoming a regional powerhouse.



## DEAR SHAREHOLDERS,

A century of progress is a tremendous achievement, and it gives me great pride to be the sitting Chairman of the Board as Sarawak Energy marks this centennial milestone. Having served as Chairman since 2005, I have been privileged to witness a significant part of Sarawak Energy's transformation journey first-hand.

We must acknowledge that our existence today is only possible because of the trust of the government and people of Sarawak in us, and we truly appreciate this. In honour of this trust, Sarawak Energy's leadership and employees have worked hard to deliver and stay relevant through agile transformation, especially in recent rapidly changing times.

The Company's clear strategic direction and key focus areas have harnessed the innate potential of Sarawak's energy resources and people while maintaining a focus on exceptional delivery through high performance and a diverse and inclusive corporate culture. This is underpinned by systematic measures, financial prudence and a commitment to enhancing operational excellence and corporate governance.

Driven by a progressive culture that is committed to continuous improvement with a growing external focus, Sarawak Energy continued to record sustainable growth while delivering real stakeholder value and exceptional performance in 2021, delivering on most of what we promised despite the challenging business landscape caused by the ongoing COVID-19 situation.

Sarawak Energy is advancing further towards powering the sustainable growth and prosperity of Sarawak by sharing our hydropower expertise and pursuing regional interconnections with our neighbours to deliver a more prosperous and sustainable energy future for Southeast Asia. We are in a good position to enter a new century of growth as we power Sarawak and beyond.

**DATUK AMAR ABDUL HAMED SEPAWI**  
Chairman

## Our Past and Present

Reconnecting with our history shows us how we have evolved with the times and has important implications for our work going forward. Looking back at the last century, we can say that with every decade, we have achieved remarkable milestones.

In line with our vision and commitment to UN SDG No. 7 to ensure access to affordable, reliable, sustainable and modern energy for all, we have almost met our target of achieving full electrification for Sarawak by 2025.

Our customer base has grown over the years to 740,000 and Sarawak Energy has also become the largest employer of professional Sarawak talent.



Our 108MW Batang Ai Hydroelectric Plant, commissioned in 1985, marked the beginning of Sarawak's renewable hydropower development journey.

## POWERING THE FUTURE ENERGY LANDSCAPE

As countries and corporations come together to work towards addressing climate change while meeting their respective development goals, there has been a greater focus on shifting towards renewables and accelerating the energy transition. This change has been reflected in ASEAN, with 82% of new capacity in the region being from renewable sources in 2020.

Sarawak Energy has and will continue to contribute to this regional energy transition by investing in renewable energy with hydropower as the foundation of our growth over the next 100 years. In this respect, Sarawak Energy can be seen to be ahead of the sustainable energy development curve.

Our generation mix, which was 100% fossil fuel when we began in the 1920s and as recently as the early 1980s, is today predominantly renewable hydropower with a growing percentage of low carbon

alternatives in our mix through solar, smaller hydro and floating solar.

Many of our achievements have been a direct result of SCORE, which was launched in 2008. In the past decade, Sarawak Energy has experienced accelerated growth and is playing an increasingly important role in realising Sarawak's sustainable development and vision of achieving high-income status.

I am confident we will see further progress under the Post COVID-19 Development Strategy (PCDS) launched by the Government of Sarawak this year. This strategy is anchored on, among others, renewable energy development and deployment.

The Sarawak Government has entrusted us to advance our sustainability goals and create a clean and inclusive energy future.

As part of this trust, we are also spearheading ground-breaking research into green hydrogen production and its application in a tropical environment. Through our focus on hydropower, we are now Malaysia's largest renewable energy developer and provider and amongst the largest in Southeast Asia.

We are focused on pursuing innovative solutions and technologies to diversify the application of renewable energy, as exemplified by our exploration into green hydrogen and floating solar.



Joining a **global movement of leading companies** in aligning our business with the **Paris Agreement** to limit global temperature rise to

**1.5°C** by 2030











102-2, 102-6, 102-7, 102-8, 102-10

# GROUP CHIEF EXECUTIVE OFFICER'S STATEMENT

102-2, 102-15, 103-2, EU26

## GROUP CHIEF EXECUTIVE OFFICER'S STATEMENT



As we look back over the last century, Sarawak Energy has been central to Sarawak's sustainable growth and our people, past and present, have played a vital role in this. Building on this legacy, we will continue to drive the Company forward, realising our aspiration of becoming a top-quartile and best-in-class regional powerhouse and Battery of ASEAN, leaving behind a stronger company for future generations.



**DATU HAJI SHARBINI SUHAILI**  
Group Chief Executive Officer

### A CENTURY OF GROWTH

Since the start of our electrification journey in 1921, we have evolved and adapted to meet the needs of Sarawak's people and beyond. Growing from about 30 staff and 84 customers, we now supply electricity to 753,362 accounts and serve a population of almost three million people in Sarawak with the support of a diverse, purposeful and dedicated workforce of around 5,442 professional Sarawakian talents. This is a testament to Sarawak and Sarawak Energy's past leaders who established robust strategies that have steered the Company's steady growth to this day.

As we look back at the past century, we have achieved remarkable milestones. Under the guidance of the Sarawak Government, we are ahead of the curve in sustainable energy development regionally, having transitioned from a generation mix that was 100% fossil fuel when we began in the 1920s to over 90% fossil fuel in 2010 to predominantly renewable hydropower today. We are now Malaysia's largest renewable energy developer.



The period between 2010 and 2020 was an especially important decade for Sarawak Energy, with our investments in hydropower and support of SCORE yielding fruit, bolstering our growth and accelerating Sarawak's socio-economic development.

To sustain the value created during this period and to ensure a strong foundation for future growth, I introduced the Sarawak Energy Excellence 2020 Roadmap in 2017, followed by the Sarawak Energy Excellence 2022 Roadmap in 2020. These roadmaps allowed us to continuously improve our business processes and operations, progressing towards our ambition of becoming a best-in-class utility and regional powerhouse.

From the onset, our people have been adaptable and agile in their approach to work, displaying the capacity to learn new skills, processes, technologies and ways of working. This has never been more apparent than during the global COVID-19 pandemic.

I am proud to lead such an extraordinary team and look forward to continuing our journey together.

### FULL ELECTRIFICATION FOR SARAWAK

Honouring the trust that the people of Sarawak have placed in us, we are striving to ensure everyone in Sarawak has access to 24/7 reliable, affordable and renewable energy.

In 1964, the Sarawak Government announced the Rural Electrification Scheme, committing to supply 90% of Sarawakians with electricity over the next 40 years. By 2009, Sarawak's overall electrification rate was at 79%. However, some gaps needed to be addressed, especially the one related to rural communities that were too remote to be connected to the grid.

As such, the Sarawak Government announced the Accelerated Rural Electrification Masterplan under the *Projek Rakyat* initiative to minimise this gap, with Sarawak Energy being its implementation agency. As of 2021, 96.5%\* of rural communities have access to 24/7 reliable electricity supply and the overall state electricity coverage stands at 98.6%\*. In line with UN SDG No. 7: "Access to affordable, reliable, sustainable and modern energy for all", we are well on our way to full electrification by 2025.



**96.5%\***  
of rural communities have access to 24/7 reliable electricity supply and the overall state electricity coverage stands at

**98.6%\***



**Access to affordable, reliable, sustainable and modern energy for all.**

### Note:

\* These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.



Part 4 LEADERSHIP MESSAGES

102-2, 102-15, 103-1, 103-2, 103-3, 203-1, 403-6

## GROUP CHIEF EXECUTIVE OFFICER'S STATEMENT

### ELECTRICITY SUPPLY RELIABILITY

Ensuring a reliable and safe electricity supply for all our customers is Sarawak Energy's key priority. As such, our operational excellence efforts are heavily focused on the continuous improvement of operational and service efficiency for both upstream and downstream, ensuring maximum power generation and minimal interruptions to the power supply at all times.

We have set the target of halving our overall SAIDI to 60 minutes and lowering our SAIFI to one time by 2022, in line with the Sarawak Energy Excellence (SEE) 2022 roadmap.

To this end, we have invested significantly in power system modernisation and reinforcement, as well as leveraging digitalisation and smart technology. Key examples include our Remote Monitoring & Diagnostic Centre, Generation Control Centre, Substation Smart Surveillance System, Distribution Remote Monitoring System, Mobile Field Force Automation, Distribution Automation, Advanced Metering Infrastructure, smart meters, mobile meter management system; and smart retail applications.

### DRIVING RESEARCH AND DEVELOPMENT

Having placed greater emphasis on research and development (R&D) in recent years, Sarawak Energy continues its exploration of new innovations and solutions to add value to our business, improve our operations and explore new business ventures. We are focused on inculcating a corporate innovative culture to create added commercial value, promote collaboration and develop an agile ecosystem to stay competitive and capture value from intellectual property.

### PROGRESSING A GENERATIVE HSSE CULTURE

While workplace safety, security and environmental sustainability remain top priorities for Sarawak Energy, we have expanded our focus to include mental health in recent years. This is especially prudent in the post-COVID-19 world that we are currently operating in, with many of our people being forced into unfamiliar working conditions and environments.

We want to eliminate the stigma associated with mental health and cultivate a culture of openness within the Company, where our people feel comfortable enough to share challenges they are going through. This is reflected in the launch of our Sarawak Energy Mental Health and You campaign.

Moving towards environmental excellence, we have formed a Biodiversity Conservation Committee to improve the implementation of conservation initiatives across the business to support business delivery and growth.

We also introduced the Ecolution Challenge and Eco Green Music Vibes competition to raise greater environmental awareness among Sarawak's youth as well as our own employees.

We have also made tremendous improvements in our overall HSSE performance through the implementation of intervention and awareness programmes, driving an HSSE Excellence mindset and behavioural transformation to cultivate a generative HSSE culture at Sarawak Energy.



## PROJECT DELIVERY EXCELLENCE

World-class project delivery (PD) performance is one of the cornerstones of Sarawak Energy's business – we emphasise timely and efficient delivery of our projects.

This year, the enhanced Sarawak Energy Project Model was endorsed by the Group Executive Committee. It strengthens governance and compliance in line with our Manual of Authority to ensure corporate governance requirements are well embedded in all major capital projects at all stages. The model also facilitates team integration, with clear lines of responsibility and accountability to improve front-end work, as well as the adoption of best-in-class industry practices.

The State Steering Committee for Sarawak Energy Projects was also assembled this year and it is chaired by Datu Sr. Zaidi Haji Mahdi, Permanent Secretary of the Ministry of Urban Development & Natural Resources.

The committee aims to enable the timely resolution of land matters for the implementation of our projects. This will go a long way towards supporting Sarawak's development and ensure the continued reliability of electricity supply to our people and industries.

### COMMERCIAL EXCELLENCE

Over the past century, continuous improvement and evolution have allowed Sarawak Energy to respond effectively to market changes and sustain growth.



This year, Sarawak Energy introduced a sixth key focus area (KFA) – Commercial Excellence – to transition the Company from being a technically strong organisation to one that is both commercially and technically savvy.

This aligns with our Sarawak Energy Excellence 2022 aspiration of moving from good to great by reaffirming our ability to capture growth in an increasingly volatile, uncertain, complex and ambiguous business landscape.

We will launch initiatives to embed a commercial acumen mindset among all our people. The aim is to get every one of our employees to understand what value is and their role in generating it for the Company.

A universalised commercial acumen mindset will facilitate effective decision-making, which will yield important benefits for Sarawak Energy's top and bottom lines, thus ensuring continued top-quartile performance and value creation for all stakeholders. This will be vital as we expand beyond Sarawak's borders under our regional powerhouse ambition.



102-2, 102-11

## GROUP CHIEF EXECUTIVE OFFICER'S STATEMENT



### STRONG CORPORATE GOVERNANCE

Sarawak Energy is committed to maintaining a progressive and high performance corporate culture, including zero tolerance for unethical conduct, fraud and corruption.

In line with this, we have launched a suite of governance initiatives and programmes to strengthen Sarawak Energy's culture of compliance.

These are supplemented by the implementation of relevant policies, procedures and guidelines (PPGs) that promote consistency across the organisation, ensuring everyone who works with Sarawak Energy has a clear understanding of good ethics and good corporate governance practices.

By emphasising good governance, we preserve our reputation as a trusted brand in Sarawak and beyond, ensuring all stakeholders remain confident in our ability to deliver in an ethical, corruption-free manner.

This also sustains the value created by our predecessors, powering our future growth while protecting the Company and its people from corporate as well as personal liability.

### SENIOR LEADERSHIP PROGRESSION

To better reflect the increasing significance of information & communications technology and HSSE in our business, Sim Ko Sin and Marconi Madai progressed from Vice Presidents to Senior Vice Presidents in their respective roles. They assumed these roles on 1 January 2021.



Sarawak Energy is committed to **maintaining a progressive and high performance corporate culture**, including **Zero Tolerance** for unethical conduct, fraud and corruption.

### PROGRESSING THE REGIONAL POWERHOUSE ASPIRATION

We are progressing our regional powerhouse aspiration by advancing renewable hydropower development and positioning Sarawak as the Battery of ASEAN. To achieve this, our focus is to establish the Borneo Grid by pursuing interconnections with regional neighbours before expanding to the rest of ASEAN.

Renewable hydropower development has created opportunities for Sarawak to develop transmission interconnections with Bornean neighbours, with our first power export to West Kalimantan being commissioned in 2016. This initial success has demonstrated the benefits of interconnections, leading to the potential implementation of similar bilateral interconnection projects to complete the Borneo Grid.

**Significant progress has been made on the technical and stakeholder fronts regarding the proposed 1,375MW Mentarang Induk Hydroelectric Project in Northern Kalimantan.**

### DRIVING REGIONAL ENERGY TRANSITION

Sarawak Energy has been consistently ahead of the curve in aligning with global energy transition and sustainability efforts. We are aligned with international best practices in sustainable and renewable energy development, incorporating relevant guidelines and policies into our operations.

As a renewable energy developer, we engage in partnerships, thought leadership campaigns and R&D, as well as studies, to accelerate energy transition in the region.

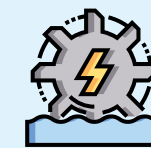
### THE NEXT 100 YEARS

With a long history of agility and evolution, Sarawak Energy's people have consistently risen to the occasion and embraced change, learning new skills, processes, technologies and ways of working to proactively adapt to an ever-changing working environment.

As we embark on another 100 years of powering Sarawak, we will continue investing in our people to keep this tradition of readiness, flexibility and innovation alive. We will provide platforms and programmes for continuous learning and self-development, ensuring our employees can realise their full potential in the workplace.

With the rapid introduction of new technologies and processes every day, it is imperative for our people to develop 21st-century skill sets.

Innovation and growth will remain the cornerstones of Sarawak Energy, leading us towards new horizons in the century to come and leaving a legacy of excellence for future generations of Sarawak Energy leaders and employees.



Our **renewable hydropower** development contributes

**3,452MW** to Malaysia's overall hydropower installed capacity and is key to achieving Malaysia's energy transition target of

**31%** of renewable energy in our national installed capacity mix by 2025

### CLOSING

As with our past successes, our future plans can only be realised with the support of our government, owners and stakeholders, as well as the dedication and commitment of our staff. This will continue to drive us closer to realising our aspiration of becoming a regional powerhouse and leading energy utility in Southeast Asia as we complete our mission to fully light up Sarawak.

Once again, thank you to Sarawak Energy's past leaders and staff for leaving behind a strong legacy to build on for the betterment of Sarawak and the region at large.

While we do not know what the future holds, I believe in Sarawak Energy's ability to grow even further. Our experiences and successes in the past decade in the face of unprecedented challenges give me confidence in our ability to continue thriving no matter the circumstances.

**DATU HAJI SHARBINI SUHAILI**  
Group Chief Executive Officer







## MANAGEMENT DISCUSSION & ANALYSIS



### COMMERCIAL EXCELLENCE

Mindset change is key to achieving Commercial Excellence goals; we must embed commercial thinking among our people so that they view commercial factors as a priority rather than an ancillary concern. A common language for Commercial Excellence must be fostered across the Company to ensure a consistent view of value and how it is measured.

This increased focus on commercialisation will yield important benefits for Sarawak Energy's top and bottom lines, ensuring that we will continue to deliver top-quartile performance for all our stakeholders, something that will be vital as we expand beyond Sarawak's borders under our regional powerhouse ambition. In line with this, we launched a suite of awareness and education-based programmes and initiatives to embed Commercial Excellence among our people.



### HEALTH, SAFETY, SECURITY AND ENVIRONMENT EXCELLENCE

In 2021, the downward trend in our safety accident statistics continued, going from 28 total work-related accidents in the previous year to 23. This decline was also reflected in our lost time injury (LTI) and lost time injury frequency rate (LTIFR) numbers.



Our LTI lowered from 10 in 2020 to eight this year while our LTIFR reduced to **0.314<sup>1</sup>** from 0.36 in 2020.

Despite the encouraging numbers, we recorded one fatality involving our subcontractor's worker. This shows that there is still much to be done. While we continue to emphasise our life-saving rules and equip our people with the necessary safety knowledge and competencies to reach a state of generative HSSE culture, we are strengthening governance to ensure greater compliance with HSSE performance at the workplace. HSSE performance has been incorporated as one of the main criteria in assessing our vendors' performance under the **Sarawak Energy** Vendors Appraisal. programme and will determine their future engagements with the Company.

As part of Sarawak Energy's overall risk management, this year we also rolled out the HSE Management System and Journey Management Guideline to further minimise risks and prevent road accidents during official journeys.

**Note:**  
<sup>1</sup> This LTIFR figure includes number of fatality case.

**TOWARDS BECOMING A DIGITAL UTILITY**  
We continued to advance our ambition of becoming a digital utility by 2025, developing a Digital Power Plant Solution Map to bolster our digitalisation and enterprise modernisation efforts. By leveraging new digital technologies and innovations, we will be able to:



Optimise our business to increase the profitability of our commercial endeavours

Optimise our operations to improve productivity across the board

Manage asset performance to enhance reliability

Aligned with this Digital Power Plant roadmap, we will be implementing a Remote Monitoring & Diagnostic (RM&D) centre and Generation Control Centre (GCC). The former is a one-stop centre that will connect all power stations, supported by advanced analytics tools and subject matter experts, while the latter will unlock remote possibilities through new technologies, leveraging the increased automation of our power plants to enable control-room operators to manage them remotely from one site.

In addition to the Digital Power Plant Solution Map, we are looking to modernise our grid and operations through digitalisation, cultivating a smart power grid that is safe, secure and reliable. We are integrating key smart grid technologies to:



Enhance operational safety and efficiency.



Protect our assets and achieve optimum asset performance.



Ensure a safe, secure and reliable grid and supply system.



Empower customers.

Under the Smart Retail roadmap, various technological innovations have also been deployed to enhance the customer experience. Currently, our customer self-service mobile application SEB cares, online applications for electricity supply, self-service payment kiosks and e-billing are some of the new digital touchpoints available for Sarawak Energy customers. We have also upgraded our integrated Customer Care Centre by introducing Carina – our first virtual customer agent – and agent live chat to serve customers anytime and anywhere.



The initiatives listed above will be supplemented with programmes and platforms that will develop our people into digital workers who are fully equipped with the necessary knowledge to capitalise on the cutting-edge technologies at their disposal.



### Contracts and Procurement

We adopted a three-pronged approach to contracts and procurement in 2021, focusing on increasing local participation, assessing vendors and stressing compliance.

As part of our continuous efforts to encourage local content in our projects, the Bumiputera Participation Board Committee was formed in 2015 to encourage Bumiputera participation. The committee is represented by stakeholders from the Ministry of International Trade & Industry, Industrial Terminal and Entrepreneur Development (MINTRED), *Dewan Usahawan Bumiputera Sarawak*, Dayak Chamber of Commerce, Orang Ulu Chamber of Commerce and Industry and professional and entrepreneurial groups.

Sarawak Energy has registered 2,700 vendors and contractors offering various services to Sarawak Energy as of 2021, out of which 1,800 are Bumiputera vendors. Since 2019, the percentage of tenders awarded to Bumiputera contractors based on value has consistently been above 30%.

To further encourage Bumiputera vendors to take part in our projects and develop them to be market leaders, we implemented various initiatives to address barriers faced by our vendors, such as financial, technical and licensing challenges, to enable their participation.

We also collaborate with training providers and regulators such as *Unit Pendaftaran Kontraktor dan Juruperunding* (UPKJ), the Construction Industry Development Board (CIDB) and the Electrical Inspectorate Unit (EIU) to provide avenues for our contractors to enhance their technical capabilities and to provide assistance in business licensing application. To date, we have assisted more than 100 companies to obtain the necessary competency and licensing to participate in Sarawak Energy's projects.

In addition, our Small Medium Enterprise-Sustainability Development Goals (SME-SDG) toolkit was developed as a step-by-step guide for SMEs in their sustainability journey and will support SMEs in incorporating sustainability practices into their business.











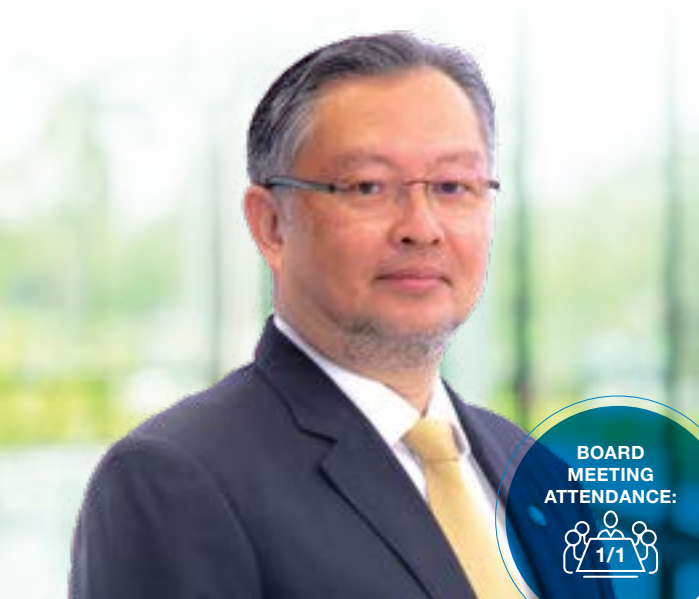








BOARD OF DIRECTORS  
PROFILE



OUR  
MANAGEMENT TEAM



YB DATO' HAJI IDRIS BIN HAJI BUANG

Non-Independent, Non-Executive Director

67

M

Yang Berhormat Dato' Haji Idris Bin Haji Buang joined the Board of Sarawak Energy on 24 June 2000. He is a Non-Independent Non-Executive Director and has attended all Board meetings held in 2021.

Dato' Haji Idris graduated with LLB (Hons) from the University of Buckingham, and was subsequently called to the Bar and qualified as a Barrister at Lincoln's Inn, London, U.K. He is the proprietor of Idris-Buang & Associates (since 1985), a legal firm located in Kuching, Sarawak. He was formerly the Chief Political Secretary to the YAB Chief Minister of Sarawak, a position he held from August 2000 to August 2006. He was appointed Senator of the Dewan Negara on 28 November 2005 and was reappointed to another three-year term on 29 November 2008.

He was elected as a State Legislative Assemblyman in 2016.

Dato' Haji Idris also sits on the boards of several other subsidiaries of the Sarawak Energy Group besides holding directorships in Amanah Saham Sarawak Berhad and Hock Seng Lee Berhad as well as other private limited companies.

YBHG DATO SRI DR. HAJI WAN LIZOZMAN  
BIN WAN OMAR

Non-Independent, Non-Executive Director

57

M

Yang Berbahagia Dato Sri Dr. Hj. Wan Lizozman bin Wan Omar joined the Board of Sarawak Energy on 1 October 2021. He is a Non-Independent Non-Executive Director and has attended one Board meeting held in 2021.

Dato Sri Dr. Hj. Wan Lizozman graduated with a Bachelor of Sciences in Economic & Political Science from Northern Illinois University, Dekalb, USA in 1985. He pursued his studies and in 1987 completed a Master of International Affairs (Economic Development) from the School of International & Public Affairs, Columbia University, New York City, U.S.A. Later, he obtained his PhD in Business Studies from Universiti Malaysia Sarawak in 2014.

He formerly served at Sarawak Economic Development Corporation. During his tenure here from 2003 to 2012, he took on several roles including as the Director of Entrepreneur Development Division, Director for Tourism & Leisure Division, Deputy General Manager as well as Managing Director for Sara Resorts Sdn Bhd. In 2012, he was appointed as the Permanent Secretary for the Ministry of Housing Sarawak before taking on the role of Permanent Secretary for the Ministry of Urban Development and Natural Resources in 2017. He was appointed as the Deputy State Financial Secretary in 2019 and in 2021 he became the State Financial Secretary.

Dato Sri Dr. Hj. Wan Lizozman is the Chairman of two state government linked companies. He is the director of various State-owned Companies and a Board Member of Sarawak Economic Development Sarawak and Sarawak Timber Industry Development Corporation among others.

YBHG DATU HAJI SHARBINI  
SUHAILI

Group Chief Executive Officer

Datu Haji Sharbini Suhaili is Group CEO of Sarawak Energy. Under Datu Haji Sharbini's stewardship, Sarawak Energy continues to advance hydropower which predominantly contributes to the installed generation capacity in Sarawak, powering residential, commercial and industrial activities, and supporting the government's economic growth strategy. In accelerating rural electrification, Sarawak Energy is delivering on Sarawak's mission to achieve 100% electrification coverage by 2025, together with the Ministry of Utilities.

Datu Haji Sharbini is strongly committed to managing Sarawak Energy's business to minimise any negative impact of its operations and maximise the positive impact of what it does for the community, as a socially responsible corporate citizen. Datu Haji Sharbini is also a strong advocate of safety as a key focus area for the corporation.

Sarawak Energy has been an International Hydropower Association (IHA) platinum member and sustainability partner since 2010. On the IHA Board since 2017, Datu Haji Sharbini is also a director of Petros, a wholly government-owned petroleum company. In 2018, he was conferred the Darjah Jasa Bakti Sarawak (D.J.B.S) which carries the title Datu, on the occasion of His Excellency the Governor of Sarawak's birthday.

Datu Haji Sharbini holds a Bachelor of Engineering (Hons) from University of Leeds, UK, and a Master's in Business Administration (MBA) from Henley Management College, UK.

LU YEW HUNG

Group Chief Operating Officer

Lu Yew Hung is the Group Chief Operating Officer of Sarawak Energy, a position he was appointed to in 2013. In his current role, Lu is responsible for establishing the vision and strategy to lead the Group's operational units in the execution of critical and transformative operational strategic initiatives, including asset management, infrastructure upgrades, and technology improvements while maintaining engineering and operational excellence.

Starting as an electrical engineer, in 1980 he joined Sarawak Electricity Supply Corporation (SESCO), now a wholly-owned subsidiary of Sarawak Energy Group.

Lu holds a Bachelor's Degree in Electrical and Electronics Engineering from the University of Dundee in the U.K. He was a Class 1 Switching Engineer up to 275kV before relinquishing his switching duties to assume leadership positions. Since 1988, he has been a professional engineer and also a Corporate Member of the Institution of Engineers, Malaysia (IEM). Since 1996, he has also served as a principal interviewer with the IEM.

JAMES UNG SING KWONG

Chief Executive Officer, SEB Power

James Ung, formerly Senior Vice President, Thermal, is Chief Executive Officer of SEB Power and oversees Sarawak Energy's power generation business.

He joined Sarawak Electricity Supply Corporation (SESCO) in 1990, now a wholly owned subsidiary of Sarawak Energy Group, and has more than 25 years of experience in the power generation business and project management in power plant construction. He served as General Manager of Sejingkat Power Plant and led the Mukah Coal Power Plant project to its successful commissioning in December 2008.

James holds a Bachelor's Degree in Mechanical Engineering from the University of South Alabama in the USA.











# STATEMENT OF CORPORATE GOVERNANCE

The Sarawak Energy Berhad Board of Directors (“Board”) is committed to ensure that the highest standard of Corporate Governance is practised throughout the Group with the objective of strengthening the Group’s corporate accountability and safeguarding the interests of the stakeholders.

The Board is pleased to present a statement to the Shareholders on how the Group has applied the principles of good governance taking into consideration the best practices set out in the Malaysian Code of Corporate Governance.

### THE BOARD OF DIRECTORS

The Board’s principal responsibilities for corporate governance are to set out the strategic direction of the Group and establish the objectives and to guide Management towards the achievement of the objectives and goals.

The current Board consists of six (6) members, whereby five (5) of the members are Non-Independent Non-Executive Directors and one (1) member is an Independent Non-Executive Director. The Directors collectively have a wide range of experience and expertise drawn from various industries and in the areas of business, accounting, economics, legal as well as public administration. Their expertise, experience and background are vital for the strategic direction of the Group. The profiles of the Directors are set out on pages 40 to 42 of the Annual & Sustainability Report.

The Chairman’s responsibility is to ensure the effectiveness and efficiency of the Board meetings and their conduct, whereas the role of the Independent Non-Executive Director is to ensure that the views provided are professional and independent and that the advice and judgment made on issues and decisions are in the best interest of the stakeholders and the Group.

The Group has put in place the Sarawak Energy Berhad Group Manual of Authority, which provides a consistent and formal framework for approving matters. It sets out clear lines of accountability and responsibility as to the matters over which the Sarawak Energy Berhad’s Board of Directors reserves authority and those which it has delegated to Management.

The Board meets at least four (4) times in a year, with additional meetings held as and when required. There were seven (7) Board meetings held during the financial year ended 31 December 2021.

A summary of the attendance of each Director at the Board meetings in 2021 is as follows:

<div>YBhg Datuk Amar Abdul Hamed bin Sepawi</div> <div>Non-Independent Non-Executive Chairman</div> <div><div>7/7</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>
<div>YBhg Tan Sri Datuk Amar Haji Mohamad Morshidi bin Haji Abdul Ghani</div> <div>Non-Independent Non-Executive Director</div> <div><div>7/7</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>
<div>YB Dato' Haji Idris bin Haji Buang</div> <div>Non-Independent Non-Executive Director</div> <div><div>7/7</div><div>% of Attendance 86%</div><div>Meetings Attended</div></div>
<div>YBhg Dato Sri Fong Joo Chung</div> <div>Non-Independent Non-Executive Director</div> <div><div>7/7</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>
<div>YBhg Tan Sri Dato Sri Mohd Hassan bin Marican</div> <div>Independent Non-Executive Director</div> <div><div>6/7</div><div>% of Attendance 86%</div><div>Meetings Attended</div></div>
<div>YBhg Dato Sri Dr. Haji Wan Lizozman Bin Wan Omar <i>(Appointed with effect from 1<sup>st</sup> October 2021)</i></div> <div>Non-Independent Non-Executive Director</div> <div><div>1/1</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>

### SUPPLY OF INFORMATION

The Board and its Committees have full and unrestricted access to all information within Sarawak Energy pertaining to the Group’s business and affairs.

All the Directors are notified of the Board meetings within a stipulated time prior to the date of the meetings. The Directors are also provided with an agenda and a set of Board papers prior to each Board meeting to enable them to be well informed and properly briefed before the meeting.

In most instances, Senior Management of the Group are invited to attend the Board meetings and external advisors are sometimes also invited to provide further information and to clarify issues that may be raised by the Board.

Board members also have access to the Company Secretary to obtain any further details they may require. Directors may also seek independent professional advice on any matter connected with the discharge of their responsibilities if deemed necessary and appropriate, whether as a full Board or individually in their capacity as a Director, at the Company’s expense.

### RE-ELECTION OF DIRECTORS

In accordance with the Company’s Constitution, all Directors appointed by the Board are subject to election by Shareholders at the first Annual General Meeting after their appointment. One-third of the remaining Directors are required to submit themselves for re-election by rotation at each Annual General Meeting. All Directors must submit themselves for re-election at least once every three years.

### DIRECTORS’ TRAINING

The Directors have the option to attend various programmes organised by various course leaders to enhance their knowledge and skills to enable them to carry out their role as Directors effectively. The Company informs Directors of relevant courses and will make the necessary arrangements for their attendance.

Additionally in 2021, the Company Secretary has initiated a Directors’ Refresher Series that consists of a recap of key directors’ duties and responsibilities as well as updates on evolving regulatory changes and developments in corporate governance.

### BOARD COMMITTEES

The following Committees have been established to assist the Board in the execution of its responsibilities. These Committees have written terms of reference approved by the Board that set out their authority and duties.

# STATEMENT OF CORPORATE GOVERNANCE

## 1. Board Audit and Risk Committee (BARC)

The BARC plays an important role in reviewing the Group’s financial management as well as reporting and assessing the integrity of the Group’s accounting procedures and financial controls.

The BARC is responsible for the review of accounting policy and the presentation of external financial reporting including the Group’s interim results and its disclosures. It also oversees the activities of the internal audit function and ensures an objective and professional relationship is maintained with the External Auditors and that conflicts of interest, if any, are avoided. The BARC has full access to both Internal and External auditors, who in turn, have access to the Chairman of the BARC at all times.

The BARC members are appointed by the Board from amongst its non-executive members and comprises one independent non-executive director and two non-independent non-executive directors of the Board.

The Chairman of the BARC, YBhg Tan Sri Dato Sri Mohd Hassan bin Marican is a Fellow of the Institute of Chartered Accountants in England and Wales, a Member of Malaysian Institute of Accountants and Malaysia Institute of Certified Public Accountants.

During the financial year under review, the BARC convened five (5) meetings. The attendance record of the members is as follows:

<div>YBhg Tan Sri Dato Sri Mohd Hassan bin Marican</div> <div>Independent Non-Executive Director</div> <div><div>5/5</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>
<div>YBhg Tan Sri Datuk Amar Haji Mohamad Morshidi bin Haji Abdul Ghani</div> <div>Non-Independent Non-Executive Director</div> <div><div>5/5</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>
<div>YB Dato' Haji Idris bin Haji Buang</div> <div>Non-Independent Non-Executive Director</div> <div><div>5/5</div><div>% of Attendance 100%</div><div>Meetings Attended</div></div>

The Vice President/Head of Internal Audit and the Group Company Secretary, being Secretary of the BARC, were present at all the meetings. Upon invitation, representatives from the External Auditors, Group Chief Executive Officer/Chief Financial Officer and other members of senior management and external parties also attended specific meetings whenever required.



STATEMENT OF CORPORATE GOVERNANCE

Summary of Activities of the BARC

During the financial year ended 31<sup>st</sup> December 2021, the BARC carried out the following main activities:

- Reviewed and recommended the Quarterly Group Management Reports and Audited Financial Statements of the Company to the Board for approval.
- Reviewed and endorsed the External Auditors Audit Plan, Scope of Work and Fees for the Company and recommended the same for approval by the Board.
- Reviewed the Quarterly Enterprise Risk Management Report – Updates on Sarawak Energy Berhad’s Risk Profiles, Key Strategic and High Risks and Key Mitigation Actions taken by Management to address the risks.
- Reviewed and noted the strategic risk for SCORE and Export Customers’ demand.
- Reviewed and approved the enhancement to Sarawak Energy Berhad’s Risk Management Frameworks with regards to risk appetite and risk organisation.
- Reviewed and endorsed the BARC Reports, Statement on Risk Management & Internal Controls and Corporate Governance Statement for inclusion in Sarawak Energy Berhad Annual Reports.
- Reviewed and discussed Sarawak Energy Berhad Group Annual Revenue and Capital Budget & Year End Estimates and recommended the same for submission to the Board.
- Reviewed and endorsed the Report of Sarawak Energy Forex Hedging Committee on the hedging activities transacted during the year.
- Reviewed and noted on the status updates on Sarawak Energy’s insurance coverage and initiatives.
- Reviewed and approved/noted the Group Internal Audit Plans, KPIs Achievement and Quarterly Internal Audit Update Reports.
- Reviewed and deliberated reports issued by the External Auditors and Group Internal Audit on significant findings and remedial actions taken by Management to address the issues raised.
- Reported to the Board on its activities and any significant issues and remedial actions taken by Management arising from the audits undertaken by the External and Internal Auditors on specific areas and reports/papers presented by Management at each BARC meeting.

2. Governance, Nomination and Remuneration Committee (GNRC)

The responsibilities of the GNRC are to identify potential candidates for Directorships to the Board and make recommendations for all new or re-appointments of members of the Board. Further, the GNRC also makes recommendations on the Company’s framework for remuneration and its cost as well as determines specific remuneration packages on behalf of the Board and the terms and conditions of employment for the Group’s employees.

The GNRC’s additional duties are to provide remuneration input on contracts of employment with executive directors and senior management, determine the terms of any compensation in the event of early termination of the employment contracts, make recommendations on human resource policies from time to time and discuss and approve the revision of the Group’s organisation structure as and when needed.

The GNRC also acts as a disciplinary committee to decide and recommend disciplinary action for senior staff misconduct to the Board for approval.

The composition of the GNRC members for the financial year ended 31<sup>st</sup> December 2021 is as follows:

- i.

YBhg Tan Sri Datuk Amar Haji Mohamad Morshidi bin Haji Abdul Ghani

(Non-Executive Director) – Chairman
- ii.

YBhg Tan Sri Dato’ Sri Mohd Hassan bin Marican

(Non-Executive Director)
- iii.

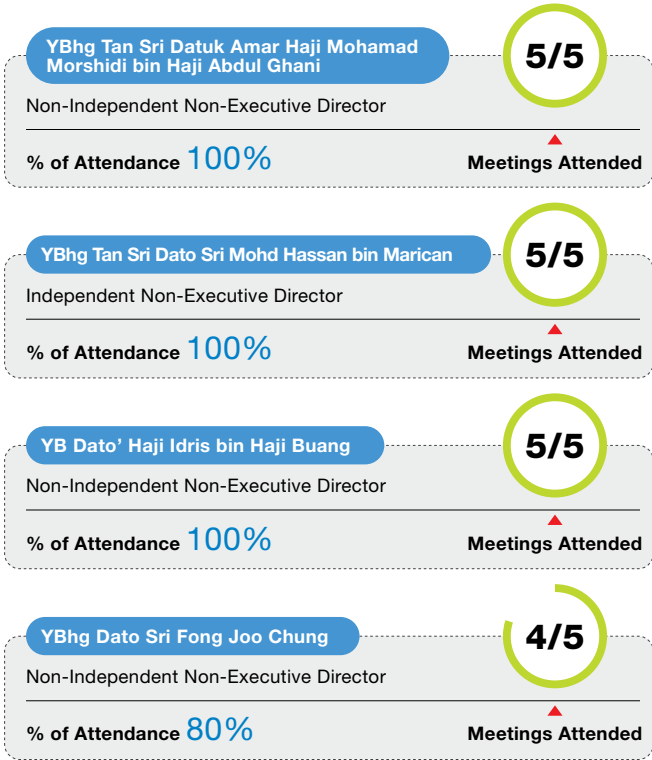
YBhg Dato Sri Fong Joo Chung

(Non-Executive Director)
- iv.

YB Dato’ Haji Idris bin Haji Buang

(Non-Executive Director)

The GNRC held five (5) meetings during the financial year ended 31<sup>st</sup> December 2021. The attendance record of the members is as follows:



3. Bumiputera Participation Board Committee (BPBC)

The responsibility of the BPBC is to ensure participation of local and Bumiputera service providers or contractors in Sarawak Energy’s contract and procurement activities in line with the State government’s vision to maximise local and Bumiputera participation and content in contract and procurement in Sarawak.

BPBC has formulated an overall plan and is implementing the plan to ensure that Sarawak Energy’s current and potential contractors are fully aware of the opportunities and incentives available. The objective of these initiatives is to expand the pool of qualified local Bumiputera contractors that can participate in Sarawak Energy’s projects.

STATEMENT OF CORPORATE GOVERNANCE

The composition of the BPBC members for the financial year ended 31<sup>st</sup> December 2021 is as follows:

- i.

YB Dato’ Haji Idris bin Haji Buang

(Non-Executive Director) – Chairman
- ii.

Dzulkornain bin Masron

(Public Sector) - Member
- iii.

Dato Ir. Abang Jemat bin Abang Bujang

(Professional & Entrepreneurial Group) - Member
- iv.

Datu Haji Wan Kassim bin Tuanku Zubir

(Professional & Entrepreneurial Group) – Member
- v.

YB Dr. Simon Sinang Bada

(Professional & Entrepreneurial Group) – Member
- vi.

Ir. Haji Zawawi bin Haji Embong

(Professional & Entrepreneurial Group) – Member
- vii.

Stell Sindau

(Professional & Entrepreneurial Group) – Member
- viii.

Datu Haji Abang Helmi bin Tan Sri Ikhwan

(Bumiputera Business Chambers) – Member
- ix.

Datuk Mutang Tagal

(Bumiputera Business Chambers) – Member
- x.

Dato Allan Keripin Nangkai

Bumiputera Business Chambers) – Member

The BPBC held four (4) meetings during the financial year ended 31<sup>st</sup> December 2021.















# OUR STRATEGIC ROADMAP

Building on the successes of our Sarawak Energy Excellence (SEE) 2017 journey, in 2020 we concluded what we had set out to accomplish under the SEE 2020 Strategic Roadmap.

To enhance our ability to sustain value creation and drive the continuous growth that we experienced over the course of SEE 2020, we embarked on SEE 2022 to become the best operator and capture growth through continuous improvement. This next phase of our strategic roadmap will pave the way for us to achieve our regional powerhouse ambition by 2023 and beyond by guiding and focusing the Company to work towards a common goal.

Anchored on six Key Focus Areas in Health, Safety, Security and Environment (HSSE), Operational, Project Delivery and Talent Management Excellence, underpinned by a Progressive Corporate Culture and Commercial Excellence, Sarawak Energy is committed to delivering on our promises and improving our business operations at all levels in order to build and retain the trust of our stakeholders and the communities we support.



## SARAWAK ENERGY EXCELLENCE (SEE) 2022

Our SEE 2022 journey aspires to take us from good to great, with the roadmap being enabled by a mindset of continuous improvement to achieve the targets outlined under our six key focus areas as well as our regional goals.

Since the inception of our HSSE Transformation Journey in 2017, we have implemented major HSE policies and initiatives that have helped create a more sustainable and safer organisation overall. To sustain this performance, we have embarked on a cultural transformation programme within the organisation to ensure all employees and stakeholders continue to embed a strong HSSE culture and make safety a top priority and shared responsibility.

To achieve Operational Excellence, we are driving continuous improvement across our value chain to maximise operational efficiency and output. A strong and determined focus on digitalisation, technology and innovative thinking has enabled us to deliver on our promises during the COVID-19 pandemic. Digital transformation continues to play a central role in driving Operational Excellence and our objectives remain centred on ensuring customer satisfaction by supplying safe and reliable power at all times.

# OUR STRATEGIC ROADMAP

For Sarawak Energy's sustainable growth, all our projects must be delivered safely, within cost, on schedule and with strict adherence to quality standards. Since implementing the Project Delivery Transformation initiative, we have made tremendous progress in our approach to project delivery excellence, which includes advancements in our systems, processes, people capabilities and networks. Backed by external benchmarking against other top-quartile utilities, we are confident in our progress towards achieving world-class project delivery performance by 2023.

Our holistic people strategy of "Let's ADD (Acquire, Develop and Deploy) our talent" has enabled us to successfully attract, retain, nurture and grow our talents. Our Talent Management Excellence Framework effectively guides Sarawak Energy's talent development programmes to help our people grow in their careers while preparing them for critical positions and succession plans. As an employer of choice, we also benchmark ourselves against international and regional companies in terms of infrastructure and incentives to make sure we offer the best benefits to our people – Sarawak Energy's greatest asset.

A progressive, resilient and high-performing corporate culture is essential to ensure the delivery of targets and excellence in the key focus areas. Thus, we strive to imbue our people with Sarawak Energy's winning behaviours by assigning them to roles that maximise their potential. Leveraging our collective strengths to achieve greater heights of excellence for Sarawak Energy, we encourage our people to conduct themselves according to our core values of courage, unity, respect, integrity and accountability.

Our latest key focus area, Commercial Excellence, will play an important role in our Company's future by facilitating the transition from a technically proficient company to one that is both technically and commercially savvy. Commercial Excellence will be a fundamental part of our decision-making process going forward; it will inform how we utilise our money, assets and resources to generate the maximum value for the Company. This will ensure long-term profitability and sustain our growth.

We are halfway through SEE 2022 and I know it will continue to guide us towards delivering on our regional expansion ambitions and becoming a best-in-class utility. Our exceptional team synergy, investments in digitalisation, commitment to delivering on our targets and strong support for one another will continue to empower us to produce sustainable and resilient results in the years ahead.

**Datu Haji Sharbini Suhaili**  
Group Chief Executive Officer







Part 6 STRATEGY ALIGNED WITH VALUE CREATION

STRATEGY ALIGNED WITH VALUE CREATION sarawak energy

102-43

# KEY FOCUS AREAS' TARGETS



## KEY FOCUS AREAS' TARGETS

103-3, 307-1, 403-6, 403-9, 404-3, EU12, EU28, EU29, EU30

Key Focus Areas

HEALTH



employees with Body Mass Index (BMI) < 30

SAFETY

**ZERO**

Loss Time Injury (LTI)  
Fatalities

SECURITY

**ZERO**

intrusion at all guarded power stations, substations and offices

ENVIRONMENT

**100%**

compliance with environmental regulatory laws



Key Focus Areas

GENERATION EXCELLENCE

Coal
EAF ≥ 87%
FOR ≤ 2%

Gas
EAF ≥ 89%
FOR ≤ 2%

Hydro
EAF ≥ 93%
FOR ≤ 1%

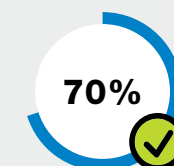
Notes:  
• EAF – Equivalent Availability Factor  
• FOR – Forced Outage Rate

NETWORK & CUSTOMER SERVICE EXCELLENCE

SAIDI < 60 min	SAIFI < 1 time	Customer Satisfaction Index > 90%	Non-Technical Losses < 2%	Age of Debtors > 42 days < 20%	90% Resolution of Key Services	Street Lighting Repair < 24 hours	Service Call < 45 mins	Connection Charge < 14 days	Service Line/Cable Installation < 7 days
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Key Focus Areas

TIMELY COMPLETION



of projects are completed on time

COST DISCIPLINE

Within 1<sup>st</sup> Quartile Benchmark  
  
CAPEX execution within ≥ 90% and ≤ 105%

QUALITY

No malfunction/major equipment failure during defect liability period  
Conformance to Quality Audit Criteria **80%**  
Audit Non-conformance closeout **80%**

Key Focus Areas

SUSTAINABLE TALENT BENCH STRENGTH

2 "Ready Now" & 2 "Ready Later" successors for critical positions  
**100%**

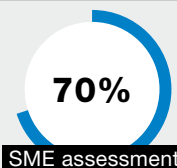
INDIVIDUAL DEVELOPMENT PLAN (IDP)

For every employee  
**100%**

COMPETENT ASSURANCE FRAMEWORK (CAF)



Self-assessment



SME assessment

Key Focus Areas

VALUE OPTIMISATION



Return on Asset (ROA) ≥ 3%

Key Focus Areas

WE KNOW THAT SARAWAK ENERGY IS A GREAT PLACE TO WORK IN WHEN:

- Our people demonstrate Winning Behaviours
- Culture enables the delivery of aspirational targets for all Key Focus Areas
- Employees share their positive experiences as indicated by Sarawak Energy Employee Survey (SEES) scores
- We receive external recognition

Score target above **80%**  
Employee Engagement  
Continuous Improvement  
Diversity & Inclusiveness





OUR PEOPLE

EMPLOYEE-DRIVEN CAREER GROWTH

In making Sarawak Energy a great place to work, we drive and empower employees by providing them with more agency in planning and paving their own career paths. Through the Individual Development Plan, employees are able to chart their career path in the Company, monitor and review work performance and identify learning and development needs.

Those who are at senior professional levels (manager and above) can choose to grow within the organisation through the generalist path or the specialist path. In view of the various roles that the members of the top management juggle, discussions are ongoing to consider a potential hybrid path for employees at the highest levels of our Company.

We are similarly focused on developing non-executives and junior executives to build ground technical capabilities and professional skills to progress up to senior executive level.



NURTURING HIGH POTENTIAL

To nurture high-potential employees who are prepared to fulfil their individual needs and the organisation’s overall business goals, we provide them with opportunities for exposure and collaboration with the leadership team, thus increasing their exposure as well as broadening their business knowledge and skills.



Sharpening their skills and capabilities will allow them to undertake more significant job responsibilities, bridging gaps in the business and their own career growth and ensuring that they will progress into the right positions at an appropriate pace.



ACCELERATED DEVELOPMENT PROGRAMME

To develop our people to be forward-thinking and agile leaders, the Accelerated Development Programme (ADP) was developed in 2021 to facilitate and accelerate development of top talents in the company.

The ADP identifies talent in each department with GEC-1 potential to maintain our bench strength – ensuring that we have future leaders waiting in the wings.

Beyond accelerating the growth and development of identified talents, the ADP is key to our diversity and inclusiveness (D&I) efforts – identified candidates must be at least 40% female with an even 50/50 split between Bumiputeras and non-Bumiputeras. We managed to achieve both these targets this year.

All these programmes and initiatives have yielded fruit, with a total of 710 progressions being approved in 2021, which was the highest total we have achieved since 2017.





OUR PEOPLE

MENTAL HEALTH & WELL-BEING

Sarawak Energy places great emphasis on the overall health and well-being of our people, including their mental health. This will ensure that our people are in the best shape possible to perform to their full potential.

While we had already established the Employee Assistance Programme (EAP), which allowed employees to seek consultation services from counsellors on mental well-being challenges, Sarawak Energy recognised that more needed to be done. Steps had to be taken to create safe spaces within the organisation for open discussions on mental health in line with our D&I goals, encouraging those who needed support to seek it out.



As such, the inaugural “Mental Health & You: It Is Okay to Not Feel Okay” campaign was rolled out in October with the aim of destigmatising mental health and improving organisational literacy on the subject.

This half-month campaign, which was aligned with our commitment to Healthy Living and our High Performance Culture, was key to cultivating a healthy, productive, resilient and agile workforce.

On top of this, we revised the EAP Policy, Procedure and Guideline (PPG) this year to optimise existing processes and make it easier for employees to access mental health counselling services. A compassion-based approach towards our people welfare strategy will remain and continue in 2022 and beyond.

STRENGTHENING CORPORATE GOVERNANCE

To embed and inculcate a strong culture of compliance across the organisation, Sarawak Energy continues to enhance our approach to corporate governance. We have zero tolerance for fraud, corruption and unethical behaviour.

These efforts are supported by the CURIA core values and High Performance Culture, both of which are fully embodied by Sarawak Energy’s greatest asset, our people. To further embed integrity, one of our five core values, into Sarawak Energy’s organisational culture and strengthen corporate governance, several initiatives were rolled out, including:

- New Group Manual of Authority (MoA)
- Revised Code of Ethics (CoE)
- Sarawak Energy Integrity Pledge
- PPGs for Gifts and Hospitality as well as Conflicts of Interest
- Mandatory Anti-Bribery and Corruption (ABC) Learning Programme.

Good corporate governance is key to Sarawak Energy’s business survival, and Sarawak Energy strives to uphold the highest legal, ethical and moral standards.

SARAWAK ENERGY EMPLOYEE SURVEY (SEES)

Our continued efforts to make Sarawak Energy a great place to work for all our people have yielded positive results, as exemplified by the good scores we achieved in the annual SEES, with scores of 80% and above for categories like employee engagement, continuous improvement, diversity & inclusiveness and work from home.

RECOGNISING OUR PEOPLE

We reached our 100-year milestone thanks to the commitment and contributions of our people, past and present. To acknowledge the important role that they have played and continue to play in our success, Sarawak Energy recognised employees and celebrated their hard work over the course of the year and, in some cases, of their careers.

The Sarawak Energy Hall of Fame (SEHoF) was launched in 2017 and is an annual award ceremony that celebrates colleagues who have gone beyond the normal call of duty, making significant contributions to the Company’s key focus areas and overall strategic objectives. In 2021, Sarawak Energy recognised a total of eight GCEO Award Winners and two Chairman’s Award Winners.

We also have the Loyalty Service Award (LSA) and Retirement Event, which celebrates long-service employees who have served Sarawak Energy for 10, 20, 25, 30, 35 and 40 years, as well as retirees. Many of them have spent their entire careers with Sarawak Energy and have been key contributors to our past 100 years of powering Sarawak. We would not be the top-quartile utility and regional powerhouse that we are today without their support. In 2021, we recognised 480 long-service employees and 92 retirees from 2020 for their service.

With our many concerted efforts, Sarawak Energy is achieving marked improvements in Talent Management Excellence and in making Sarawak Energy a great place to work.



EXTERNAL RECOGNITION

Our commitment to Talent Management Excellence and making Sarawak Energy a great place to work has not gone unnoticed, as we have been recognised with the COVID Management Initiatives of the Year – Utilities Award at the Malaysia Management Excellence Awards 2021.

A SAFE AND HEALTHY WORKPLACE

Recognising the importance of having everybody go home safely every day and a commitment to zero harm to our assets and environment, Sarawak Energy is progressing a generative health, safety, security and environment (HSSE) culture within the organisation. Everyone, regardless of their role and duties, must take ownership of HSSE; it is a shared responsibility and top priority. Through this, we will be able to establish best-in-class HSSE.

HSSE EXCELLENCE: TOWARDS A GENERATIVE HSSE CULTURE

Over the past decade, our HSSE transformation journey has accelerated, with many new initiatives, programmes and developments being introduced to build on what has been established in our prior 90 years of operation.

This commitment to doing things the right and safe way has allowed us to maintain our social licence to operate while simultaneously increasing productivity. These benefits will be more important than ever as we embark on our regional expansion; we need a strong HSSE culture to have credibility on the international stage.



VALUE DRIVERS



To enable business delivery, continuous growth and value protection, as well as maintain our social licence to operate, our efforts are anchored on five value drivers.

Part 7 OUR PERFORMANCE

103-2, 403-1, 403-2, 403-4

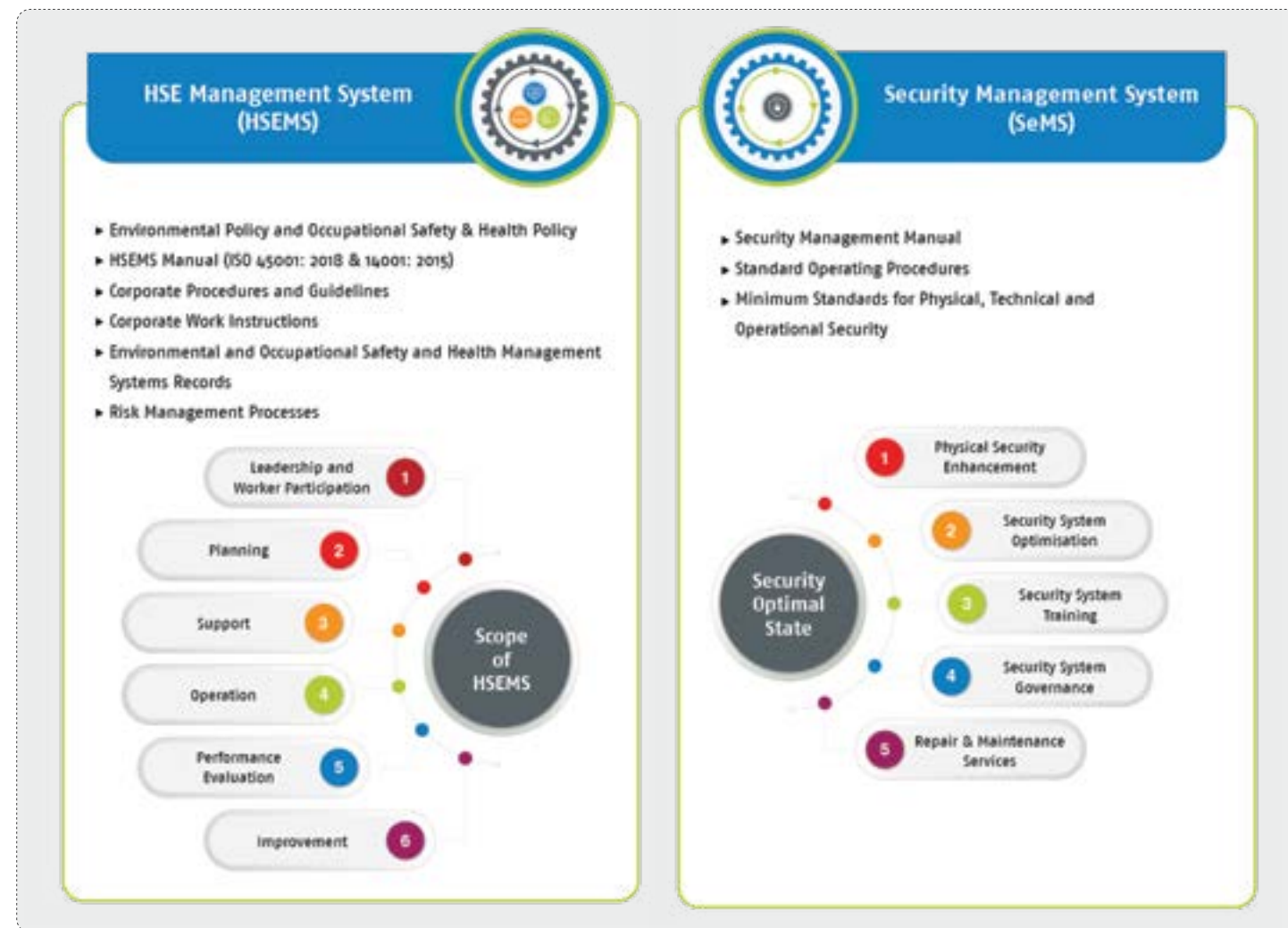
## A SAFE AND HEALTHY WORKPLACE

### HSSE GOVERNANCE

HSSE governance is a fundamental part of Sarawak Energy's overall risk management function. We have invested in HSSE Management Systems, integrating governance to ensure a holistic approach to and standardisation of HSSE processes and practices for greater operational efficiency.

Our HSSE Management Systems comprise two components: the HSE Management System (HSEMS) and Security Management System (SeMS). Each of the systems contains specific scopes and states to drive HSSE Excellence in Sarawak Energy, thus ensuring organisational compliance with HSSE best practices and supporting our efforts to close existing gaps in achieving Goal Zero.

To help employees and contractors comply with Sarawak Energy's HSSE PPGs, regular cascading sessions are held to keep everyone updated on all HSSE requirements.



These systems supplement our existing programmes and initiatives regarding occupational safety and health (OSH):

- The Sarawak Energy Ergonomics Programme
- Emergency equipment training
- Automated Emergency Defibrillator (AED) factory acceptance testing for remote locations
- Chemical and Health Risk Assessment (CHRA) site assessments.

OUR PERFORMANCE

103-2, 403-4, 403-6

## A SAFE AND HEALTHY WORKPLACE

### Safety

Initiatives to cultivate a safe working environment for our people and the surrounding communities include:

- Organising the Sarawak Energy HSSE Excellence Week to drive an HSSE excellence mindset and behavioural transformation in the organisation.
- The development of internal PPGs on coal mining operations like the Internal Permit to Operate Mining Heavy Equipment as well as the Safety Standard Criteria for Mining Vehicles and Heavy Equipment.
- The creation of Golden Mining Rules (GMR), which detail mandatory safety rules that all Sarawak Energy Resources employees and contractors must follow.
  - These rules are aligned with our Sarawak Energy Life-Saving Rules (SELSR), especially as they pertain to coal mining operations.

In addition, we recently collaborated with the Department of Occupational Safety and Health (DOSH) to develop the Guidelines on Occupational Safety and Health in Coal Mining Operations, which will support existing acts and regulations relating to coal mining safety in Malaysia. Once approved and endorsed, these guidelines will be adopted nationwide.

### Health



A healthy workforce is a happy and productive workforce. In recognition of this, several occupational health programmes were rolled out to help safeguard employees' physical and mental well-being. We started with the introduction of Healthy Living as an additional focus area in 2020 and declared Thursdays as corporate sports days to promote an active lifestyle, healthy eating habits and mental well-being within our workforce.

Sarawak Energy measures the physical well-being of employees by setting a corporate target of 85% of our workforce having a BMI of 30 and below. At present, we are nearing the target with 80.9% of employees achieving BMIs below 30.

To help further increase this percentage, we launched several Sarawak Energy Good 2 Great Health Campaigns in early 2021 to encourage our people to become more physically active in a fun and collaborative manner. As part of the Digital Wellness Education Programme, we held regular health talks on a variety of topics like diabetes and liver health to educate employees on overall well-being, ergonomics and chronic diseases.

This organisational focus on physical well-being has now been expanded to include mental health as well, with the Mental Health & You campaign and the Employee Assistance Programme being the hallmarks of our approach thus far.







# DELIVERING SUSTAINABLE GROWTH

Customers and stakeholders have much higher expectations and standards of energy security and sustainability today, especially in relation to climate change and affordability. With the world turning to sustainability and renewables as the drivers for post-COVID-19 recovery, and as Malaysia's largest renewable energy developer, our prospects have strengthened further.

In line with global energy transition trends, renewable hydropower will continue to be a key contributor to Sarawak's sustainable growth, with renewable hydropower remaining dominant in our generation mix as we diversify by incorporating a higher percentage of alternative energy.



## SUSTAINABLE RENEWABLE HYDROPOWER DEVELOPMENT

Sarawak Energy's hydropower dams are designed and constructed according to stringent guidelines set by the International Commission on Large Dams (ICOLD) to ensure that dams are built and operated safely, efficiently and economically and are environmentally sustainable and socially equitable. Our dams also adopt guidelines set by the Hydropower Sustainability Assessment Protocol (HSAP) of the International Hydropower Association.

The HSAP is a globally recognised framework used to holistically assess hydropower projects against social, environmental, technical and economic considerations. Sarawak Energy has adopted HSAP within our processes and has implemented our internal HSAP governing structure since 2014.

## BALEH HEP

The 1,285MW Baleh HEP is Sarawak Energy's second hydropower development project under the SCORE initiative after Murum HEP and will be the largest HEP developed by the Company once completed.

With the full commissioning of Baleh HEP expected in 2027, the surrounding communities stand to benefit from adjacent infrastructure development and sustainable livelihood programmes such as capability building, entrepreneurial development, agriculture, indigenous fisheries, education and more.

Last year, we achieved a critical milestone at Baleh HEP with the completion of the diversion tunnel and the closing of the Baleh River, enabling us to proceed with the construction of the main dam this year. By November, we reached 28% project completion.

To provide a clear and transparent framework to address grievances related to the project, we have in place a grievance mechanism to ensure we effectively and proactively manage concerns on the ground. The grievances can be submitted online or physically. The grievance mechanism aims to ensure comments, feedback and grievances are addressed in a fair, transparent and timely manner.



Scan here to view the Baleh HEP Grievance Mechanism



☞ Sarawak Energy aims to maximise the positive impacts of our operations and projects on the community. This includes increasing local content and developing local talents.

Approximately 3,000 jobs will be created at the peak of Baleh HEP's development and we are prioritising locally sourced manpower to fill the positions. Currently, 45% of Baleh HEP's manpower is local, and we are increasing that number by training workers in the various skills needed for the project.

In our ongoing efforts to deliver benefits to our project-affected community through community development initiatives, 10 youths who have completed their training under the Baleh Skills Training programme have started their careers with our project partner, China Gezhouba Group Co. Ltd. (CGGC). To further provide career opportunities to the communities in the area, CGGC has also set up an office in Kapit to recruit local talents for the project.

## MENTARANG INDUK HEP

Sarawak Energy, together with PT Kayan Patria Pratama (PT KPP), through our joint venture (JV) company, PT Kayan Hydropower Nusantara (PT KHN), is progressing efforts to realise the proposed Mentarang Induk HEP (MIHEP). This proposed hydropower development is located 35 kilometres upstream of Kota Malinau in Indonesia's Northern Province of Kalimantan (KALTARA). The 1,375MW HEP is geared towards providing affordable, reliable and sustainable energy to support Indonesia's National Strategic Project, *Kawasan Industri dan Pelabuhan Internasional* (KIPI) Tanah Kuning Green Energy Park, in Bulungan Regency, North Kalimantan.

The ground-breaking event for KIPI Tanah Kuning was graced by the President of Indonesia on 21 December. During the event, Sarawak Energy's JV company, PT KHN, signed a Heads of Agreement with PT Kalimantan Energi Lestari (PT KELi) to supply green energy from MIHEP to KIPI Tanah Kuning through PT KELi.

# DELIVERING SUSTAINABLE GROWTH



As part of our commitment to sustainable hydropower development, we are submitting MIHEP for certification under the Hydropower Sustainability Standard during construction to ensure compliance with the Hydropower Sustainability Assessment Protocol's strict criteria.



The project achieved significant progress this year on both the technical and stakeholder fronts, with strong support from the communities surrounding the project area in KALTARA, the Provincial Government and the Sarawak Government.

Key milestones in MIHEP's preparations in 2021:

- Completion of Field Study for the Environment and Social Impact Assessment and *Analisis Dampak Lingkungan* (AMDAL), Indonesia's Environmental Impact Assessment, which experienced nine months' delay due to COVID-19 travel restrictions. The AMDAL document was submitted to the Indonesian Ministry of Environment and Forestry in November for assessment.
- Completion of the pre-engineering works in September.
- Market Briefing and Pre-Qualification Exercise for MIHEP's Main Works Packages (Main Civil and Electrical and Mechanical).
- Contract signing with PLN Enjiniring for transmission system design consultancy.
- Completion of Independent Project Analysis (IPA) in September.
- First Independent Hydropower Environment Social and Governance Assessment during project preparation for early identification of areas for improvement to ensure sustainable hydropower development.

MIHEP is set to reach Final Investment Decision by early 2023. Once realised, this will be our first international project and a significant milestone for Sarawak Energy towards becoming a regional powerhouse in Southeast Asia.





























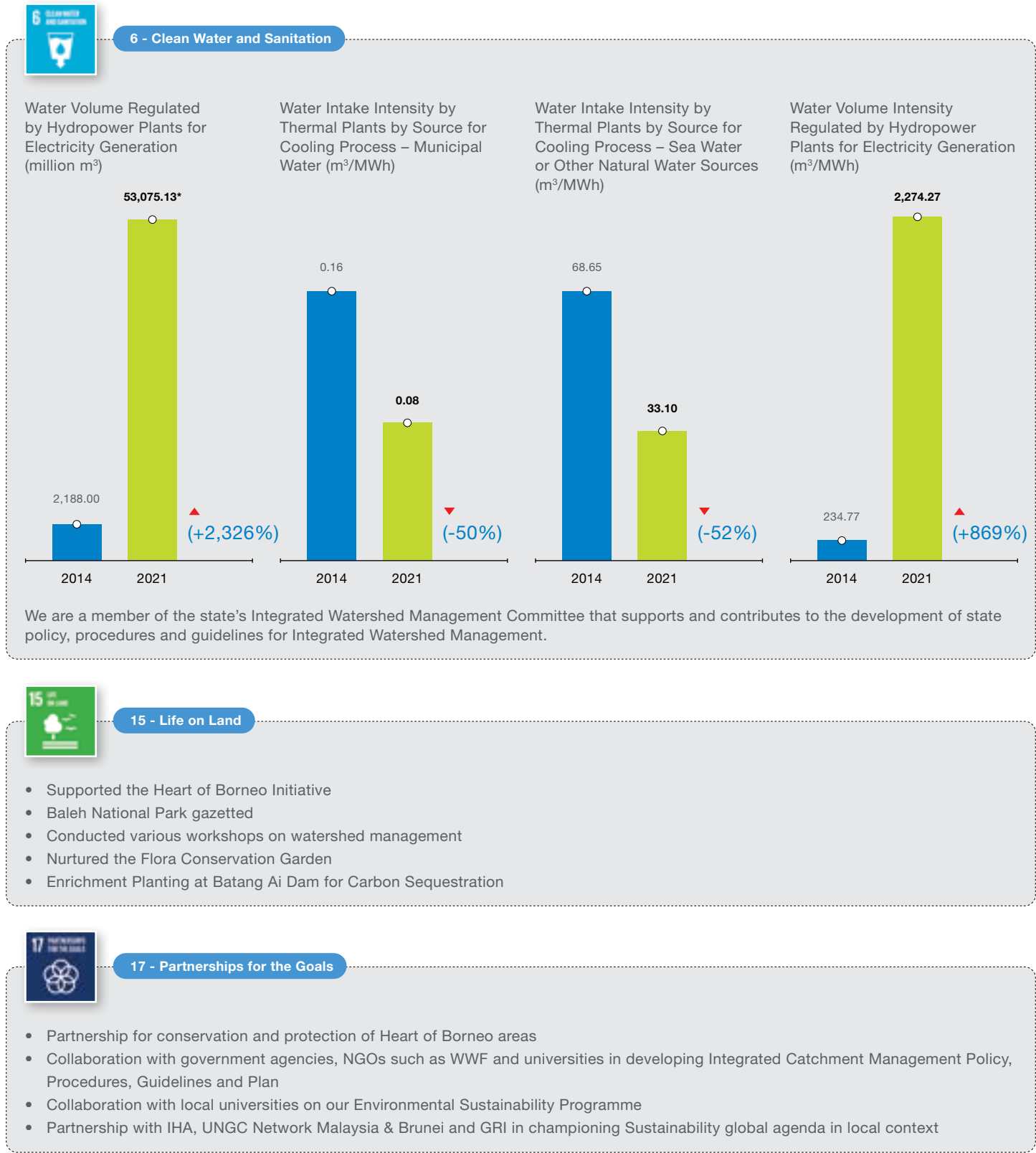
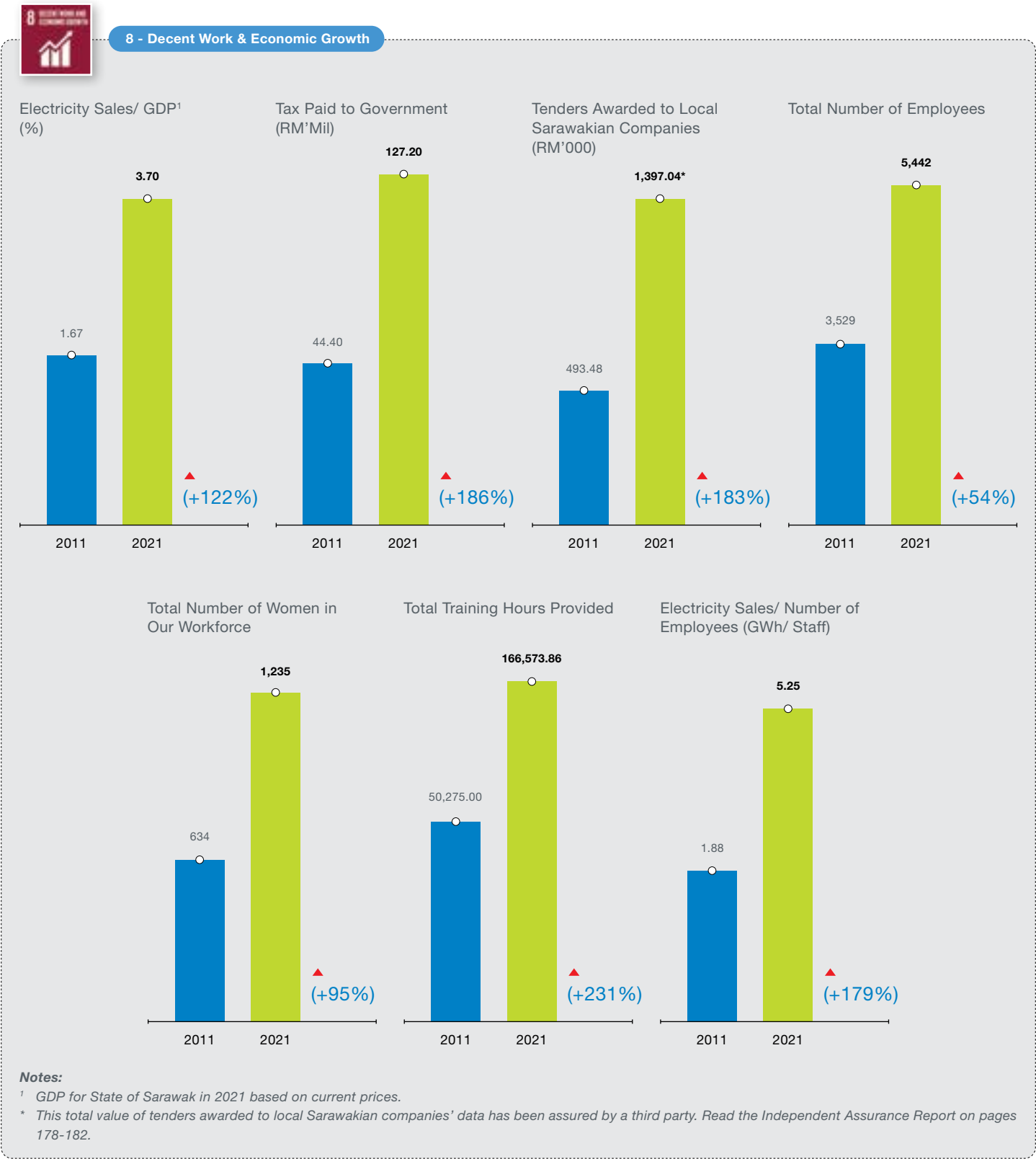
# SUSTAINABILITY REPORT 2021









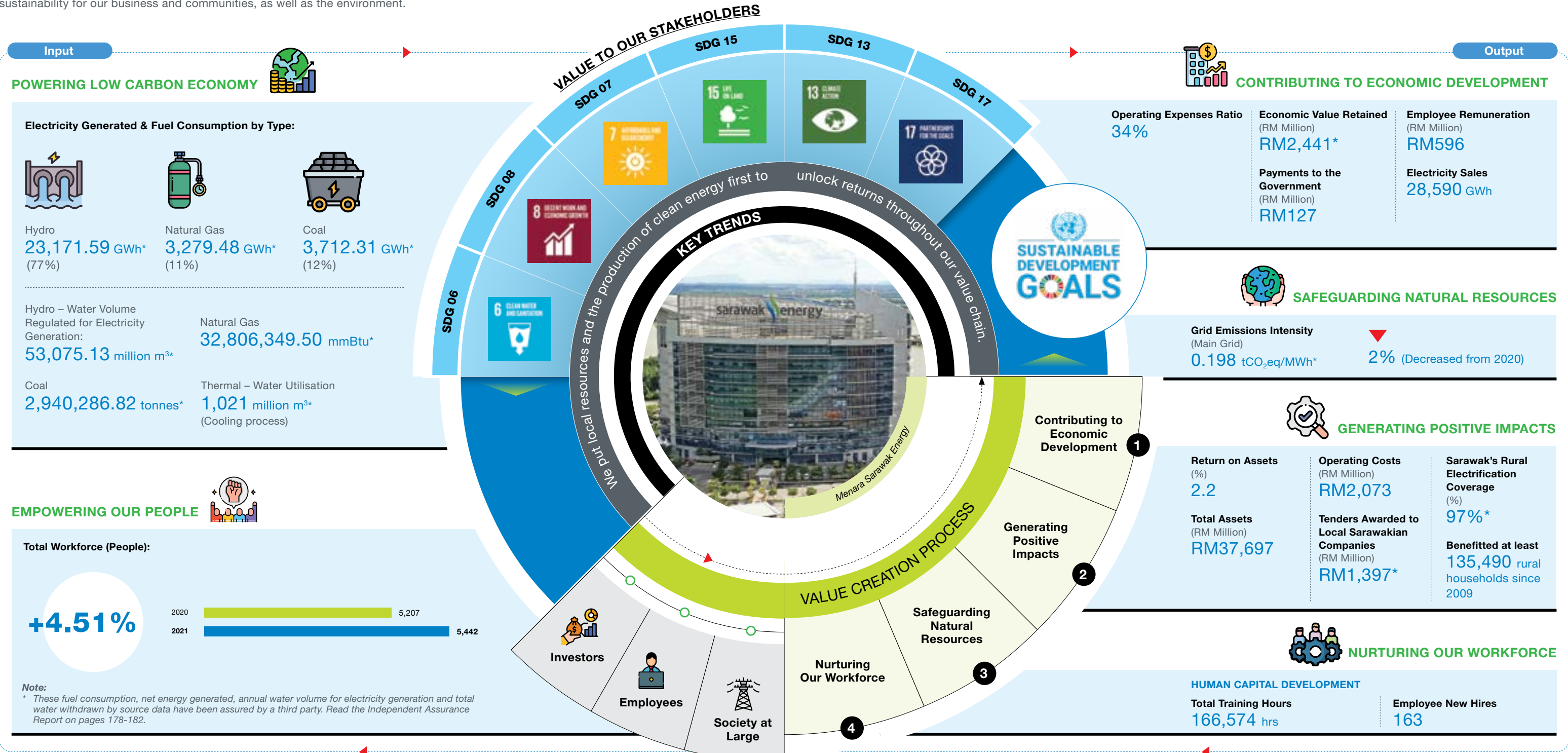




CREATING LONG-TERM VALUE

CREATING LONG-TERM VALUE

We continuously deliver returns and create positive impacts throughout our value chain by producing renewable energy with local resources. We strive to champion climate action and safeguard the interest of our stakeholders to achieve prosperity for Sarawak and sustainability for our business and communities, as well as the environment.



**Note:**  
\* These main grid CO<sub>2</sub> emissions intensity, economic value retained, total value of tenders awarded to local Sarawakian companies and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

GLOBAL TRENDS TOWARDS NET ZERO

VISION & GLOBAL TRENDS TOWARDS NET ZERO

In order to accelerate climate action, we aligned our emissions reduction efforts and low carbon economy initiatives with the latest climate action trends across all levels.

Global – Net Zero					
<div>✓ Pursue efforts to limit global temperature rise to 1.5°C above pre-industrial levels – reducing global CO<sub>2</sub> emissions by 45% by 2030 relative to the 2010 level and to net zero around mid-century</div>		<div>✓ Calls upon Parties to accelerate the development, deployment and dissemination of technologies, and the adoption of policies to:<ul style="list-style-type: none"><li>Transition towards low-emission energy systems</li><li>Rapidly scale up the deployment of clean power generation and energy efficiency measures</li></ul></div>		<div><ul style="list-style-type: none"><li>Accelerate efforts to the phasedown of unabated coal power and phase-out of inefficient fossil fuel subsidies</li><li>Provide targeted support to the most vulnerable, in line with national circumstances and in support of a just transition</li></ul></div>	<div>✓ Nations reach new agreements for market mechanisms, supporting the transfer of emissions reductions between countries while incentivising the private sector to invest in climate-friendly solutions</div>
ASEAN					
<div>✓ Communicating their respective Nationally Determined Contributions (NDC) to reflect the highest possible ambitions and facilitate the purpose of the contributions, which are in line with the respective UNFCCC decisions</div>		<div>✓ Promoting sustainable management of forests, including the implementation of UNFCCC decisions on reducing emissions from deforestation and forest degradation, as well as the role of conservation, sustainable management of forests and enhancement of forest carbon stocks in developing countries</div>		<div>✓ Welcoming cross-ASEAN pillar cooperation; among others, the development of the ASEAN Taxonomy for Sustainable Finance (ASEAN Taxonomy)</div>	
Malaysia					
<div>✓ Malaysia intends to reduce its economy-wide carbon intensity (against GDP) to 45% in 2030 compared to the 2005 level. The updated Nationally Determined Contribution (NDC) submitted to UNFCCC in July 2021 includes the following increased ambitions:<ul style="list-style-type: none"><li>The 45% of carbon intensity reduction is unconditional;</li><li>This target is an increase of 10% from the earlier submission; and</li></ul></div>		<div><ul style="list-style-type: none"><li>The GHG coverage is expanded to seven greenhouse gases (GHG): Carbon dioxide (CO<sub>2</sub>), Methane (CH<sub>4</sub>), Nitrous oxide (N<sub>2</sub>O), Hydrofluorocarbons (HFCs), Perfluorocarbons (PFCs), Sulphur hexafluoride (SF<sub>6</sub>) and Nitrogen trifluoride (NF<sub>3</sub>).</li></ul><div>✓ In the 12<sup>th</sup> Malaysia Plan, outlined selected key performance indicators that aligned with the Sustainable Development Goals (SDGs)<ul style="list-style-type: none"><li>Aspires to become a Net Zero nation by 2050</li></ul></div></div>		<div><ul style="list-style-type: none"><li>In fulfilling Malaysia's commitment to the Paris Agreement of the UNFCCC to reduce up to 45% GHG emissions intensity to GDP by 2030 based on emissions intensity in 2005, the focus will be on developing enabling instruments for climate action, including carbon pricing, such as carbon tax and the Emissions Trading Scheme</li><li>31% Renewable Energy of Total Installed Capacity by 2025</li></ul></div>	<div><ul style="list-style-type: none"><li>The private sector will be encouraged to invest in advancing next generation vehicles, technologies and supporting infrastructure, such as energy-efficient, hydrogen-powered and electric vehicles and their charging stations</li><li>Formulating a Comprehensive National Energy Policy – the prospect of future growth related to energy, particularly the potential of new energy from clean and sustainable sources including hydrogen, will be explored</li></ul></div>
Sarawak					
Sarawak, in its Post COVID-19 Development Strategy 2030 (PCDS 2030), has highlighted its development targets and strategies towards its 2030 goals in prioritising environmental sustainability and aligning its development path with Malaysia's commitment to the Paris Agreement and the Sustainable Development Goals (SDGs), among others:					
<div><b>Renewable Energy Sector</b><div>✓ Stimulate Sarawak's hydrogen economy by 2030</div><div>✓ Promote &amp; increase private sector participation in renewable energy by 2030, e.g. Pilot Batang Ai floating solar project, &amp; establish large scale solar (LLS) IPPs</div></div>	<div><b>Energy Generation &amp; Usage</b><div>✓ Maintain at least 60% electricity generation mix from hydro</div></div>	<div><b>Decarbonisation</b><div>✓ 12.5 mil tonnes of CO<sub>2</sub> avoidance from renewable energy initiatives</div></div>	<div><b>Innovation</b><div>✓ 6% reduction of CO<sub>2</sub> emissions through digital solutions</div></div>	<div><b>Transport Sector</b><div>✓ Support growth of 300 MW RE generation for green hydrogen production</div><div>✓ Target reduction by 15% carbon emissions by year 2030</div><div>✓ Promote electric vehicles (i.e. battery &amp; fuel cell EVs) by 2030 - reducing CO<sub>2</sub> footprint by displacing 0.6 million tonnes of CO<sub>2</sub> / year</div><div>✓ EV penetration target:<ul style="list-style-type: none"><li>20% electric cars</li><li>50% e-bikes</li></ul></div></div>	
Sarawak Energy					
Sarawak Energy's efforts in alignment with the state, Malaysian, ASEAN and global commitment to the Paris Climate Agreement, the aim of which is to keep global warming well below 2°C, preferably at 1.5°C, compared to pre-industrial levels:					
<div><b>Renewable Energy Sector</b><div>✓ Sarawak Energy's Batang Ai 50 MW floating solar is the first major hybrid of hydro and solar in Sarawak</div><div>✓ Utilises floating solar farm technology targeted at minimising land usage and project footprint</div><div>✓ Aiming to have 4% large scale solar in Sarawak Energy's generation mix by 2030</div><div>✓ Sarawak Energy aims to attain sustainable growth and prosperity by becoming a Southeast Asian powerhouse to provide the region with affordable and reliable renewable energy</div><div>✓ Since 2016, we have been exporting predominantly renewable electricity to West Kalimantan (Indonesia) and in the near future, we will commence power export to Sabah. We eventually aim to materialise the Borneo Grid and become the 'Battery of ASEAN'</div></div>	<div><b>Energy Generation &amp; Usage</b><div>✓ Sarawak Energy's electricity generation mix 2021 (77% from hydro)</div></div>	<div><b>Decarbonisation</b><div>✓ Sarawak Energy's Main Grid emissions intensity 2021 – 0.198 tCO<sub>2</sub>eq/ MWh*, a 72% reduction from 2011</div><div>✓ In 2021, Sarawak Energy began preparations to have its emissions reduction target certified by SBTi in year 2022</div></div>	<div><b>Innovation</b><div>✓ Sarawak Energy has embarked on a digital transformation and modernisation journey to enable the Company to achieve its ambition of becoming a digital utility by 2025 and advance us towards our Vision 2022 regional powerhouse aspirations. Five strategic pillars were identified to empower the Company's digitalisation journey, including:<ul style="list-style-type: none"><li>A robust and fit-for-purpose digital foundation</li><li>Data as strategic assets</li><li>A modernised, new way of working</li><li>Smart business</li><li>Staying ahead of the curve</li></ul></div></div>	<div><b>Transport Sector</b><div>✓ Sarawak Energy is the first company in Sarawak to incorporate electric and hydrogen fuel cell vehicles into its corporate fleet (as pilot projects)</div><div>✓ Sarawak Energy inked a memorandum of understanding with PETRONAS to jointly explore the potential of hydrogen as an energy source</div><div>✓ Shared ambition to scale up and venture into energy export with hydrogen as an energy carrier to meet global clean energy demand and position Sarawak as the hub for the hydrogen value chain</div></div>	

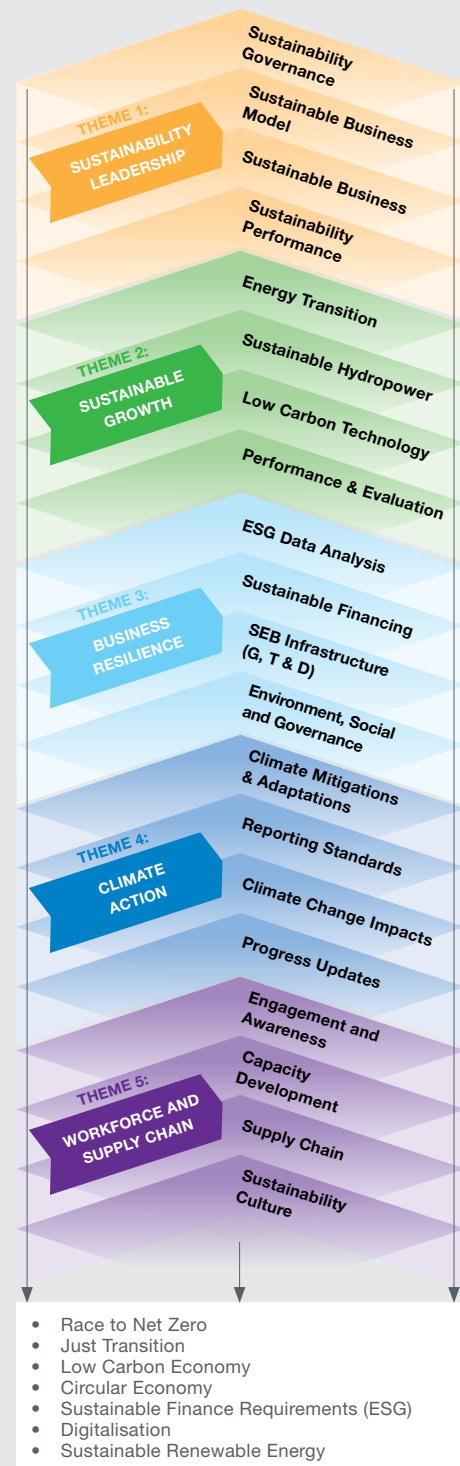
**Note:**  
\* This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party. Read the Independent Assurance Report on pages 178 - 182.



# SARAWAK ENERGY'S SUSTAINABILITY STRATEGY & ROADMAP

## SARAWAK ENERGY'S SUSTAINABILITY STRATEGY & ROADMAP

In 2021, Sarawak Energy strengthened its sustainability journey, focusing on five key themes:



### CORPORATE SUSTAINABILITY PERFORMANCE



Menara Sarawak Energy.

### SUSTAINABLE VALUE CREATION IN THE LONG TERM



### SUSTAINABLE DEVELOPMENT ALONG THE ENTIRE VALUE CREATION



# CLIMATE ACTION STEWARDSHIP THROUGH SUSTAINABLE SOLUTIONS

## CLIMATE ACTION STEWARDSHIP THROUGH SUSTAINABLE SOLUTIONS



➤ Murum HEP.

<div>Emissions Intensity (Main Grid)</div> <div>0.198 tCO<sub>2</sub>eq/MWh*</div> <div>Notes: <sup>1</sup> Emissions in CO<sub>2</sub>eq include Direct Scope 1 emissions from CO<sub>2</sub>, CH<sub>4</sub> and N<sub>2</sub>O. * These main grid CO<sub>2</sub> emissions intensity and northern grid CO<sub>2</sub> emissions intensity data have been assured by a third party. Read the Assurance Report on pages 178-182.</div>	<div>Emissions Intensity (Northern Grid)</div> <div>0.600 tCO<sub>2</sub>eq/MWh*</div>	<div>Total CO<sub>2</sub> Emissions (Main Grid)</div> <div>5.98 million tCO<sub>2</sub>eq</div>	<div>Total CO<sub>2</sub> Reduction from Clean Development Mechanism Projects</div> <div>15,179 tCO<sub>2</sub></div>
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Climate change continues to be one of the major challenges faced by many industries due to extreme weather conditions that can disrupt business operations and cause major financial losses. As a responsible corporate organisation with sustainability at its core, Sarawak Energy strives to build business resilience through innovative solutions. Our venture into digitalisation and the use of hydropower as our source of renewable energy enables us to move closer to our targets for Sarawak’s sustainability, economy and social development.

Our focus on hydropower as a renewable energy source has helped to provide clean, reliable and affordable energy for Sarawak. In 2021, the renewable energy share in Sarawak’s generation mix continued to grow to 23,172 GWh\* from 1,248 GWh in 2011. This helped to lower Sarawak’s main grid CO<sub>2</sub> emissions intensity by 72%, which was 78% lower than the global average of 450 gCO<sub>2</sub>eq/kWh.

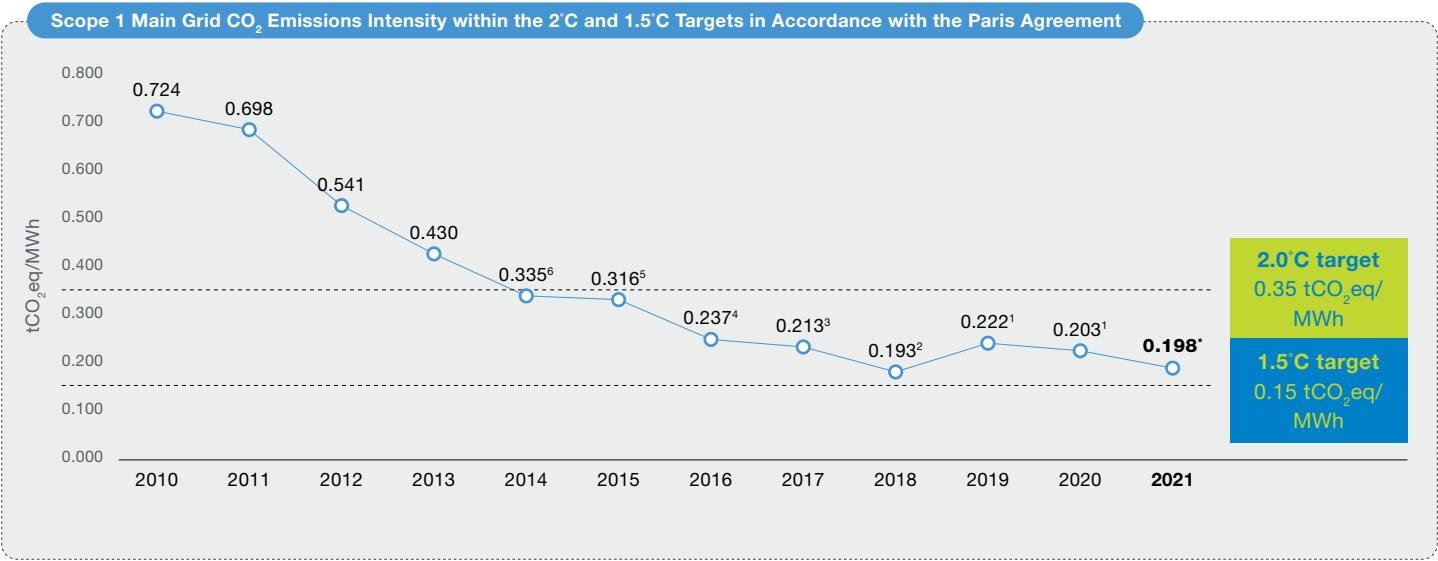
**Note:**  
\* This net energy generated data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.

### MEETING THE PARIS AGREEMENT

Sarawak Energy is committed to the Paris Agreement made at the United Nations Framework Convention on Climate Change, which aims to substantially limit global temperature rise to well below 2°C above pre-industrial levels.

Since 2014, our Scope 1 Main Grid CO<sub>2</sub> emissions intensity has already been achieved and is within the 2°C and 1.5°C targets in accordance with the Paris Agreement. Moving forward, we are committed to setting a science-based emissions reduction target across relevant scopes to further pursue efforts to meet the 1.5°C target by 2030.

We are proud to report that we were among the 1,045 global companies in 2021 that pledged to support the UN Global Compact’s Business Ambition for 1.5°C. This is a significant step towards leading Malaysian industries in working towards net zero carbon emissions by 2050.



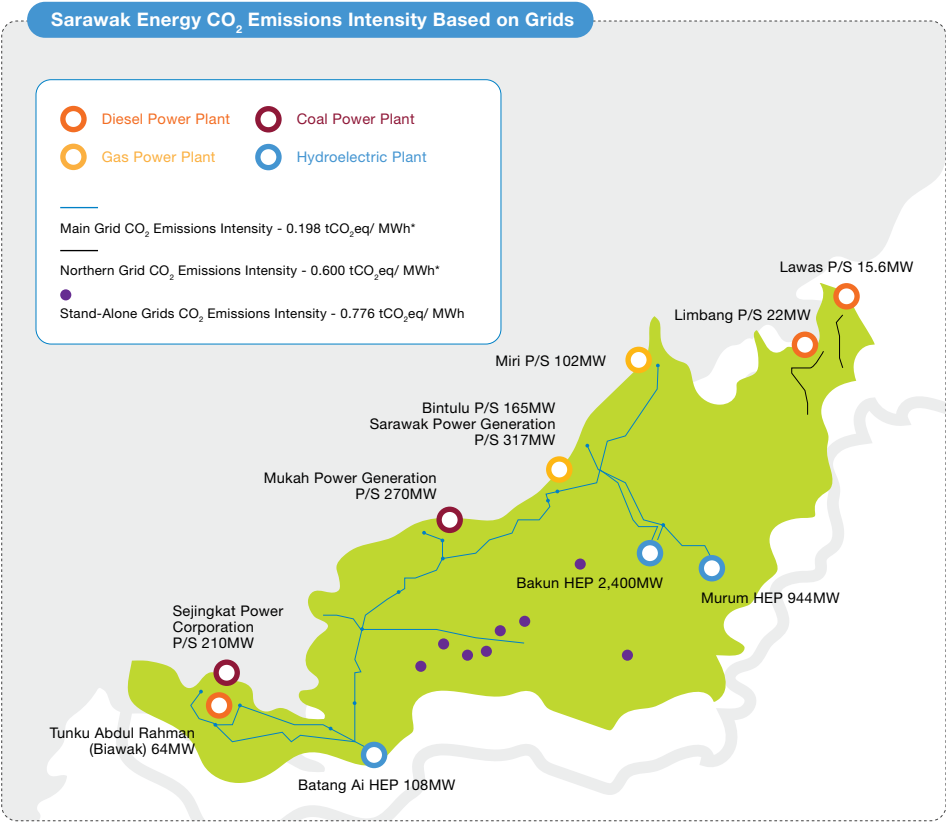
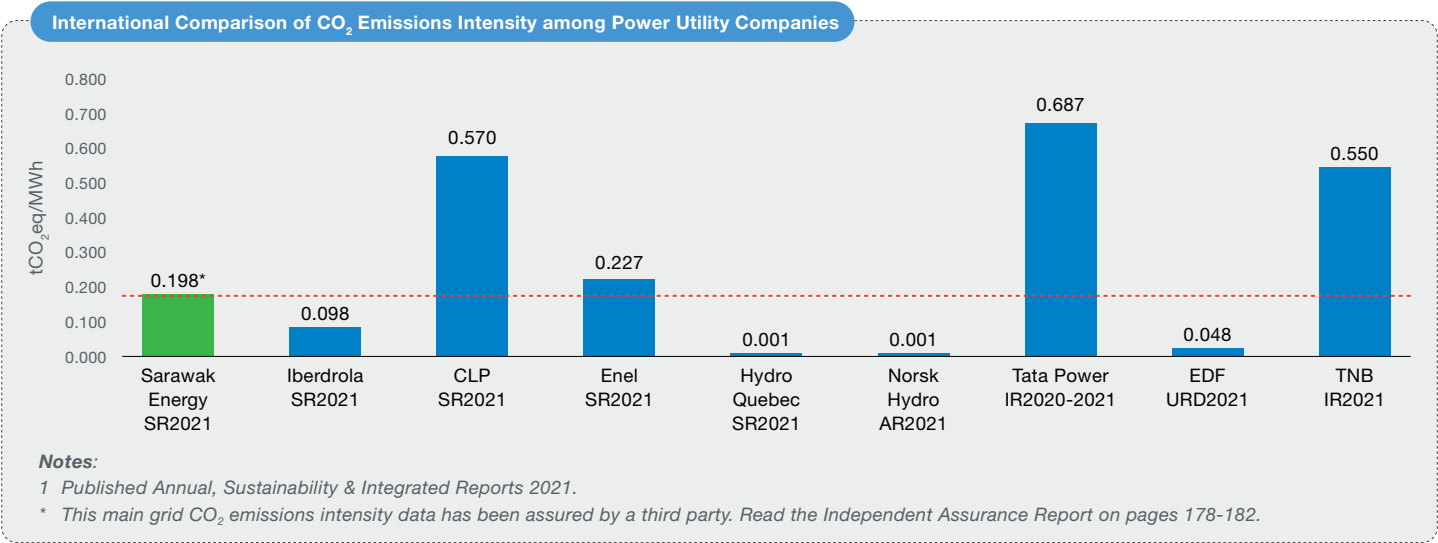
**Notes:**  
<sup>1</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2020.  
<sup>2</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2018.  
<sup>3</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2017.  
<sup>4</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2016.  
<sup>5</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2015.  
<sup>6</sup> This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2014.  
\* This main grid CO<sub>2</sub> emissions intensity data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.



103-3, 305-1, 305-4

CLIMATE ACTION STEWARDSHIP  
THROUGH SUSTAINABLE SOLUTIONS

In the year under review, our total main grid emissions were 5.98 million tCO<sub>2</sub>eq, which was a 7% increase from 2020, mainly due to the full operation of our Tanjung Kidurong Combined Cycle Power Plant in 2021. Our emissions intensity of 0.198 tCO<sub>2</sub>eq/MWh\* continues to be one of the lowest in comparison with other international power utility companies.



**Note:**  
\* These main grid CO<sub>2</sub> emissions intensity and northern grid CO<sub>2</sub> emissions intensity data have been assured by a third party. Read the Assurance Report on pages 178-182.

102-15, 103-2, 305-4

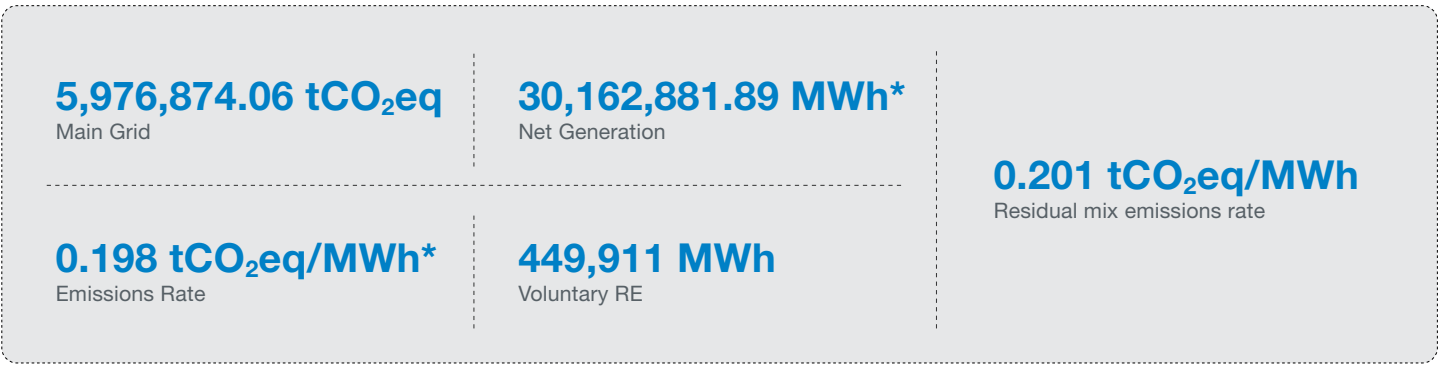
CLIMATE ACTION STEWARDSHIP  
THROUGH SUSTAINABLE SOLUTIONS

**Renewable Energy Certificate**  
Sarawak Renewable Energy Certificate (REC) mechanism was launched in 2019 and began embarking on the REC journey with Tradable Instrument for Global Renewables (TIGR) registry for REC supply from Batang Ai Hydroelectric Plant to enable corporate purchases of certified renewable energy in Sarawak.

Since 2019, Sarawak Energy has been supporting business organisations from various industries including petrochemical, manufacturing and financial service in attaining the REC to bolster their sustainability journey. In 2021 alone, Sarawak Energy has committed a total of 245,424 RECs (MWh). The year under review also saw Sarawak Energy working closely with International Renewable Energy Certificate (I-REC) registry to provide REC from Murum Hydroelectricity Plant.

**Aspiration for Sarawak REC Mechanism**  
With a strong commitment to providing a sustainable energy future for Sarawak, Sarawak Energy will continue to collaborate and work closely with REC registries and business organisations from all sectors to strengthen our REC mechanism in Sarawak. This is amid the aspiration for REC to catalyse renewable energy development through increased sustainability awareness and higher renewable energy usage among industry players. The support and participation of corporate organisations will contribute to the opening of more renewable energy plants, accelerating Sarawak’s transition towards a low-carbon economy.

**Residual Mix Emissions Rate**  
Sarawak’s residual mix emissions rate in 2021 is shown in the table below. The rate was assessed using REC sales data collected from the REC tracking registry, Sarawak Energy’s annual power generation data and emissions rates for the publication period.



**Note:**  
1 The residual mix emissions rate is only applicable for the Sarawak main grid.  
\* These main grid CO<sub>2</sub> emissions intensity and net energy generated data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

**DISRUPTIVE TECHNOLOGIES AND DIGITALISATION**  
**Digitalising Sarawak Energy**  
As Sarawak’s key provider of electricity, we have continuously sought out innovative solutions and new technologies to improve our operations and processes. Our transformation is vital, as times are changing with digitalisation at the forefront, reshaping the way we operate to serve a global digital economy. We are committed to learning and adopting new technologies to stay relevant and to increase our value to gain competitive advantage.

With an increased global focus on sustainability, economic, social, environmental and governance concerns, many changes have taken place in the business landscape. It has become necessary to invest in information and communications technology in today’s business climate.













103-3

CLIMATE ACTION STEWARDSHIP  
THROUGH SUSTAINABLE SOLUTIONS

103-3

CLIMATE ACTION STEWARDSHIP  
THROUGH SUSTAINABLE SOLUTIONS

UNDERSTANDING OUR EMISSIONS COMING FROM OUR HYDROPOWER GENERATION PORTFOLIO

Power density is a predictor of emissions intensity. The recognised relationship between power density and emission intensity indicates that projects with a power density above 5 W/m<sup>2</sup> will exhibit emissions intensity below 100 gCO<sub>2</sub>eq/kWh.

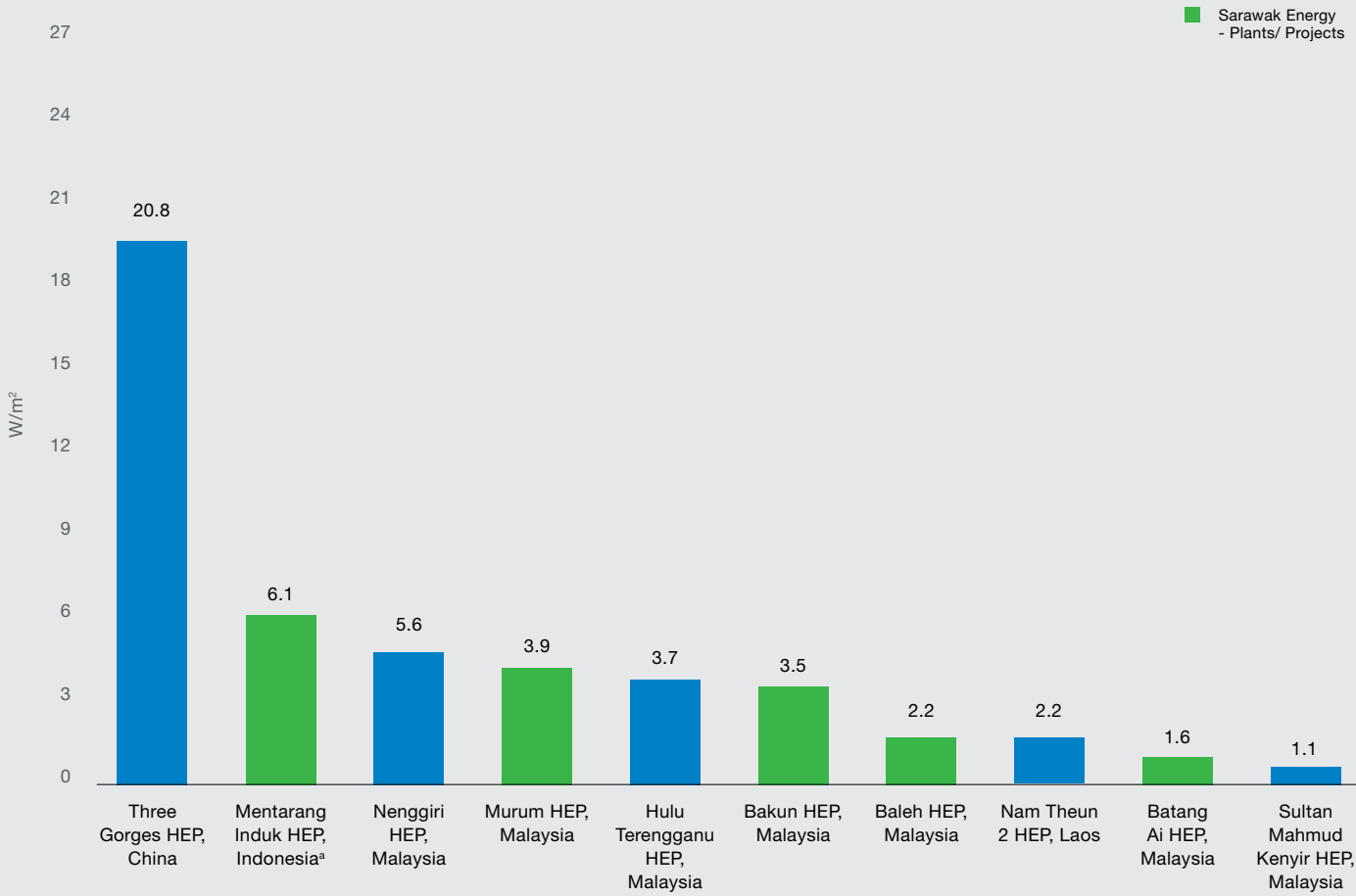
In predicting the net GHG emissions of the reservoirs, we assess, validate and report the carbon footprint of a reservoir using the G-res Tool- a web-based tool developed by International Hydropower Association (IHA) in collaboration with the UNESCO Chair for Global Environmental Change.

Our hydropower projects’ power density are as shown in the table below:

Hydropower Project	G-res ID	Power Density (W/m <sup>2</sup> )	Allocated Emissions Intensity (gCO <sub>2</sub> eq/KWh)
Batang Ai HEP	3.02155	1.6	176.5
Baleh HEP	3.112265	2.2	89.5
Bakun HEP	3.02158	3.5	39.9
Murum HEP	3.02157	3.9	29.4
Mentarang Induk HEP <sup>a</sup>	3.02156	6.1	30.6

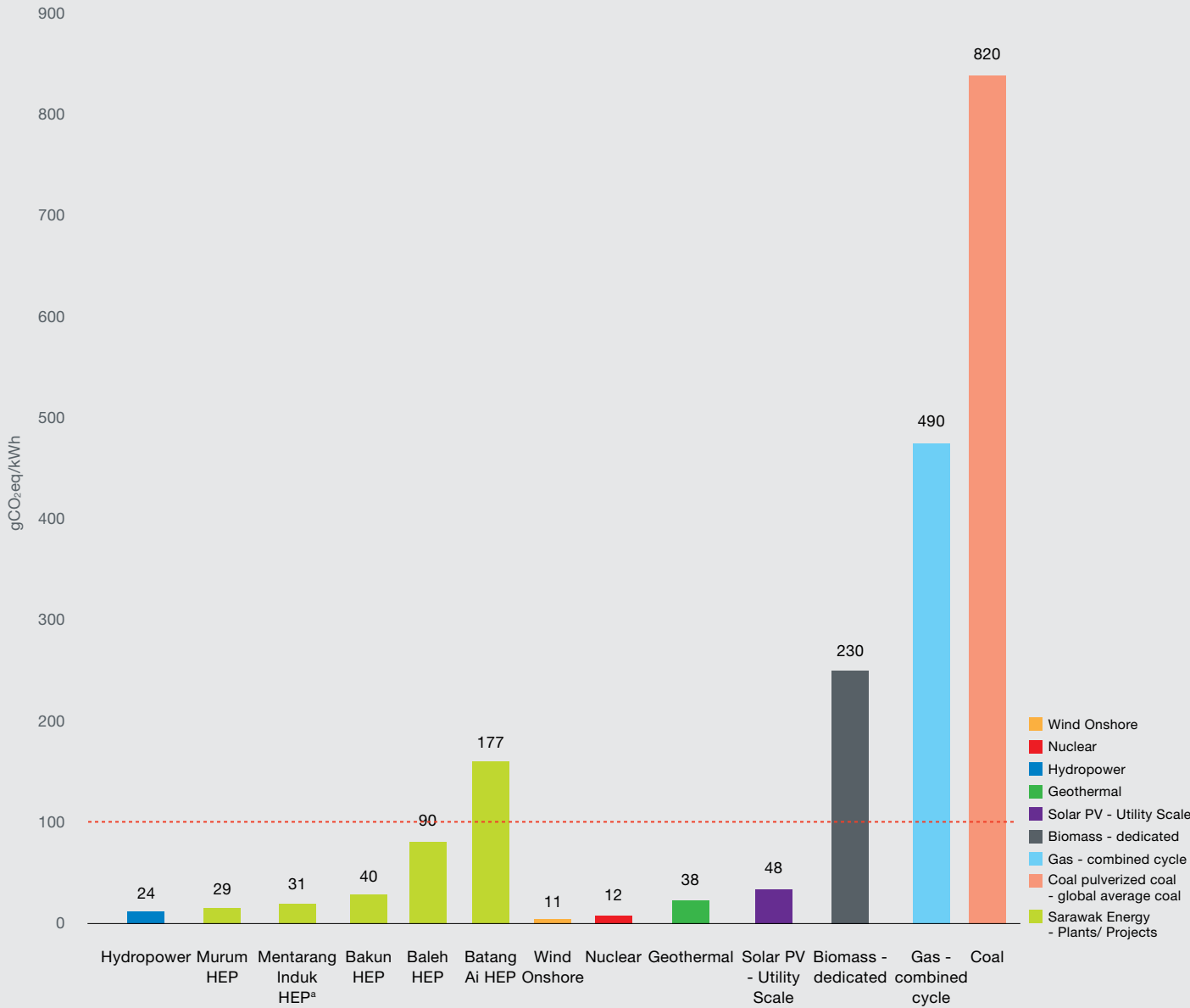
- Notes:**
- The Power Density of a hydropower facility is the ratio of installed capacity to total reservoir surface area. Source: The GHG Reservoir Tool (G-res) User guide.
  - Allocated Emissions Intensity (gCO<sub>2</sub>eq/KWh) - The life cycle emission rate of greenhouse gasses (CO<sub>2</sub> + CH<sub>4</sub>) relative to the intensity of power production. Source: The GHG Reservoir Tool (G-res) User guide.
- <sup>a</sup> Mentarang Induk HEP is a joint venture project in Kalimantan Utara, Indonesia between Sarawak Energy & KPP Group.

International Comparison of HEPs Power Density (W/m<sup>2</sup>)



Source:  
Published Materials and Reports.

Comparison of Allocated Emissions Intensity (gCO<sub>2</sub>eq/kWh) by Technologies - Median



- Notes:**
- Source: Hydropower Criteria – Development of Eligibility Criteria for the Climate Bonds Standard & Certification Scheme; Background Paper – March 2021 Ver 1.0.
  - Sources: IPCC (2014). IPCC Working Group III – Mitigation of Climate Change, Annex III: Technology - specific cost and performance parameters; IPCC (2014). IPCC Working Group III Mitigation of Climate Change, Annex II Metrics and Methodology.
  - Include albedo effect.
- <sup>a</sup> Mentarang Induk HEP is a joint venture project in Kalimantan Utara, Indonesia between Sarawak Energy & KPP Group.













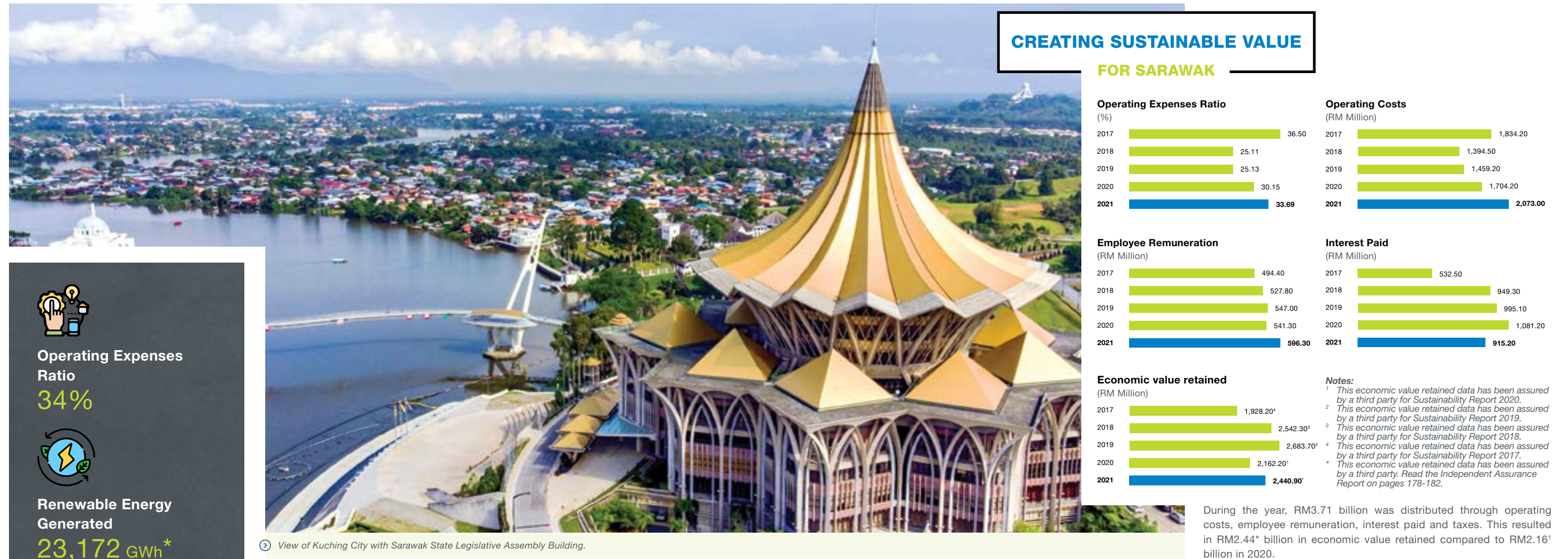






## EMBRACING LOW CARBON ECONOMY

## EMBRACING LOW CARBON ECONOMY



**Sarawak Energy aims to contribute to a low carbon future for all in Sarawak and in the region by engaging in greener business activities and leveraging renewable sources to produce cleaner and reliable energy.**

Sarawak Energy's ability to generate sustainable economic activities across its supply chain continues to create positive impacts that benefit the state of Sarawak and its people.

	2017	2018	2019	2020	2021
<b>Economic Value Distributed (RM Million)</b>					
Operating costs	1,834.20	1,394.50	1,459.20	1,704.20	<b>2,073.00</b>
Employee remuneration	494.40	527.80	547.00	541.30	<b>596.30</b>
Payment to capital providers					
Dividends paid	-	-	-	-	<b>-</b>
Interest paid	532.50	949.30	995.10	1,081.20	<b>915.20</b>
Payments to government					
Income taxes paid (net of refunds)	236.10	140.70	121.80	162.80	<b>127.20</b>
<b>Economic value retained</b>	<b>1,928.20<sup>4</sup></b>	<b>2,542.30<sup>3</sup></b>	<b>2,683.70<sup>2</sup></b>	<b>2,162.20<sup>1</sup></b>	<b>2,440.90*</b>

**Notes:**

<sup>1</sup> This economic value retained data has been assured by a third party for Sustainability Report 2020.

<sup>2</sup> This economic value retained data has been assured by a third party for Sustainability Report 2019.

<sup>3</sup> This economic value retained data has been assured by a third party for Sustainability Report 2018.

<sup>4</sup> This economic value retained data has been assured by a third party for Sustainability Report 2017.

\* This economic value retained data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.





EMBRACING LOW CARBON ECONOMY



Ensuring access to affordable, reliable, sustainable and modern energy for all.

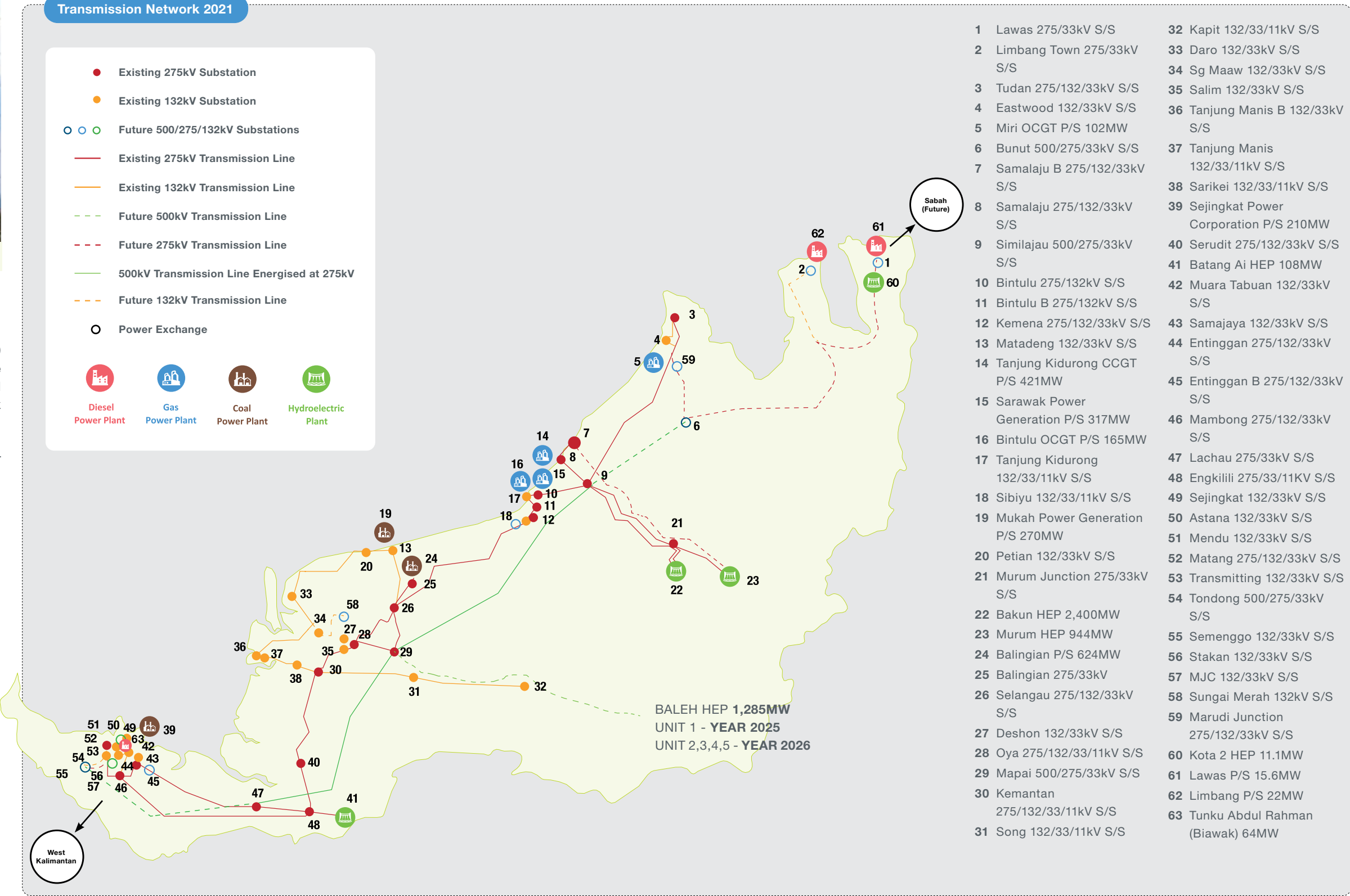
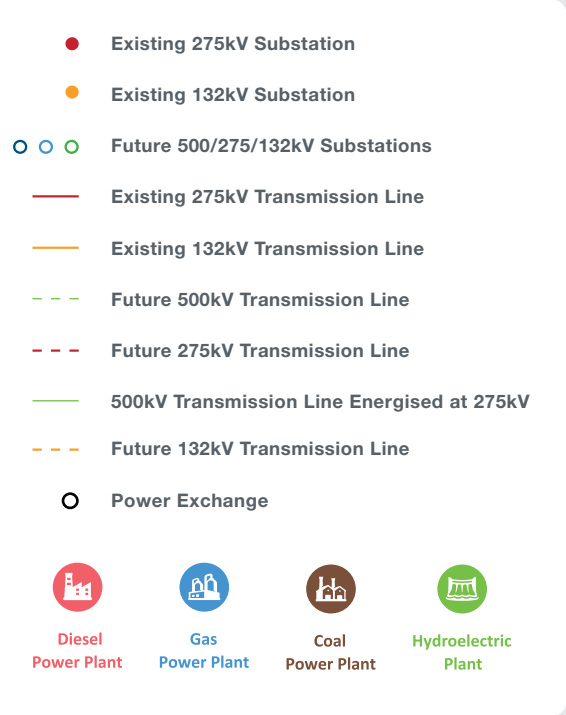
MEETING SARAWAK'S ENERGY NEEDS

In 2021, energy demand from Sarawak Energy increased by 9% in comparison to 2020. This was attributable to the increase in power off-take from industrial customers recovery post COVID-19 and additional bulk power requirements. In addition, the increase in organic growth also attributed to the higher demand overall demand in the year. Given the current economic climate, Sarawak Energy expects demand to increase to ~5,100 MW by 2025.

The Company's total electricity sales by customer category for 2021 is as follows:

Electricity Sales (GWh) - by customer type	2017	2018	2019	2020	2021
Domestic	2,149	2,368	2,401	2,620	2,867
Commercial	2,575	2,857	2,767	2,584	2,620
Industrial	2,027	2,367	2,297	2,329	2,298
Public Lighting	88	110	104	109	109
Bulk Customers	16,836	18,123	19,620	18,569	20,696
Total Electricity Sales	23,675	25,825	27,189	26,211	28,590

Transmission Network 2021



- 1 Lawas 275/33kV S/S

2 Limbang Town 275/33kV S/S

3 Tudan 275/132/33kV S/S

4 Eastwood 132/33kV S/S

5 Miri OCGT P/S 102MW

6 Bunut 500/275/33kV S/S

7 Samalaju B 275/132/33kV S/S

8 Samalaju 275/132/33kV S/S

9 Similajau 500/275/33kV S/S

10 Bintulu 275/132kV S/S

11 Bintulu B 275/132kV S/S

12 Kemena 275/132/33kV S/S

13 Matadeng 132/33kV S/S

14 Tanjung Kidurong CCGT P/S 421MW

15 Sarawak Power Generation P/S 317MW

16 Bintulu OCGT P/S 165MW

17 Tanjung Kidurong 132/33/11kV S/S

18 Sibiyu 132/33/11kV S/S

19 Mukah Power Generation P/S 270MW

20 Petian 132/33kV S/S

21 Murum Junction 275/33kV S/S

22 Bakun HEP 2,400MW

23 Murum HEP 944MW

24 Balingian P/S 624MW

25 Balingian 275/33kV

26 Selangau 275/132/33kV S/S

27 Deshon 132/33kV S/S

28 Oya 275/132/33/11kV S/S

29 Mapai 500/275/33kV S/S

30 Kemantan 275/132/33/11kV S/S

31 Song 132/33/11kV S/S
- 32 Kapit 132/33/11kV S/S

33 Daro 132/33kV S/S

34 Sg Maaw 132/33kV S/S

35 Salim 132/33kV S/S

36 Tanjung Manis B 132/33kV S/S

37 Tanjung Manis 132/33/11kV S/S

38 Sarikei 132/33/11kV S/S

39 Sejingkat Power Corporation P/S 210MW

40 Serudit 275/132/33kV S/S

41 Batang Ai HEP 108MW

42 Muara Tabuan 132/33kV S/S

43 Samajaya 132/33kV S/S

44 Entinggan 275/132/33kV S/S

45 Entinggan B 275/132/33kV S/S

46 Mambong 275/132/33kV S/S

47 Lachau 275/33kV S/S

48 Engkilili 275/33/11kV S/S

49 Sejingkat 132/33kV S/S

50 Astana 132/33kV S/S

51 Mendu 132/33kV S/S

52 Matang 275/132/33kV S/S

53 Transmitting 132/33kV S/S

54 Tondong 500/275/33kV S/S

55 Semenggo 132/33kV S/S

56 Stakan 132/33kV S/S

57 MJC 132/33kV S/S

58 Sungai Merah 132kV S/S

59 Marudi Junction 275/132/33kV S/S

60 Kota 2 HEP 11.1MW

61 Lawas P/S 15.6MW

62 Limbang P/S 22MW

63 Tunku Abdul Rahman (Biawak) 64MW



Part 10 SUSTAINABILITY PERFORMANCE

SUSTAINABILITY PERFORMANCE sarawak energy

103-3, EU1, EU2, EU10, EU30

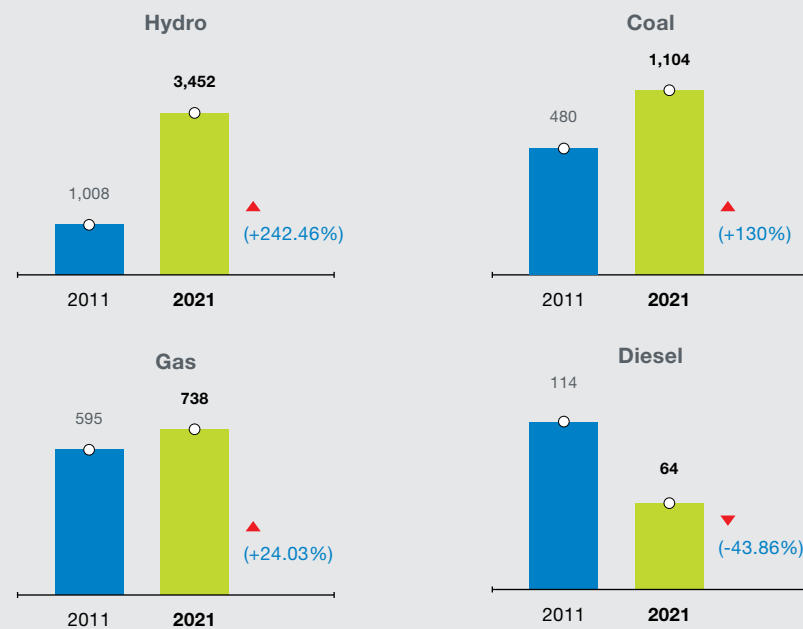
103-3, EU28, EU29

## EMBRACING LOW CARBON ECONOMY

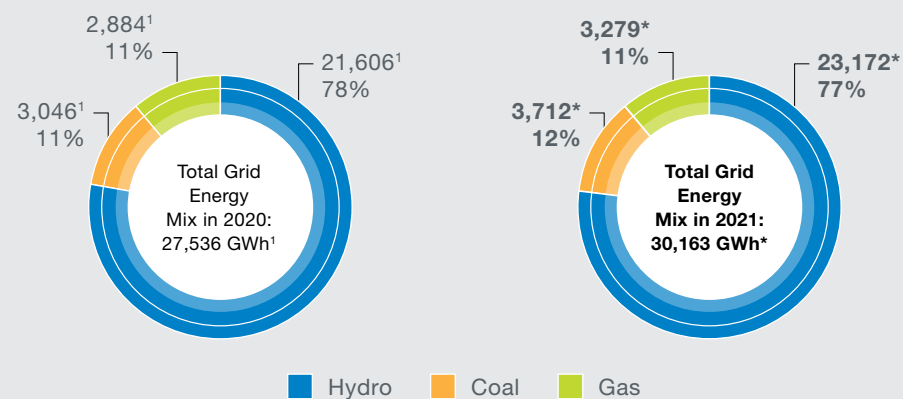
### GRID CONNECTED POWER PLANT CAPACITY (MW) – BY ENERGY SOURCE

The Company's grid connected power plant capacity increased with total installed capacity at 5,358 MW in 2021. Firm capacity saw an increase to 4,300 MW compared to 4,227 MW in 2020.

#### GRID CONNECTED POWER PLANT CAPACITY (MW) – BY ENERGY SOURCE



#### GRID ENERGY MIX (GWh)<sup>2</sup> – BY ENERGY SOURCE



**Notes:**

<sup>1</sup> This net energy generated data has been assured by a third party for Sustainability Report 2020.

<sup>2</sup> Net energy generation.

\* This net energy generated data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.

### IMPROVING RELIABILITY AND RESILIENCE

Sarawak Energy prides itself on being a dependable supplier of energy, and has a proven record of steady, uninterrupted and strong power supply at the plant, transmission and distribution stages.

We continue to provide excellent service to our customers and have seen reliably improving metrics that have validated the efficacy of our initiatives over the past few years.



Hydropower Plant Average Availability Factor  
**95.09%**



Coal-fired Power Plant Equivalent Availability Factor  
**84.61%**



Gas-fired Power Plant Equivalent Availability Factor  
**81.59%**



Diesel-fired Power Plant Equivalent Availability Factor<sup>1</sup>  
**86.08%**

**Notes:**

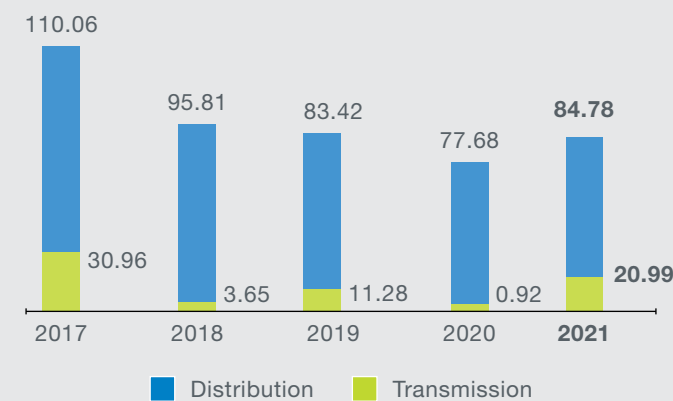
1. Equivalent Availability Factor (EAF) and Availability Factor (AF) using simple average.

<sup>1</sup> Consists of Sg. Biawak, Limbang & Lawas Diesel-Fired Power Plants.

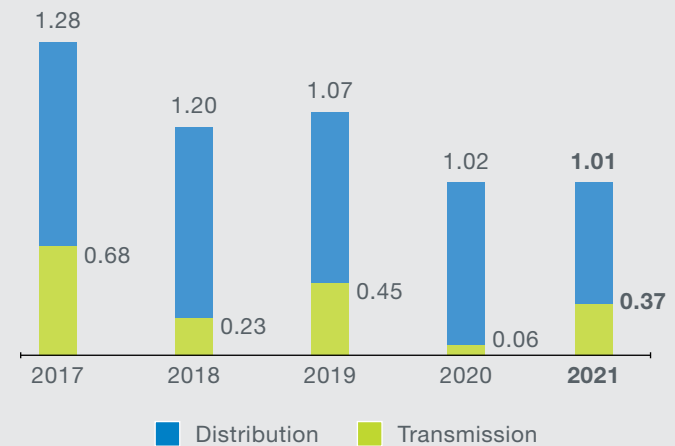
## EMBRACING LOW CARBON ECONOMY

In December 2021, we commissioned 40 motorised Ring Main Units (RMU) to automate our distribution equipment during power outage. We identified 21 critical feeders for the motorised RMU project in Kuching.

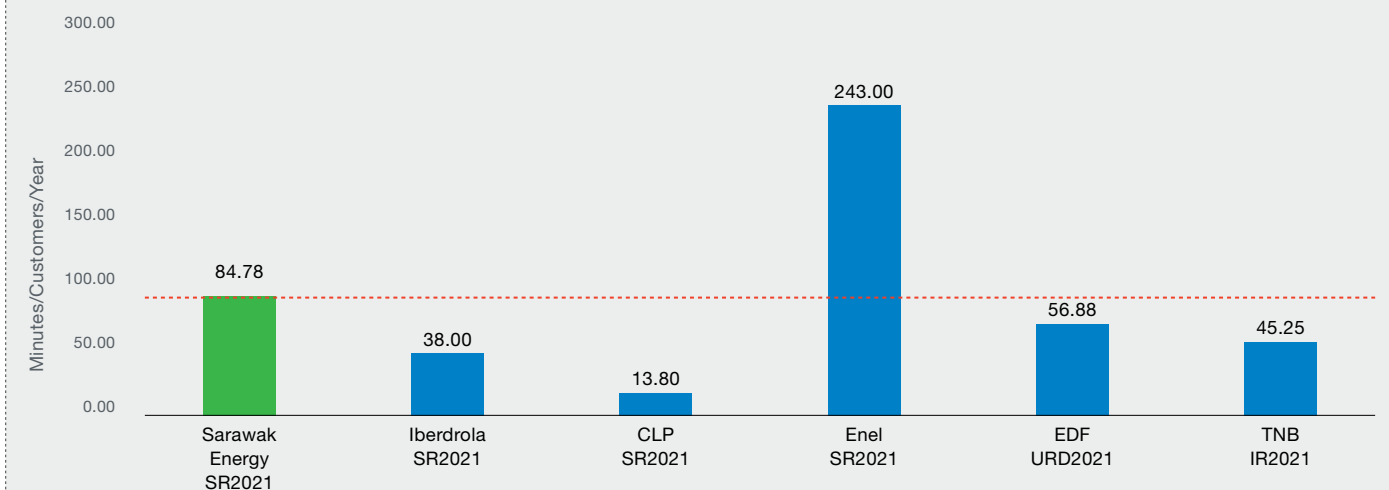
#### SAIDI (min per customer)



#### SAIFI (interruptions per customer)



#### International Comparison Of SAIDI for Power Utility Companies



EMBRACING LOW CARBON ECONOMY

TRANSMISSION AND DISTRIBUTION LOSSES

Transmission and Distribution losses continued to be generally stable in the year under review due to our system efficiency improvement initiatives and enforcement activities to deter power theft. Our initiatives included upgrading and replacing transmission lines and transformers, introducing new injection points, installing energy-efficient amorphous transformers and reinstating capacitor banks.

Electricity theft related to cryptocurrency mining operation had mushroomed, mainly due to the increase in the value of cryptocurrency and the reduction in meter inspections following the MCO. This led to an increase in power theft, whereby non-technical losses rose to 4.14% in 2021 from 4.05% in 2020. Estimated monthly losses due to electricity theft amounted to RM1.1 million in 2021.

COMBATTING POWER THEFT

IN 2021

31 enforcement operations were conducted

54 cryptocurrency mining operations were found to have tampered with the meter and wirings, or directly connected to the service line without meters

2,760 cryptocurrency mining rigs were seized by police in 39 raids

5 offenders were prosecuted in Miri and 1 in Kuching

1,404 mining rigs were seized in 15 raids

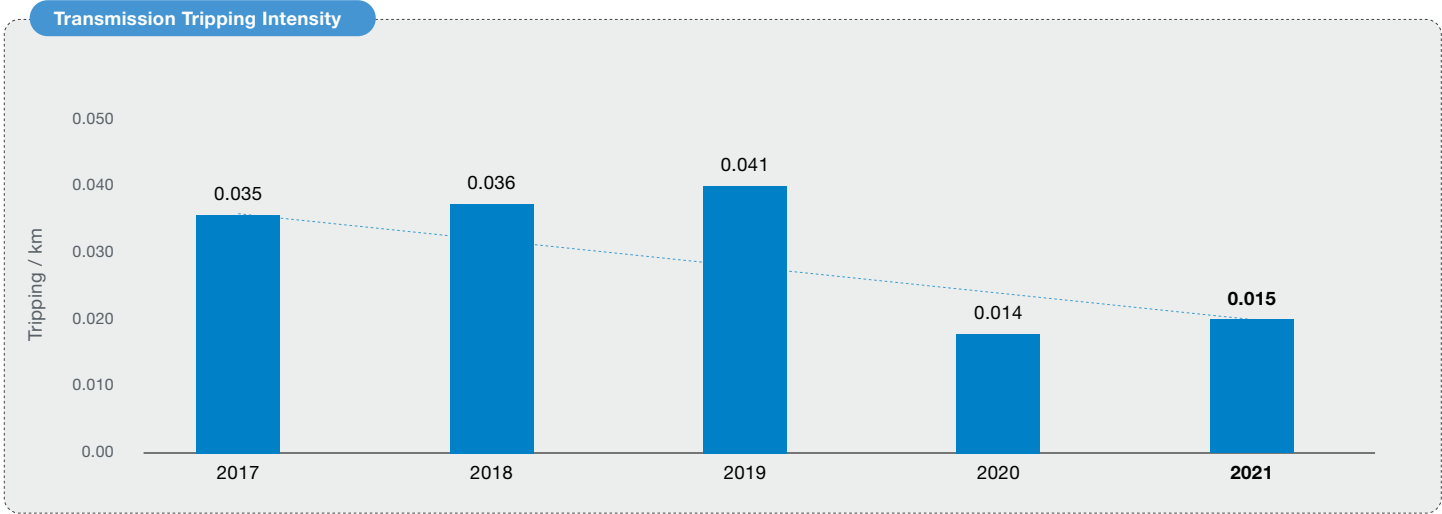
We will continue to work closely with the local enforcement agencies, increase the knowledge of meter inspection teams across the region and collaborate with China Light Power (Hong Kong) on the research and development of a fraud analytics model to better identify and detect potential power theft.



⌵ Cryptocurrency mining machine seized.

	Year	2017	2018	2019	2020	2021
Number of	Substation	21	22	29	15	12
	Txm	56	58	69	53	64
	Total	77	80	98	68	76
Transmission Tripping Intensity (Tripping/km)		0.035	0.036	0.041	0.014	0.015

EMBRACING LOW CARBON ECONOMY



Transmission & Distribution Losses

Description	2017	2018	2019	2020	2021
Transmission Losses (%)	1.99	1.99	2.17	2.32	2.51
Distribution Losses (Technical) (%)	6.33	6.33	6.43	6.59	6.47
Distribution Losses (Non-Technical) (%)	3.80	4.47	4.41	4.05	4.12

The number of accounts disconnected in Kuching, Sibü, Sarikei, Bintulu, Miri, Limbang and Lawas continued to decline from 11,312 in 2020 to 8,808 in 2021. Following the receipt of RM12.68 million, a total of 7,267 accounts were reconnected and 8,695 accounts' electricity were restored within 24 hours after payments were made.

Year	< 24 Hours	24 Hours – 1 Week	> 1 Week
2017	15,721	2,679	1,170
2018	19,304	348	32
2019	14,841	397	24
2020	9,047	891	89
2021	8,695	326	90

Year	Total Account Disconnected	Total Amount Disconnected (RM)	Total Account Reconnected	Total Amount Reconnected (RM)
2017	28,586	75,414,881.61	19,576	60,091,606.54
2018	24,014	87,270,165.20	19,875	93,989,694.04
2019	19,253	90,094,268.16	15,309	55,427,122.74
2020	11,312	35,567,618.04	9,135	18,939,263.65
2021	8,808	19,341,684.07	7,267	12,675,900.54



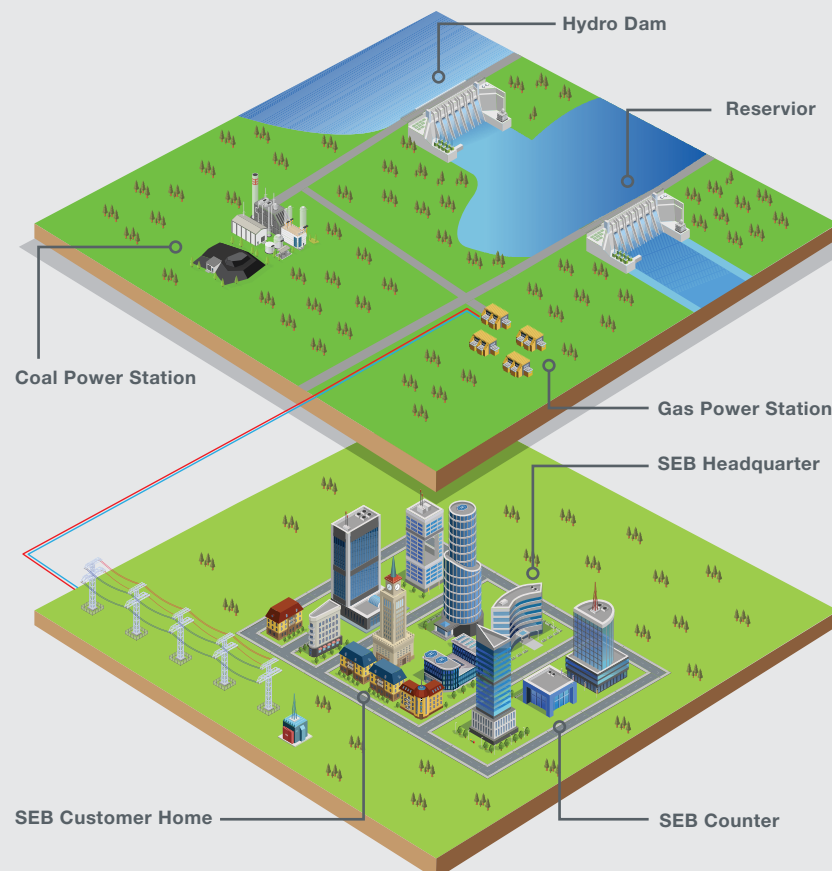
## EMBRACING LOW CARBON ECONOMY

### BUSINESS CONTINUITY MANAGEMENT

Sarawak Energy is guided by a Business Continuity Management (BCM) Framework, in line with local and international BCM standards. Developed in 2016, the framework will shore up our organisational agility by seeking effective solutions to safeguard stakeholder interest, the Company's reputation and value creation activities, apart from working closely with the authorities during crises or disasters. The framework is aligned with ISO 22301:2012, ISO22313:2012 and relevant Malaysian and international BCM standards and guidelines.

#### Sarawak Energy's BCM Policy Statement

Through our BCM Programme, Sarawak Energy is committed to maintaining and ensuring the continuity of our services in order to minimise the impact to its stakeholders in the event of any service disruptions



### WHY BCM?

#### Customer and Stakeholders

- ▶ Readiness to respond in a timely manner to major emergencies and crises
- ▶ Safeguard the interest of key stakeholders
- ▶ Increase customers and stakeholders' confidence and trust
- ▶ Minimise threats to life, health & safety

#### Environment

- ▶ Reduce potential impact of environment risks
- ▶ Achieve sustainable development
- ▶ Safe working environment

#### Company's Reputation and Brand

- ▶ Safeguard Company's reputation and brand
- ▶ Manage and mitigate critical operation risks
- ▶ Improve business continuity and resiliency
- ▶ Aligned with international BCM standards and best practices

#### Financial

- ▶ Prevent losses to Company (revenue and asset)
- ▶ Reduce insurance premium and duration of any disruption
- ▶ Comply with legal requirements and statutory obligations

### OUR MILESTONES IN 2021

We continued to remain vigilant and ensure smooth business operations amid various disruptions by the pandemic. Each business function's BCM documents were reviewed and customised to navigate challenges from the pandemic. We continued to comply with COVID-19 Standard Operating Procedures and hold virtual sessions for all activities including Crisis Simulation Exercises, documentation review workshops and awareness and refresher training programmes.

#### BCM activities in 2021



### DAM SAFETY AND EMERGENCY DRILLS

In 2021 Sarawak Energy hosted its usual Dam Safety Emergency drills to ensure that all of its personnel are up-to-date and well versed in all aspects of the safety drill and follow the proper protocols to avoid incidents and LTIs. The drills included safety and emergency exercises and stakeholder engagement sessions as below:

- Physical in-person training and Dam Safety Emergency Drill Exercises at the Batang Ai facility in November 2021
- A Virtual Dam Safety Emergency Drill Exercises at the Murum-Bakun facility in July 2021
- Stakeholder engagement sessions with the Kapit and Belaga Disaster Management Committees in September and October 2021
- Meetings with the Sarawak Utilities Ministry in December 2021

EMBRACING LOW CARBON ECONOMY

EMBRACING LOW CARBON ECONOMY

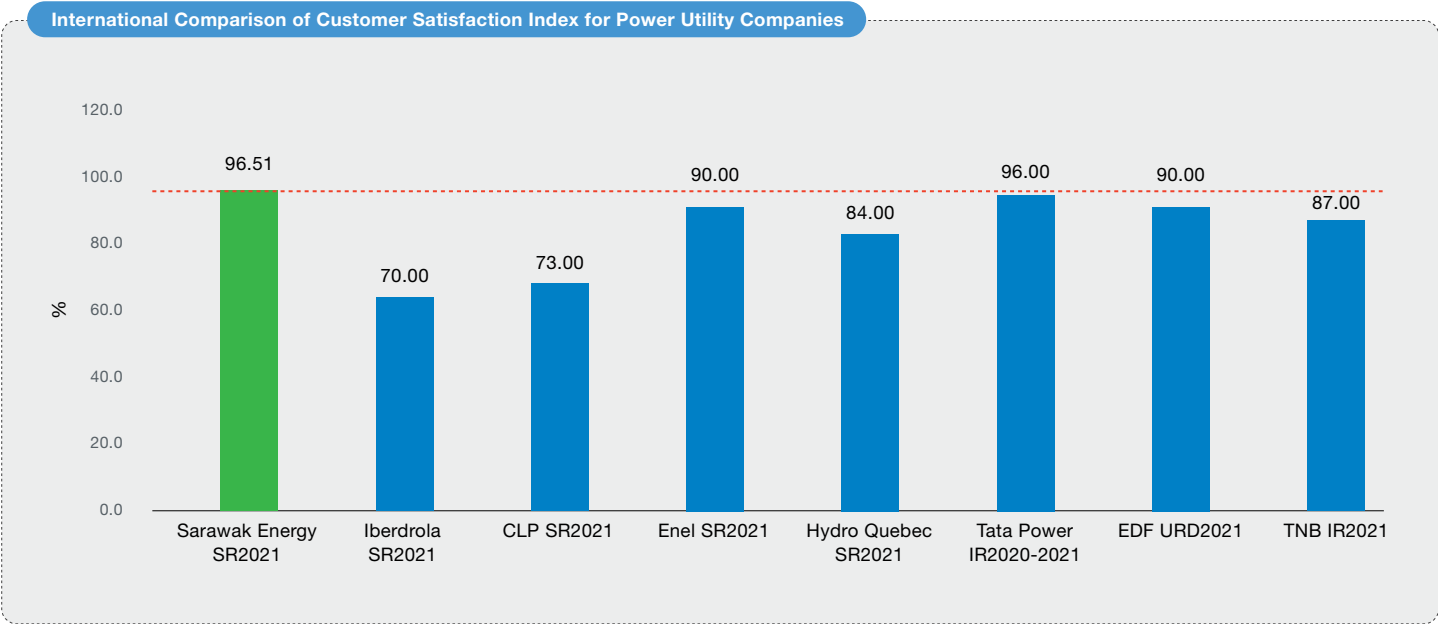
CUSTOMER SERVICE EXCELLENCE

The COVID-19 pandemic and the country’s current transition to the endemic phase created an opportunity for our customer service teams to find innovative solutions to provide better customer experience. We continued to encourage customers to use the Sarawak Energy Cares web and mobile platforms for billing and meter reading, payments, enquiries and reporting of technical issues. The advantage of the online systems is that it supports the states digital transformation initiatives and has improved sustainability features by reducing paper submissions.

In 2021, we took the opportunity to pivot to online systems and boost our efforts to improve our Customer Satisfaction Index (CSI) rating in 2021. We continued to leverage digital platforms to enhance customer experience apart from reaching out to our customers via social and mass media advertisements to raise awareness about our mobile app and online facilities.

Our Customer Care Centre (CCC), which serves as our frontline, remained open throughout the pandemic and will continue to serve our customers today. As a result, our Customer Satisfaction Index increased from 95.20% in 2020 to 96.51% in 2021.

Year	2017	2018	2019	2020	2021
Customer Satisfaction Index	80.57%	94.72%	95.08%	95.20%	96.51%



Striving for customer service excellence.


E-CUSTOMER EXPERIENCE (E-CX)

Our e-Customer Experience (e-CX) system for online submission of power supply applications provides seamless user experience and supports digital transformation in Sarawak by reducing paper submission. The system improves contactless experience and assists customers via its chatbot, Carina, on Sarawak Energy’s corporate website and SEB Cares platform.

The e-CX, which was launched in 2020, aims to help jumpstart online applications for electricity supply. The e-CX targets to provide an online venue for more counter services such as Change of Name, Supply Upgrading/Downgrading and Requests for Meter Testing.

The eCX currently serves electrical consultants and internal wiring contractors, who submit bulk electricity supply applications. While customers are still adapting to the e-CX system, we have been monitoring users’ feedback closely to improve and enhance the eCX system. We target for the full system, which will also benefit retail customers, to completed by the end of 2022. Moving forward, eCX will become an avenue for more counter services.

Benefits of e-CX



- Registration of consultants and contractors no longer require hardcopies of documents during profile registration and yearly renewal. The improved paperless system allows for faster reviews and approvals
- The submission of bulk applications as all parties are able to track the application progress, which has been largely automated and hassle-free











103-2, 103-3, 303-1, 303-3

PRESERVING THE ENVIRONMENT

WATER WITHDRAWAL

In 2021, water withdrawal increased due to two power plants coming into full operation – the Balingian Coal Power Plant and the Tanjung Kidurong Combined Cycle Power Plant. The majority of water withdrawn continues to be from the sea and rivers as it is used for the cooling processes in our thermal power plants.

Plant Type	Source	Unit	2017	2018	2019	2020	2021
Coal	Municipal	m³	2,457,930.00 <sup>4</sup>	2,186,120.00 <sup>3</sup>	2,204,029.00 <sup>2</sup>	2,007,712.00 <sup>1</sup>	1,965,834.00 <sup>*</sup>
	Seawater or other natural water sources	m³	820,813,896.00 <sup>4</sup>	739,325,453.18 <sup>3</sup>	724,178,991.74 <sup>2</sup>	569,688,758.40 <sup>1</sup>	528,585,158.70 <sup>*</sup>
Combined & Open Cycle - Natural Gas	Municipal	m³	157,777.00 <sup>4</sup>	229,836.00 <sup>3</sup>	353,319.00 <sup>2</sup>	279,765.00 <sup>1</sup>	435,583.00 <sup>*</sup>
	Seawater or other natural water sources	m³	212,876,380.80 <sup>4</sup>	227,489,565.60 <sup>3</sup>	241,935,030.72 <sup>2</sup>	104,047,121.52 <sup>1</sup>	491,928,176.88 <sup>*</sup>
Diesel	Municipal	m³	21,192.00 <sup>4</sup>	13,952.50 <sup>3</sup>	6,896.13 <sup>2</sup>	1,731.51 <sup>1</sup>	4,417.00 <sup>*</sup>
	Seawater or other natural water sources	m³	1,171,360.00 <sup>4</sup>	69,650.00 <sup>3</sup>	-	-	-

Notes:

<sup>1</sup> This total water withdrawn by source data has been assured by a third party for Sustainability Report 2020.

<sup>2</sup> This total water withdrawn by source data has been assured by a third party for Sustainability Report 2019.

<sup>3</sup> This total water withdrawn by source data has been assured by a third party for Sustainability Report 2018.

<sup>4</sup> This total water withdrawn by source data has been assured by a third party for Sustainability Report 2017.

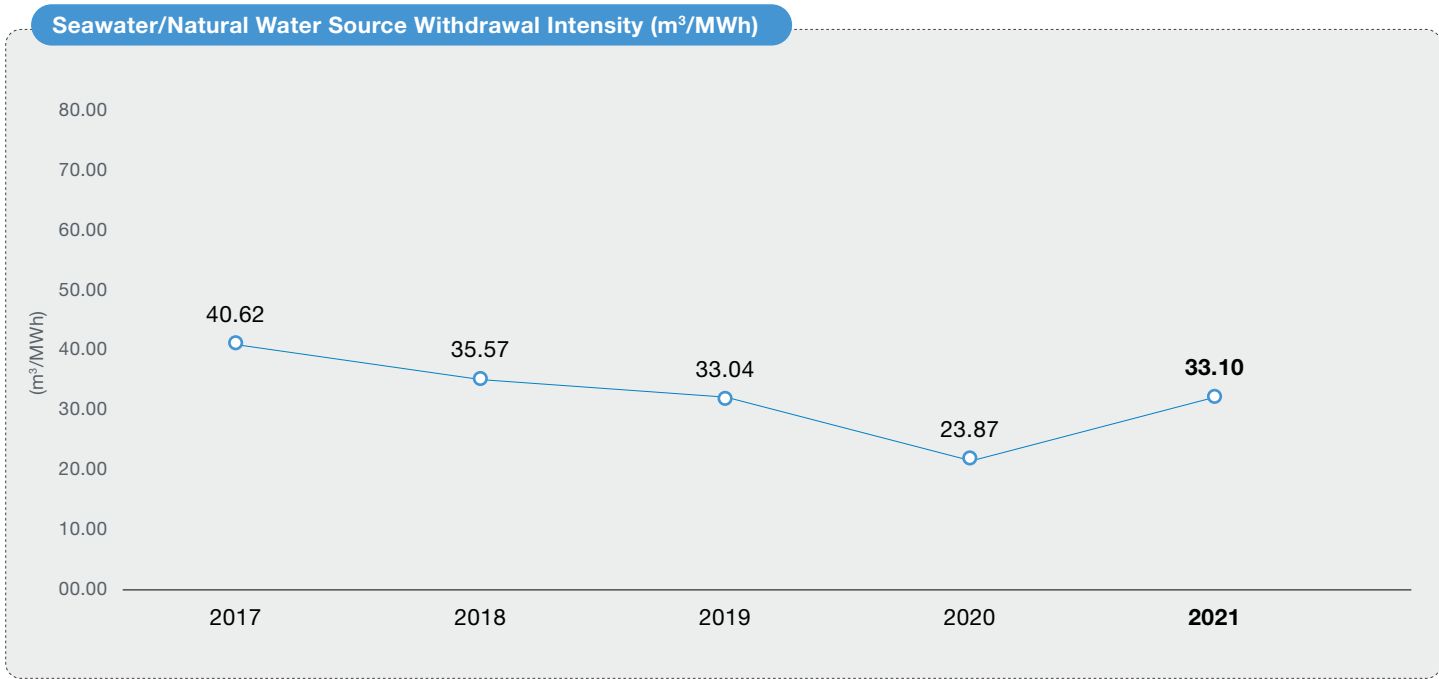
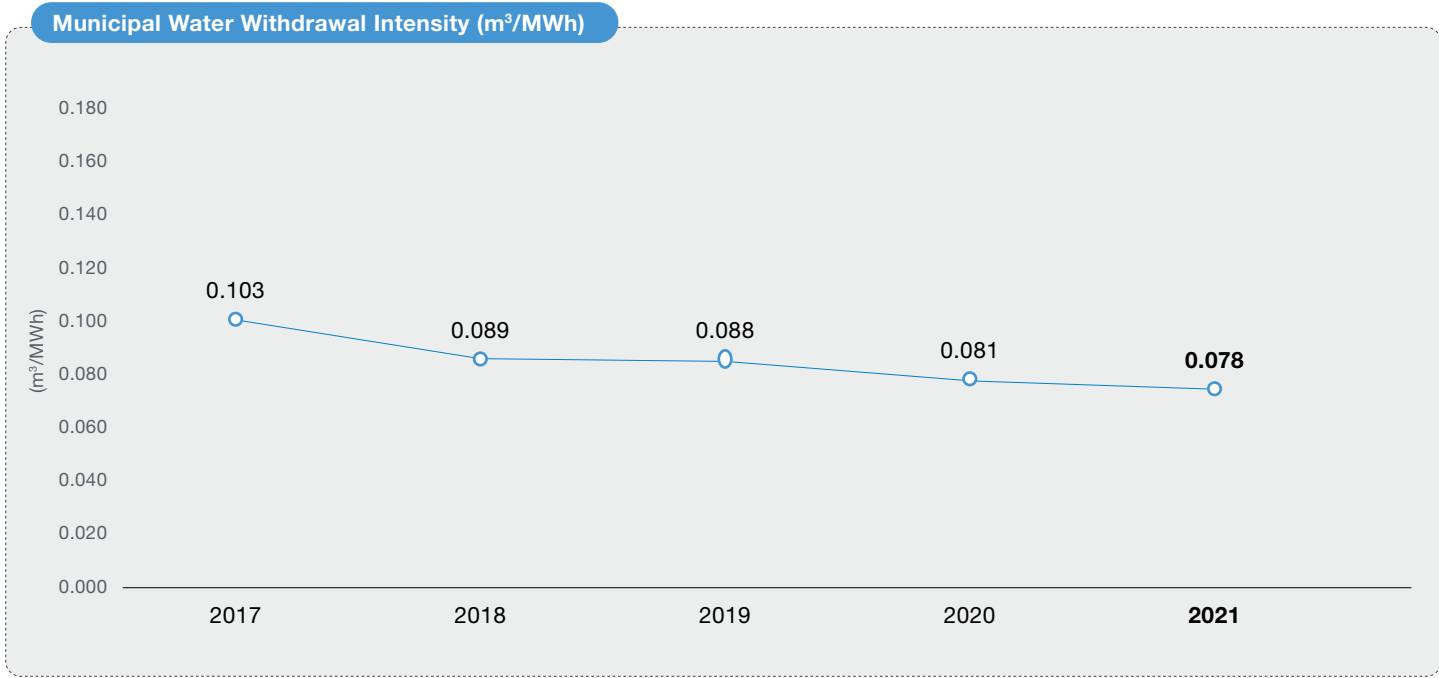
<sup>\*</sup> This total water withdrawn by source data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.

WATER WITHDRAWAL INTENSITY BY SOURCE (THERMAL PLANTS)

Water Withdrawal Intensity by Source	Unit	2017	2018	2019	2020	2021
Municipal Water Withdrawal Intensity	m³/MWh	0.103	0.089	0.088	0.081	0.078
Sea Water or Other Natural Water Source Withdrawal Intensity	m³/MWh	40.62	35.57	33.04	23.87	33.10

103-3

PRESERVING THE ENVIRONMENT

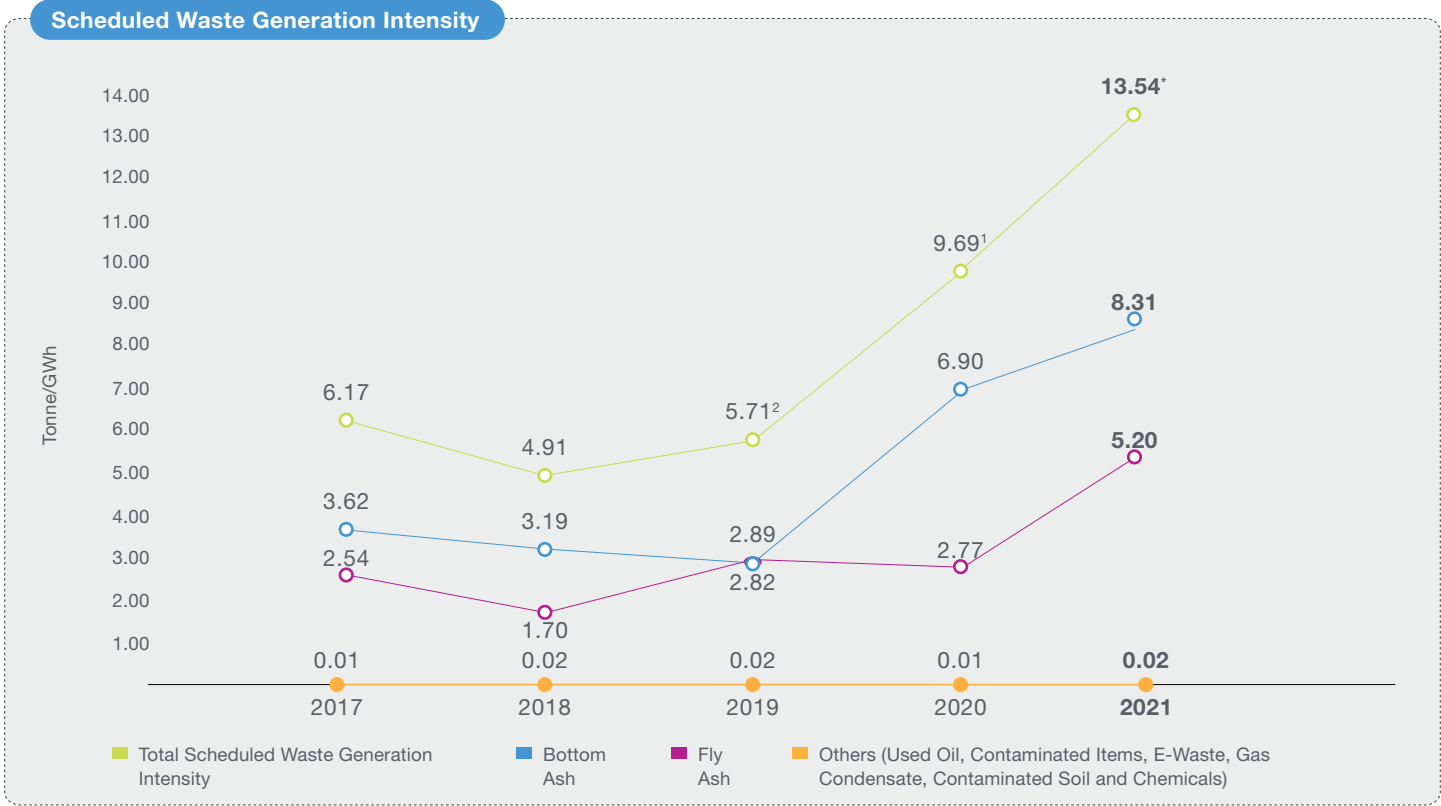




PRESERVING THE ENVIRONMENT

SCHEDULED WASTE MANAGEMENT

We comply with the Environmental Quality (Scheduled Wastes) Regulation 2005 and ensure that our scheduled waste is responsibly disposed of. Monthly inventory reporting is implemented across our operations, and we have engaged external contractors to collect and responsibly dispose of our scheduled waste. Unfortunately, despite our best efforts, the Company was fined RM 2,000 in Long Lama Power Station and RM 4,000 in the Central Region Office for violating the Environmental Quality (Scheduled Wastes) Regulation 2005. Among the incidents were due to used battery stored exceedingly more than 180 days, no dedicated waste storage in place, exceeding the permitted storage limit, as well as absent of proper labelling. We have conducted the assessment, and all have been rectified accordingly.



**Notes:**  
<sup>1</sup> This scheduled waste generation intensity data has been assured by a third party for Sustainability Report 2020.  
<sup>2</sup> This scheduled waste generation intensity data has been assured by a third party for Sustainability Report 2019.  
<sup>\*</sup> This scheduled waste generation intensity data has been assured by a third party. Read the Independent Assurance Report on pages 178-182.

Year		2017	2018	2019	2020	2021
Parameter	Unit					
Total SO <sub>x</sub> and NO <sub>x</sub> Emissions						
SO <sub>x</sub>	Tonne	3,720.17	1,656.62	454.33	3,589.52	858.73
NO <sub>x</sub>	Tonne	1,893.59	1,046.51	2,307.27	5,433.16	2,251.75
SO <sub>x</sub> and NO <sub>x</sub> Emissions Intensity						
SO <sub>x</sub>	kg/kWh	0.00014894	0.00006212	0.00001673	0.00013139	0.00002848
NO <sub>x</sub>	kg/kWh	0.00007581	0.00003924	0.00008504	0.00019884	0.00007466

PRESERVING THE ENVIRONMENT

ENVIRONMENTAL COMPLIANCE

Sarawak Energy is committed to ensuring full compliance with all laws and regulations. Our Internal Environmental Compliance Audit (IECA) is a core part of our commitment to ensuring that we are operating in compliance with EIA conditions and other environmental regulations. It is a self-regulatory process undertaken internally to detect incidences of non-compliance and ensure corrective action and/or preventive measures are put in place prior to any inspections by a third-party of regulatory authority. The IECA is applied to all our 11 major projects that require EIA/EMP approval and is conducted quarterly for the substation, transmission line, coal mining, Balingian operator village and Tanjung Kidurong Combined Cycle Power Plant projects and yearly for Baleh HEP.

In 2021, all 11 Sarawak Energy projects (construction stage) recorded zero penalties/fines from Federal or State environmental authorities.



ENVIRONMENTAL TRAINING

Our operations require specific skills and knowledge on environmental management and regulations. To ensure environmental excellence across our operations, we provide regular training on various environmental management topics relevant to our operations.

Industrial Effluent Treatment System (IETS) & Sewage Treatment System (STS): Design and Operation Requirements (virtual)	Erosion and Sediment Control Plan (ESCP) Reviewer's Training (virtual)
Air Pollution Control System (APCS) and Fuel Burning Equipment (FBE): Design and Operation Requirements (virtual)	Corporate HSSE Week: Emerging Water Pollutants Talk
Erosion and Sediment Control (ESC) Reviewer's Training (virtual)	Corporate HSSE Week: Wildlife Protection Talk
Refresher Environmental Training 2021	









## PRESERVING THE ENVIRONMENT

## PRESERVING THE ENVIRONMENT

# ENVIRONMENTAL AWARENESS



### Sarawak Energy Ecolution Challenge 2021



Held from  
**30 April to  
31 October  
2021**

**214**  
employees participated

A series of five challenges involving **repurposing, recycling, photography, plogging and chilli-planting**

Winners were from **SEB Power Department, Transmission Department and HSSE Department** respectively

### Sarawak Energy Digitalised Waste Management 3R programme



➤ Launching of Sarawak Energy Digitalised Waste Management 3R Programme.

Rolled out on **1 November** in collaboration with **iCycle Services Sdn. Bhd.**

Aims to **improve waste management and recycling practices** and enables **tracking and monitoring of recycling activities.**

Recycling facilities set up in **Menara Sarawak Energy, Wisma SESCO, Sarawak Energy Recreation Centre, Sarawak Energy Learning Centre, Western Region Office, SESCO Central Store, Sejingkat Power Plant, Saradise Customer Service Counter and Kota Samarahan Retail Office.**

### Sarawak Energy Go Green Music Vibes Video Competition 2021



Held between **6 August and 15 September 2021** in conjunction with **Sarawak Energy HSSE Excellence Week 2021.**

Secondary school students had the opportunity to record a video of themselves performing a song using 'green' instruments made from recycled or used materials.

The champion for 2021 was **Tingketong Breeze** from **SMK Bandar Samariang**, followed by two groups from **SMK Tun Ahmad Zaidi - Friends of Environment (FOE)** and **Leleng Band.**



## CREATING VALUE FOR STAKEHOLDERS

## CREATING VALUE FOR STAKEHOLDERS



**Note:**

\* These lost time injury frequency rate and Sarawak electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.



➤ *Our people are our greatest asset.*

## DEVELOPING THE EMPLOYEES OF SARAWAK ENERGY

In fulfilling our role as a responsible corporate organisation that supplies energy to people in Sarawak, we are committed to investing in our workforce. In 2021, Sarawak Energy continued to show its care and commitment for the health, wellbeing, and safety of its valued employees, especially during the COVID-19 pandemic.

## Providing Opportunities for All

Despite the difficulties we faced during the pandemic, Sarawak Energy continued to grow from strength to strength. We increased the numbers of our diverse workforce from 5,381 in 2020 to 5,442 in 2021.

The following are statistics of our employees in the year under review:

### Employee Breakdown by Gender for Year 2021

Men	By Position	Women
6	Board of Directors	0
13	GEC	2
24	HoD/Top Management	10
190	Senior Management	84
775	Middle Management	529
3,205	Non-executive	610

In the year under review, we employed 163 new employees, of whom 42 were women and 121 were men. A detailed breakdown of new hires and staff turnover by gender and age can be found on pages 183 to 232 of the GRI Content Index.



## New hires

163

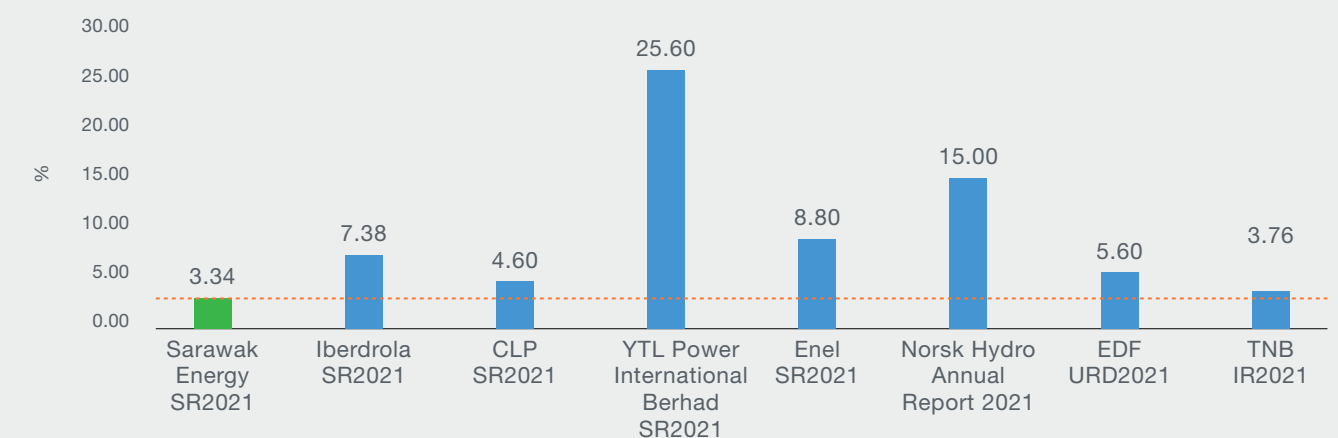
(mostly below 30 years old)



## Turnover

182

### International Comparison of Turnover Rate for Power Utility Companies



103-1, 103-3, 404-1

CREATING VALUE FOR STAKEHOLDERS

TRAINING & EDUCATION

The total hours of training during the year increased by about 218%. In 2021, we recorded 166,574 training hours compared to 52,308 hours in 2020. Despite disruptions from the pandemic, SEB has continuously nurtured its employees through learning development. This is in addition to our employees’ proactive approach of enrolling themselves in related online programmes to enhance their skills in their daily tasks. For instance, 51,555 hours (66% of total learning hours) in 2020 and 156,783.61 hours (91% of total learning hours) in 2021 were from our employees’ own initiative. The total and average hours of training by employee category and gender are shown in the following table:

Year	2020	2021
Total Number of Employees by Category		
Management	54	49
Executive	1,468	1,578
Non-executive	3,864	3,815
Total Hours of Training by Category		
Management	1,505.80	1,971.82
Executive	40,945.16	87,115.35
Non-executive	35,652.10	77,486.69
Average Hours of Training by Category		
Management	27.89	40.24
Executive	27.89	55.21
Non-executive	9.23	20.31

AVERAGE HOURS OF TRAINING BY CATEGORY AND BY GENDER

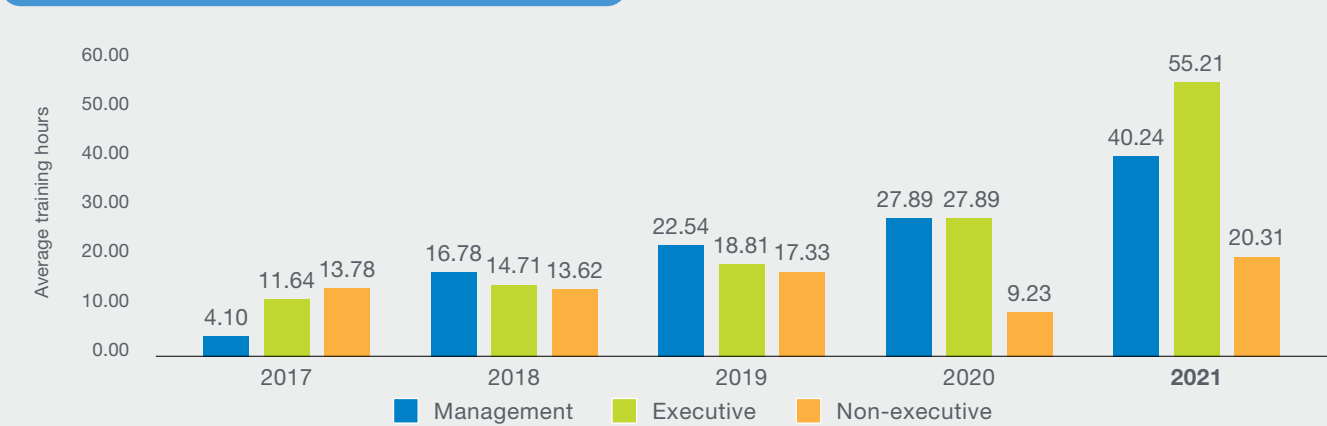
Year	2020		2021	
	Male	Female	Male	Female
Total Number of Employees by Category				
Management	42	12	37	12
Executive	907	561	965	613
Non-executive	3,237	627	3,205	610
Total Hours of Training by Category				
Management	1,019.80	486.00	1,335.60	636.22
Executive	24,021.30	16,923.86	52,708.67	34,406.68
Non-executive	30,697.05	4,955.05	61,341.71	16,144.98
Average Hours of Training by Category				
Management	24.28	40.50	36.10	53.02
Executive	26.48	30.17	54.62	56.13
Non-executive	9.48	7.90	19.14	26.47

- Notes:
- Year 2020 data was revised to reflect additional learning hours recaptured during internal L&D learning data cleansing exercise in Year 2021.
  - Year 2021 data includes formal learning programmes, knowledge sharing and learning activities.

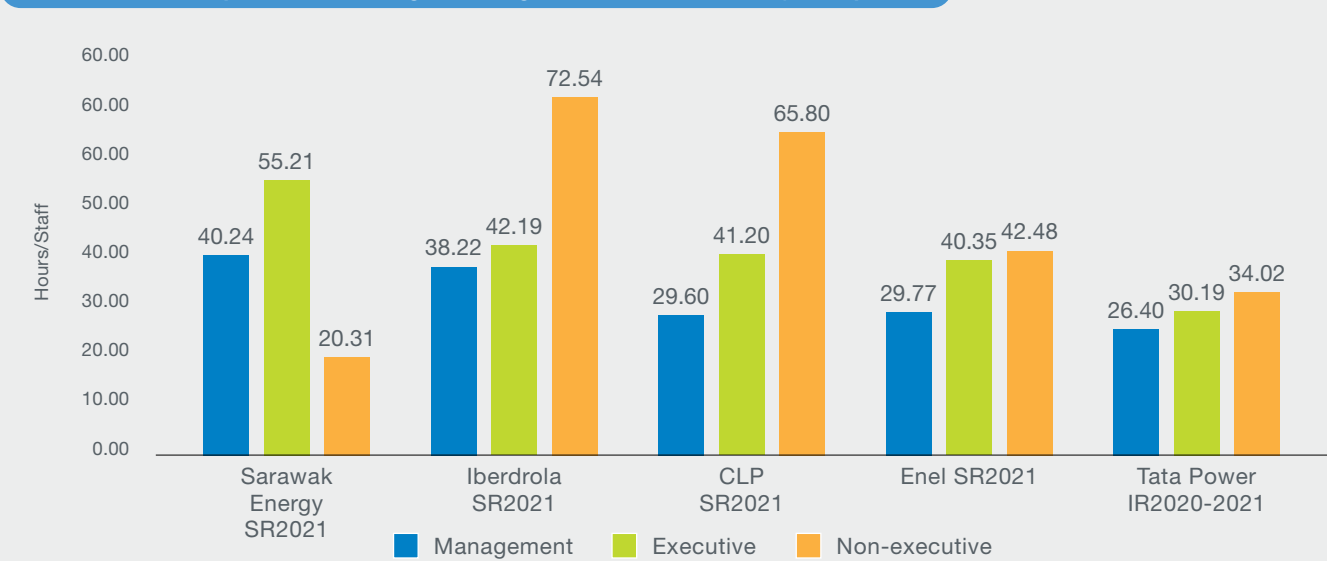
103-3, 404-1

CREATING VALUE FOR STAKEHOLDERS

Average Hours Overall Training Course by Category



International Comparison of Average Training Hours for Power Utility Companies







103-2, 103-3, 403-4, 403-6, 403-9

CREATING VALUE FOR STAKEHOLDERS

Rate of fatalities as a result of work-related injury

Category	Employees only	Contractors only
Number of fatalities	0	1
Number of hours worked	12,534,254*	16,108,455*
Hours worked rate	1,000,000	1,000,000
Rate of fatalities	0.00	0.062

Rate of high-consequence work-related injuries (excluding fatalities)

Category	Employees only	Contractors only
Number of LTI (excluding fatalities)	7*	1*
Number of hours worked	12,534,254*	16,108,455*
Hours worked rate	1,000,000	1,000,000
Rate of high-consequence work-related injuries (excluding fatalities)	0.558	0.062

**Note:**  
\* These total lost time injury cases and total man-hours data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

Ensuring Occupational Health & Safety

Health and safety awareness campaigns and activities are organised regularly to educate employees and contractors and to embed the Company’s HSE values in the slogan ‘Saving Lives, Raising Standards, and Nurturing Culture’.

Despite disruptions from the pandemic, we implemented several initiatives in 2021 to promote HSE awareness among our employees, contractors and the surrounding communities. We also achieved meaningful milestones and won awards for our efforts to uphold the health and safety of our stakeholders while conserving the environment.

Occupational Health & Safety Activities in 2021

Virtual Sarawak Energy HSSE Excellence Week 2021 - Opening & Closing Ceremony

- On 25 October 2021, the GCEO Datuk Haji Sharbini Suhaili officiated the opening ceremony of our HSSE Excellence Week 2021 themed ‘Saving Lives, Raising Standards, Nurturing Culture’
- The event also included educational talks and exciting activities such as HSSE quizzes and games
- This was followed by an HSSE transformation journey video in which Datu Haji Sharbini; Marconi Madai, SVP for HSSE; Ir. Robin Tigai, GM for HSE and Shirin Jai Abdul Rashid, GM for Corporate Security highlighted milestones in our HSSE journey
- Sarawak Energy HSSE Excellence Week 2021 concluded to encourage all staff to be HSSE ambassadors and commit themselves to zero harm, zero intrusion and healthy living targets
- The programme ended with a series of videos by in-house HSSE talents that advocated for HSSE excellence

KFA-HSSE Excellence Contractor Transformation (CTP) Award 2020

The CTP Award 2020 was held on 30 June 2021 to recognise contractors’ contributions in cultivating HSSE excellence in our projects. The event involved the enrolment of 36 contractors (two from SER and eight from DPE) and is in line with the Department of Occupational Safety & Health Master Plan 2016-2020 to establish HSE self-regulatory culture among contractors.

HSSE Week 2021 – Power Plants & Regional Offices

- Celebrated annually in all Sarawak Energy power plants and regional offices to promote the importance of Health, Safety, Security & Environment at work, while raising awareness among staff and contractors on the theme ‘Saving Lives, Raising Standards & Nurturing Culture’
- Activities included in the programme were: HSE talks, training for first aiders, firefighting training, blood donation, HSE quiz and an exhibition to highlight HSE procedures and practices

Learning from TNB’s Tenaga Safety Culture Experience

- On 19 February 2021, the HSSE team partnered with TNB to organise a sharing session on TNB’s Tenaga Safety Culture
- Discussions included the challenges of TNB and methodologies applied in implementing Tenaga Safety Culture, allowing participants to gain knowledge on more strategies to cultivate a generative HSE culture in Sarawak Energy

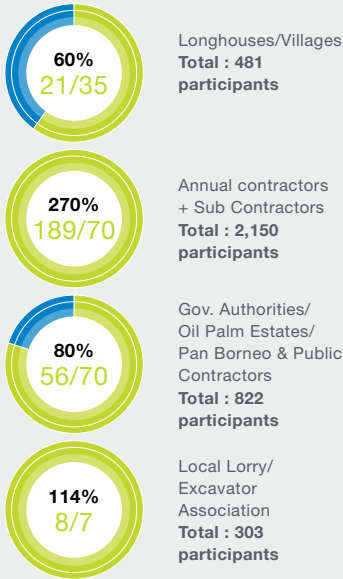
HSSE Management Walkabout to Rural Offices

- HSSE management had a walkabout session accompanied by regional managers to interact as well as gain feedback on HSE implementations
- Several issues such as HSE Culture, safety practices, safe work procedures, contractors’ management and challenges with Rural Electrification (RE) in their project were brought up, and findings were reported to the HSSE management group to address areas that need improvements

Keeping Our Communities Safe

Year 2021 was a challenging year for us due to the COVID-19 pandemic, which greatly affected our safety awareness engagements with the public especially for those residing in the longhouses and to the government authorities.

However, we managed to achieve the set annual target and conducted briefings with the Government authorities, oil palm estates, public contractors and Pan Borneo Contractors.



Electricity Safety Awareness Talk to Telekom Malaysia Staff & Contractors

- To educate TM staff and contractors on our OHL systems, installation, technical support, etc.
- Conducted 5 session: two in Kuching on 21 to 23 July 2021 and 1 session each for Sibu, Bintulu and Miri on 15, 21 & 26 July 2021

Safety Awareness Talk to Villagers/Longhouses

- To ensure electricity safety awareness embedded among villages and strict adherence to SOP and guidelines for COVID-19

Safety Briefing to our Annual Contractors & Sub-Contractors, Public Contractors, Palm Oil Estates, Pan Borneo Contractors

- To ensure annual and public contractors comply with our HSE requirements and to prevent any injuries, risks and fatalities

Engagement Programme with Government Agencies

- A collaboration with DOSH and BOMBA offices for our equipment’s Certificate of Fitness (CF) and premise for Fire Certificate renewal application to ensure we are complying to legal requirements
- A meeting was conducted with related government agencies to discuss and seek advice on operational issues
- A few government agencies such as DOSH conducted compliance visits to our premises where we briefed them on our operational practices on health and safety

Electrical Safety Awareness for Lorry Associations

- The Ministry of Transport Sarawak and Sarawak Energy organised an Electrical Safety Awareness for Lorry Associations on 26 November 2021
- This engagement was to ensure that all lorry drivers are aware of safety precautions when working near overhead lines

103-2, 103-3, 403-3, 403-4, 403-6, 403-7

CREATING VALUE FOR STAKEHOLDERS







103-1, 103-2, 103-3, 203-1, EU26

# LIGHTING UP SARAWAK

We strive to ensure that the whole state is electrified and continue to make good progress in increasing rural electrification coverage.

As at end-2021, we provided electricity to 98.6%\* of Sarawak with rural electrification coverage increasing from 95.3%<sup>1</sup> in 2020 to 96.5%\*.

Year	2017	2018	2019	2020	2021
Sarawak Electricity Coverage (%)	95.5	96.0	97.0 <sup>1</sup>	98.01 <sup>1</sup>	98.6*
Urban (%)	100	100	100	100	100
Rural (%)	89.8	91.0	93.0 <sup>1</sup>	95.3 <sup>1</sup>	96.5*

Notes:  
<sup>1</sup> These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party for Sustainability Report 2020.  
\* These Sarawak electrification coverage and rural electrification coverage data have been assured by a third party. Read the Independent Assurance Report on pages 178-182.

In the year under review, we continued to advance the rural electrification agenda under the State Government’s RM2.37 billion Projek Rakyat initiative and our own Rural Electrification Scheme (RES), Hybrid programme and Sarawak Alternative Rural Electrification Scheme (SARES). Following the 6,610 rural households electrified in 2020, Sarawak Energy was able to bring 6,037 more rural households in 2021 into the fold. Of the 6,037 households, 4,010 were connected to the grid while the remainder were connected through off-grid solutions.

Sarawak Energy also expanded its solar hybrid system with total capacity of 8,650kW in 2021 compared to 8,618kW in 2020 following the completion of the Nanga Bebanan and Nanga Meluan hybrid stations in 2021.



Rh Kana, Ulu Tekalit, Song District in Kapit Division.

Grid/ Non-Grid	Year	2017	2018	2019	2020	2021
Grid	Rural Electrification Scheme (RES)	5,409	3,990	5,239	3,186	4,010
Non-Grid	Hybrid	966	270	483	70	115
	SARES	1,124	1,448	3,122	3,354	1,912
	TOTAL	7,499	5,748	8,844	6,610	6,037

## SARES Solar Project



Solar panel cleaning and basic maintenance training for the local communities.


Year	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
Installed Capacity (kW)	1,434.87	1,619.69	1,990.65	3,128.82	4,022.00
Villages	58	59	75	85	131
Door	1,369	1,601	1,968	3,027	4,065





103-2, 103-3, 203-1, 203-2, 413-1

DEVELOPING A SUSTAINABLE COMMUNITY



Environmental Management and Conservation


**RIVER CLEAN-UP ACTIVITY**  
Around 50 volunteers comprising Sarawak Rivers Board (SRB) officers, Sarawak Energy and Bakun’s lakeside community of Uma Balui Long Kebuho Naha Jaley participated in a gotong-royong exercise to clear floating debris at Long Kebuho, about 80km upstream from Bakun Hydroelectric Plant (HEP). The clearing of floating debris would make it easier for villagers who live and commute via boats upstream on the lake and through upriver tributaries.

**FISH CONSERVATION PROJECT**  
Sarawak Energy continued to support the Fish Conservation Project at Sungai Murum. The project was launched in 2020 and aims to conserve and replenish native fish populations such as Empurau, Semah, Tengadak and Baung. It also monitors downstream water quality using the fish as a bio-indicator and provides biological assessment of fish growth and survival along Sungai Murum. In 2021, Sarawak Energy implemented the second phase of the project which includes:

- Enhancing the security of the conservation area by installing an entrance gate, signages and lighting along the access road to the riverbank and at the floating cage
- Improvement of netting structure, fish food, transportation, and maintenance of the conservation project

102-12, 103-2, 103-3, 413-1

DEVELOPING A SUSTAINABLE COMMUNITY



Culture and Heritage

**HANDICRAFT TRAINING**  
A total of 15 artisans from the Bakun and Murum Resettlement were given training on sewing techniques for rattan handicraft products in December 2021 to widen their skillsets to enable them to produce value-added indigenous handicraft products and also improve their sources of income. Sarawak Energy organised the programme with the training conducted by a professional trainer from the Malaysian Handicraft Development Corporation (MHDC).



Artisans from Bakun and Murum resettled community at the handicraft skills development training.

**ANNUAL MURUM BATU TUNGUN BLESSING CEREMONY**  
The Murum Batu Tungun Blessing Ceremony took place on November 30, 2021 according to Bungan rites. This continues an annual tradition that Sarawak Energy has organised together with the Murum Penan Development Committee since 2008. Community leaders from seven longhouses from Murum Resettlement Scheme and the host community attended the ceremony.

**CONSERVING CULTURAL HERITAGE**  
Sarawak Energy consistently upholds local culture and heritage, going the extra mile to ensure that elements of Sarawak’s unique cultural identify are preserved and conserved for future generations.



Indigenous Iban artisans, specialising in pua kumbu, from Rumah Gare in Nanga Kain, Baleh.

**PUA KUMBU VIDEO DOCUMENTARY**  
In the year under review, we produced a video documentary together with the artisans of Rh Garie in Kapit to highlight the ‘pua kumbu’ sacred cloth weaving rituals. The long-form documentary showcased the techniques, traditions and indigenous beliefs practiced by the community of weavers.

Sarawak Energy plans to incorporate the documentary as a foundation for ‘pua kumbu’ training as part of its Baleh Handicraft Development Project, where artisans from 54 Baleh Hydroelectric Project affected communities will be engaged to participate in this project. The training aims to transfer the knowledge and skills of traditional ‘pua kumbu’ weaving to the younger generation.

Rh Garie, located on the right bank of Sungai Kain, a tributary of the Baleh River in Kapit, is home to Borneo’s most celebrated dream weavers. Bangie Embol of Rh Garie, a UNESCO-recognised master weaver, is the central narrator of the documentary.





# INDEPENDENT THIRD PARTY ASSURANCE STATEMENT



## LRQA Independent Assurance Statement

Relating to Sarawak Energy Berhad's Mandatory Key Performance Indicators for Sustainability Reporting in 2021

This Assurance Statement has been prepared for Sarawak Energy Berhad (SEB) in accordance with our contract.

### Terms of Engagement

LRQA was commissioned by Sarawak Energy Berhad (SEB) to provide independent assurance of its chosen key performance indicators from SEB Sustainability Report 2021 ("the Report") in accordance with our contract with them against the assurance criteria below to a limited level of assurance and materiality of the professional judgement of the verifier that considers 5% threshold using ISO 14064 - Part 3 for greenhouse gas emissions and LRQA's verification procedure for non GHG data. LRQA's verification procedure is based on current best practise and is in accordance with ISAE 3000 and ISAE 3410.

Our assurance engagement covered SEB's operations and activities in calendar year 2021 related to Power Generation in Sarawak region of Malaysia. SEB generates power in Main Grid through a mix of coal, gas and hydro and in Northern Grid using diesel. Our engagement specifically covered the following requirements:

- Verifying conformance with:
  - SEB's reporting methodologies for the selected datasets.
- Reviewing whether the Report has taken account of The Global Sustainability Standards Board (GSSB) Global Reporting Initiative (GRI) Standards and particularly Sections:
  - 101: Foundation (2016)
  - 305-4: GHG Emissions Intensity (2016)
  - 306-3: Waste Generated (2020)
  - 303-3a: Total Water Withdrawal (2018)
  - 301-1: Materials Used by Weight or Volume (2016)
  - 201-1: Direct Economic Value Generated and Distributed (2016)
  - 204-1a: Procurement Practices – Proportion of Spending on Local Suppliers (2016)
  - 403-9a, ii., v.; 403-9b, ii., v.: Occupational Health and Safety – Work-related Injuries (2018)
  - G4 Sector Disclosures – Electric Utilities EU26
  - 305-2a., c., e., g.: Energy Indirect (Scope 2) GHG Emissions (2016)
  - 305-3a., b., g.: Other Indirect (Scope 3) GHG Emissions (2016)
- Evaluating the accuracy and reliability of data and information for only the selected indicators and sub-indicators listed below:
  - a. Main Grid Emission Intensity (tCO<sub>2</sub>eq/MWh)
    - Fuel Consumption (Tonne, Litre, MMBtu)
    - Main Grid Net Energy Generated (MWh)
    - Net Calorific Value (kJ/kg, MJ/Litre, MJ/Nm<sup>3</sup>)
  - b. Northern Grid Emission Intensity (tCO<sub>2</sub>eq/MWh)
    - Fuel Consumption (Litre)
    - Northern Grid Net Energy Generated (MWh)
    - Net Calorific Value (MJ/Litre)
  - c. Scheduled Waste Generation Intensity (Mt/GWh)
    - Volume of Waste Generated (Mt)
    - Gross Electricity Generated (GWh)
  - d. Total Water Withdrawal by Source from Main Grid Connected Power Plants (m<sup>3</sup>)



- Municipal Water (m<sup>3</sup>)
- Natural Water (m<sup>3</sup>)
- Operating Hours
- e. Annual Water Volume for Electricity Generation from Main Grid Connected Hydropower Plants (million m<sup>3</sup>)
  - Operating Hours for Annual Water Volume for Electricity Generation
- f. Economic Value Retained (Million RM)
- g. Total Value of Tenders Awarded to Local Sarawakian Companies (RM)
  - Operations (RM)
  - Capital Works (RM)
- h. Lost Time Injury Frequency Rate (LTIFR) (Lost Time Injuries per Million Man Hours)
  - Total Lost Time Injury Cases
  - Total Man Hours
- i. Sarawak Electrification Coverage (%)
  - Rural Electrification Coverage (%)
- j. Scope 2 Emissions from Buildings and Office (tCO<sub>2</sub>eq)
- k. Scope 3 Emissions from Business Air Travel (tCO<sub>2</sub>)

Aside from the Scope 3 emissions mentioned above, our assurance engagement excluded the data and information of SEB's suppliers, contractors and any third-parties mentioned in the report. Our assurance engagement also excluded materiality assessment.

LRQA's responsibility is only to SEB. LRQA disclaims any liability or responsibility to others as explained in the end footnote. SEB's responsibility is for collecting, aggregating, analysing and presenting all the data and information within the Report and for maintaining effective internal controls over the systems from which the Report is derived. Ultimately, the Report has been approved by, and remains the responsibility of SEB.

### LRQA's Opinion

Based on LRQA's approach nothing has come to our attention that would cause us to believe that SEB has not, in all material respects:

- Met the requirements of the criteria listed above; and
- Disclosed accurate and reliable performance data and information as summarized in Table 1 below.

The opinion expressed is formed on the basis of a limited level of assurance<sup>1</sup> and at the materiality of the professional judgement of the verifier.

### LRQA's Approach

LRQA's assurance engagements are carried out in accordance with our verification procedure. The following tasks were undertaken as part of the evidence gathering process for this assurance engagement:

- performing a risk assessment and developing a Verification Plan and Sampling Plan;
- reviewing 2021 data and records at an aggregated level;
- interviewing relevant employees of the organization responsible for managing data and records including those related to GHG emissions;

<sup>1</sup> The extent of evidence-gathering for a limited assurance engagement is less than for a reasonable assurance engagement. Limited assurance engagements focus on aggregated data rather than physically checking source data at sites. Consequently, the level of assurance obtained in a limited assurance engagement is lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.



INDEPENDENT THIRD PARTY ASSURANCE STATEMENT



- assessing SEB's data management systems to confirm they are designed to prevent significant errors, omissions or misstatements in the Report. We did this by reviewing the effectiveness of data handling procedures, instructions and systems, including those for internal quality control; and
- reviewing a small sample of original data for KPIs identified as highest risk during the risk assessment.

Observations

Further observations and findings, made during the assurance engagement, are:

- Ensure calibration records of the energy meters that record electricity dispatch and auxiliary consumption from the Main Grid and Northern Grid are maintained; and
- For LTIFR, initiate measure of actual work hours rather than current planned hours that does not account for public holidays and vacation/ sick time.

LRQA's Standards, Competence and Independence

LRQA implements and maintains a comprehensive management system that meets accreditation requirements for ISO 14065 Greenhouse gases – Requirements for greenhouse gas validation and verification bodies for use in accreditation or other forms of recognition and ISO/IEC 17021 Conformity assessment – Requirements for bodies providing audit and certification of management systems that are at least as demanding as the requirements of the International Standard on Quality Control 1 and comply with the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants.

LRQA ensures the selection of appropriately qualified individuals based on their qualifications, training and experience. The outcome of all verification and certification assessments is then internally reviewed by senior management to ensure that the approach applied is rigorous and transparent.

The verification is the only work undertaken by LRQA for SEB and as such does not compromise our independence or impartiality.

Signed

Dated: 08 July 2022

Ketan Deshmukh  
Lead Verifier  
On behalf of LRQA Limited  
LRQA reference: KLR00000592/ 4744534

Derek Markolf  
Technical Reviewer

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Table 1. Summary of SEB Key Data for Calendar Year 2021:

Key Performance Indicators and Sub-Indicators	Value	Units
a. Main Grid Emission Intensity	0.198	tCO <sub>2</sub> eq/MWh
• Fuel Consumption		
• Coal	2,940,286.82	Tonne
• Diesel	26,313,382.07	Litre
• Natural Gas	32,806,349.50	MMBtu
• Net Energy Generated	30,162,881.89	MWh
• Net Calorific Value		
• Coal	16,528.30	kJ/kg
• Diesel	35.95	MJ/ Litre
• Natural Gas	38.91	MJ/ Nm <sup>3</sup>
b. Northern Grid Emission Intensity	0.600	tCO <sub>2</sub> eq/MWh
• Fuel consumption - Diesel	39,435,748	Litre
• Net Energy Generated	167,770.63	MWh
• Net Calorific value of Diesel	35.10	MJ/ Litre
a. Scheduled Waste Generation Intensity	13.54	Tonne/GWh
• Volume of Waste Generated	397,133.10	Tonne
• Gross Electricity Generated	29,333.67	GWh
b. Total Water Withdrawal by Source from Main Grid Connected Power Plants		
• Municipal Water (3rd Party Water)	2,405,834	m <sup>3</sup>
• Seawater	1,016,326,648	m <sup>3</sup>
• Surface Water (River Water)	4,186,688	m <sup>3</sup>
• Operating Hours	55,700	Hours (for all units)
c. Annual Water Volume for Electricity Generation from Main Grid Connected Hydropower Plants	53,075.13	million m <sup>3</sup>
• Operating Hours	127,396.35	Hours (for all units)
d. Economic Value Retained	2,440.90	Million RM
e. Total Value of Tenders Awarded to Local Sarawakian Companies	1,397,036,132.81	RM
• Operations	1,061,052,945.37	RM
• Capital Works	335,983,187.44	RM
f. Loss Time Injury Frequency Rate (LTIFR) (excluding fatalities)	0.279	LTIs/million man hrs
• Employees Only	0.558	LTIs/million man hrs

















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GRI CONTENT INDEX FOR  
‘IN ACCORDANCE’ – CORE

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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
Biodiversity					
GRI 103: Management Approach 2016					
103-1	Explanation of the material topic and its Boundary	Preserving the Environment, p. 147			
103-2	The management approach and its components	Climate Action Stewardship Through Sustainable Solutions, p. 117; Preserving the Environment, p. 147 & p. 154 – 157			
103-3	Evaluation of the management approach	Preserving the Environment, p. 155 - 157			
GRI 304: Biodiversity 2016					
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Internalising the Global Sustainability Agenda, p. 99; Preserving the Environment, p. 147 & p. 155 - 157		No 6 - Ensure availability and sustainable management of water and sanitation for all  No 14 - Conserve and sustainably use the oceans, seas and marine resources for sustainable development  No 15 - Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss	

Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
304-2	Significant impacts of activities, products, and services on biodiversity	Internalising the Global Sustainability Agenda, p. 99; Climate Action Stewardship Through Sustainable Solutions, p. 117; Preserving the Environment, p. 147 & p. 155 - 157		No 6 - Ensure availability and sustainable management of water and sanitation for all  No 14 - Conserve and sustainably use the oceans, seas and marine resources for sustainable development  No 15 - Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss	
Emissions					
GRI 103: Management Approach 2016					
103-1	Explanation of the material topic and its Boundary	Climate Action Stewardship Through Sustainable Solutions, p. 106 & 120			
103-2	The management approach and its components	Renewable Energy for Sarawak & Beyond, p. 9; Global Trends Towards Net Zero, p. 102; Climate Action Stewardship Through Sustainable Solutions, p. 107, 109 & 120; Our Response to Climate Change, p. 121 & 126 - 129; Preserving the Environment, p. 152			
103-3	Evaluation of the management approach	Creating Long-Term Value, p. 101; Climate Action Stewardship Through Sustainable Solutions, p. 107 - 108 & p. 118 - 119; Our Response to Climate Change, p. 121 & 126 - 129; Preserving the Environment, p. 152			











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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD																																																	
305-4	GHG emissions intensity	<div><div><div>Sarawak Energy Northern Grid CO<sub>2</sub> Emissions Intensity 2010 - 2021 (tCO<sub>2</sub>eq/MWh)</div><div><table><tr><th>Year</th><th>Intensity (tCO<sub>2</sub>eq/MWh)</th></tr><tr><td>2010</td><td>0.659</td></tr><tr><td>2011</td><td>0.660</td></tr><tr><td>2012</td><td>0.675</td></tr><tr><td>2013</td><td>0.687</td></tr><tr><td>2014</td><td>0.678</td></tr><tr><td>2015</td><td>0.668</td></tr><tr><td>2016</td><td>0.680</td></tr><tr><td>2017</td><td>0.678<sup>4</sup></td></tr><tr><td>2018</td><td>0.683<sup>3</sup></td></tr><tr><td>2019</td><td>0.670<sup>2</sup></td></tr><tr><td>2020</td><td>0.607<sup>1</sup></td></tr><tr><td>2021</td><td>0.600<sup>*</sup></td></tr></table></div></div><div><div>Notes:</div><div><div><sup>1</sup> This northern grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2020.</div><div><sup>2</sup> This northern grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2019.</div><div><sup>3</sup> This northern grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2018.</div><div><sup>4</sup> This northern grid CO<sub>2</sub> emissions intensity data has been assured by a third party for Sustainability Report 2017.</div><div><sup>*</sup> This northern grid CO<sub>2</sub> emissions intensity data has been assured by a third party. Read the Independent Assurance Report on pages 178 - 182.</div></div></div><div><div><div>Sarawak Energy CO<sub>2</sub> Intensity for Stand-alone Grids 2010 - 2021 (tCO<sub>2</sub>eq/MWh)</div><div><table><tr><th>Year</th><th>Intensity (tCO<sub>2</sub>eq/MWh)</th></tr><tr><td>2010</td><td>0.787</td></tr><tr><td>2011</td><td>0.816</td></tr><tr><td>2012</td><td>0.913</td></tr><tr><td>2013</td><td>0.876</td></tr><tr><td>2014</td><td>0.882</td></tr><tr><td>2015</td><td>0.890</td></tr><tr><td>2016</td><td>0.895</td></tr><tr><td>2017</td><td>0.893</td></tr><tr><td>2018</td><td>0.853</td></tr><tr><td>2019</td><td>0.825</td></tr><tr><td>2020</td><td>0.834</td></tr><tr><td>2021</td><td>0.776</td></tr></table></div></div></div><div>Yes</div><div>No 3 – Ensure healthy lives and promote wellbeing for all at all ages</div><div>No 12 – Ensure sustainable consumption and production patterns</div><div>No 13 – Take urgent action to combat climate change and its impacts</div><div>No 14 – Conserve and sustainably use the oceans, seas and marine resources for sustainable development</div><div>No 15 - Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss</div><div>TCFD</div></div>	Year	Intensity (tCO <sub>2</sub> eq/MWh)	2010	0.659	2011	0.660	2012	0.675	2013	0.687	2014	0.678	2015	0.668	2016	0.680	2017	0.678 <sup>4</sup>	2018	0.683 <sup>3</sup>	2019	0.670 <sup>2</sup>	2020	0.607 <sup>1</sup>	2021	0.600 <sup>*</sup>	Year	Intensity (tCO <sub>2</sub> eq/MWh)	2010	0.787	2011	0.816	2012	0.913	2013	0.876	2014	0.882	2015	0.890	2016	0.895	2017	0.893	2018	0.853	2019	0.825	2020	0.834	2021	0.776
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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD	
	Plants CO <sub>2</sub> Intensity (tCO <sub>2</sub> eq/MWh) - Main Grid			Yes	TCFD	
	Year	Plant (Main Grid)	Total CO <sub>2</sub> Emissions (tCO <sub>2</sub> eq)	Gross Energy Generated from Thermal (MWh)		CO <sub>2</sub> Intensity (tCO <sub>2</sub> eq/ MWh)
2017	Sejangkat Power Corp		916,769.06	727,761.85		1.260
	PPLS		848,625.75	767,523.86		1.106
	MPG		1,658,355.86	1,666,942.34		0.995
	SPG		825,960.98	1,772,772.00		0.466
	Bintulu SESCO		526,667.34	621,355.60		0.848
	Miri SESCO		533,748.96	523,907.27		1.019
	Sg Biawak SESCO		15,708.73	18,255.47		0.860
2018	Sejangkat Power Corp		854,293.99	673,672.50		1.268
	PPLS		707,251.87	675,296.00		1.047
	MPG		1,609,253.91	1,573,521.05		1.023
	SPG		950,543.09	2,059,519.80		0.462
	Bintulu SESCO		545,729.43	670,339.06		0.814
	Miri SESCO		483,172.32	493,843.86		0.978
	Sg Biawak SESCO		1,151.14	1,044.31		1.102
2019	Sejangkat Power Corp		679,890.56	553,289.86		1.229
	PPLS		697,347.40	637,196.85		1.094
	MPG		1,585,818.75	1,515,106.28		1.047
	BPG		1,423,412.27	1,562,639.57		0.911
	SPG		950,462.21	2,145,919.00		0.443
	Bintulu SESCO		520,329.19	625,274.14		0.832
	Miri SESCO		488,542.53	541,988.30		0.901
	Sg Biawak SESCO		2,451.47	2,127.20		1.152
2020	Sejangkat Power Corp		671,849.96	505,307.39		1.330
	PPLS		650,276.32	634,529.00		1.025
	MPG		871,167.29	858,735.07		1.014
	BPG		1,605,680.74	1,532,546.58		1.048
	SPG		749,873.97	1,628,610.51		0.460
	KID1		103,455.03	222,919.67		0.464
	Bintulu SESCO		520,956.75	616,612.83		0.845
	Miri SESCO		427,168.65	474,195.11		0.901
	Sg Biawak SESCO		464.25	330.20		1.406
2021	Sejangkat Power Corp		462,019.95	372,898.69		1.239
	PPLS		605,853.28	560,269.00		1.081
	MPG		895,037.02	861,797.57		1.039
	BPG		2,234,823.71	2,326,198.96		0.961
	SPG		600,125.08	1,101,259.00		0.545
	KID1		668,870.02	1,682,655.19		0.398
	Bintulu SESCO		167,782.04	207,738.65		0.808
	Miri SESCO		341,586.19	380,266.89		0.898
	Sg Biawak SESCO		776.76	621.70		1.249



















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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
Environmental Compliance					
GRI 103: Management Approach 2016					
103-1	Explanation of the material topic and its Boundary	Preserving the Environment, p. 152			
103-2	The management approach and its components	2021 Year in Review, p. 14; Preserving the Environment, p. 152 - 153			
103-3	Evaluation of the management approach	Key Focus Areas’ Targets, p. 65; Preserving the Environment, p. 152 - 153			
GRI 307: Environmental Compliance 2016					
307-1	Non-compliance with environmental laws and regulations	2021 Year in Review, p. 14; Key Focus Areas’ Targets, p. 65; Preserving the Environment, p. 152 - 153  1. The company was fined RM 2,000 for violating Environmental Quality (Scheduled Wastes) Regulation 2005 in Long Lama Power Station 2. The company was fined RM 4,000 for 4 violations under Environmental Quality (Scheduled Wastes) Regulation 2005 in Central Region Office		No 16 – Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels	
Employment					
GRI 103: Management Approach 2016					
103-1	Explanation of the material topic and its Boundary	Creating Value for Stakeholders, p. 161			
103-2	The management approach and its components	Our People, p. 66			
103-3	Evaluation of the management approach	Creating Long-Term Value, p. 101			

Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
401-1	New employee hires and employee turnover	Creating Long-Term Value, p. 101; Creating Value for Stakeholders; p. 161  <b>New Hires and Turnover by Gender and Age</b>		No 5 – Achieve gender equality and empower all women and girls  No 8 – Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all	









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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
403-9	Work-related injuries	Management Discussion & Analysis, p. 32; Key Focus Areas’ Targets, p. 65; Creating Value for Stakeholders, p. 160 & p. 165 - 166		No 3 - Ensure healthy lives and promote well-being for all at all ages  No 8 - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all	
403-10	Work-related ill health	Creating Value for Stakeholders, p. 164		No 3 - Ensure healthy lives and promote well-being for all at all ages  No 8 - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all	
Training and Education					
GRI 103: Management Approach 2016					
103-1	Explanation of the material topic and its Boundary	Creating Value for Stakeholders, p. 162			
103-2	The management approach and its components	2021 Year in Review, p. 15; Our People, p. 67 - 72			
103-3	Evaluation of the management approach	2021 Year in Review, p. 15; Key Focus Areas’ Targets, p. 65; Our People, p. 70; Creating Value for Stakeholders, p. 162 - 163			

Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD																																																														
GRI 404: Training and Education 2016																																																																			
404-1	Average hours of training per year per employee	<div>Creating Value for Stakeholders, p. 162 - 163</div> <div>Total and Average of Hours of Training Recorded by Category and Gender for 2017 - 2021</div> <table><tr><th>Year</th><th></th><th>2017</th><th>2018</th><th>2019</th><th>2020</th><th>2021</th></tr><tr><td rowspan="3">Total Number of Employees by Category</td><td>Management</td><td>216</td><td>476</td><td>145</td><td>54</td><td>49</td></tr><tr><td>Executive</td><td>2550</td><td>2,140</td><td>1,538</td><td>1,468</td><td>1,578</td></tr><tr><td>Non-executive</td><td>5144</td><td>5,427</td><td>3,338</td><td>3,864</td><td>3,815</td></tr><tr><td rowspan="3">Total Hours of Training by Category</td><td>Management</td><td>886.00</td><td>7,987.00</td><td>3,269.00</td><td>1,506</td><td>1,972</td></tr><tr><td>Executive</td><td>29,672.00</td><td>31,479.00</td><td>28,932.00</td><td>40,945</td><td>87,115</td></tr><tr><td>Non-executive</td><td>70,879.50</td><td>73,919.50</td><td>57,864.00</td><td>35,652</td><td>77,487</td></tr><tr><td rowspan="3">Average Hours of Training by Category</td><td>Management</td><td>4.10</td><td>16.78</td><td>22.54</td><td>27.89</td><td>40.24</td></tr><tr><td>Executive</td><td>11.64</td><td>14.71</td><td>18.81</td><td>27.89</td><td>55.21</td></tr><tr><td>Non-executive</td><td>13.78</td><td>13.62</td><td>17.33</td><td>9.23</td><td>20.31</td></tr></table> <div>Note: <sup>1</sup> Year 2020 data was revised to reflect additional learning hours recaptured during internal L&amp;D learning data cleansing exercise in Year 2021</div>	Year		2017	2018	2019	2020	2021	Total Number of Employees by Category	Management	216	476	145	54	49	Executive	2550	2,140	1,538	1,468	1,578	Non-executive	5144	5,427	3,338	3,864	3,815	Total Hours of Training by Category	Management	886.00	7,987.00	3,269.00	1,506	1,972	Executive	29,672.00	31,479.00	28,932.00	40,945	87,115	Non-executive	70,879.50	73,919.50	57,864.00	35,652	77,487	Average Hours of Training by Category	Management	4.10	16.78	22.54	27.89	40.24	Executive	11.64	14.71	18.81	27.89	55.21	Non-executive	13.78	13.62	17.33	9.23	20.31	<div>No 4 - Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all</div> <div>No 5 - Achieve gender equality and empower all women and girls</div> <div>No 8 - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all</div>
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404-2	Programs for upgrading employee skills and transition assistance programs	2021 Year in Review, p. 15; Our People, p. 67 - 72		No 8 - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all																																																															
404-3	Percentage of employees receiving regular performance and career development reviews	100%  Key Focus Areas’ Targets, p. 65		<div>No 5 - Achieve gender equality and empower all women and girls</div> <div>No 8 - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all</div>																																																															
Indigenous Rights																																																																			
GRI 103: Management Approach 2016																																																																			
103-1	Explanation of the material topic and its Boundary	Climate Action Stewardship Through Sustainable Solutions, p. 115																																																																	
103-2	The management approach and its components	Powering Our Community, p. 86; Climate Action Stewardship Through Sustainable Solutions, p. 115 - 116																																																																	
103-3	Evaluation of the management approach	Climate Action Stewardship Through Sustainable Solutions, p. 115																																																																	

















Part 12

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Disclosure Number	Disclosure Title	Page/Direct Reference	External Assurance	SDG linkage to Disclosure	TCFD
EU30	Average plant availability factor by energy source and by regulatory regime			No 1 - End poverty in all its forms everywhere  No 7 – Ensure access to affordable, reliable, sustainable and modern energy for all	



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